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Supervisor

Katy Dolan Baumer

Clerk

Thomas Smogolski

Assessor

Alisa "Lee" Beattie

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Eugene N. Martinez

Khaja Moinuddin

Trustees

James C. Barr

Administrator

Mission Statement

Our mission is to continuously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.

Dear Resident,

The Hanover Township Mental Health Board is pleased to distribute the third edition of our Resource Guide. The mission of the Mental Health Board is to ensure that service in the area of mental health, including developmental disabilities, addictions and substance abuse, are available to all residents of Hanover Township. The Mental Health Board provides funds to over 30 local agencies who collectively serve over 4,000 Township residents each year. Funded agencies provide a variety of programming in the areas of mental health, developmental disabilities and substance abuse intervention. In addition, the Mental Health Board funds outreach and prevention programs.

This guide was created to provide our community with information on available resources and facilitate access to programs and services. The resources included in the guide contain mental health, developmental disabilities and substance abuse services, in addition to advocacy services, legal assistance, basic needs and more.

This second edition includes updated information and resources to further assist the residents of Hanover Township. Please feel free to contact us at (630) 837-0301 or mhb@hanover-township.org with any questions.

The Mental Health Board looks forward to continuing to serve the residents of Hanover Township.

Sincerely,

Kristen Cruthers
Chair

Amanda Teachout
Manager

Hanover Township Mental Health Board

Kristen Cruthers
Chair

Kathy Biesiadecki
Vice Chair

Debra Sirchia
Secretary

Khaja Moinuddin
Trustee Liaison

Mary Jane Garvey
Matthew Steichman
Members

Hanover Township Departments

www.hanover-township.org

Administrative Services

Hanover Township Administration Building

250 S. Route 59 Bartlett, IL 60103

(630) 837-0301

Administration provides passport services, free notary services, temporary handicap placards, as well as hunting and fishing licenses. To inquire about services, please call (630) 837-0301.

Assessor's Office

Hanover Township Administration Building

250 S. IL Route 59 Bartlett, IL 60103

(630) 837-0301

Services include homeowner tax exemptions and refunds and assessment appeal assistance. The Township Assessor's office is a liaison to the Cook County Assessor's office. For more information, please call (630) 837-0301.

Clerk's Office

Hanover Township Administration Building

250 S. IL Route 59 Bartlett, IL 60103

(630) 837-0301

The Clerk's office is responsible for recording and keeping all Township records, acts as the Freedom of Information Act (FOIA) Officer and assists residents with voter and elections services. To make an appointment with the Clerk, please call (630) 837-0301.

Office of Community Health

Hanover Township Senior Center

240 S. Route 59 Bartlett, IL 60103

(630) 483-5665

Services include health education and medication review, cholesterol testing, basic assessments, lab drawing with a doctor's order, ProTimes, Hemoglobin A1C, TB tests, tetanus shots, memory screenings, CPR training, home visits and agency/physician referrals as appropriate. In addition, the nurses are available by appointment to assist residents in navigating the Health Insurance Marketplace. Clinics are also offered within the community. To inquire about services, clinics or make an appointment, please call (630)483-5665.

Emergency Services

Hanover Township Administration Building

250 S. IL Route 59 Bartlett, IL 60103

(630) 837-0301

This group of volunteers works with the community to provide emergency and non-emergency services, disaster response, in addition to assist the local first respondents. For more information about Emergency Services, please contact (630) 837-0301.

Facilities and Road Maintenance Department

Hanover Township Administration Building

250 S. IL Route 59 Bartlett, IL 60103

(630) 837-0301

The Facilities and Road Maintenance Department consists of 7 full time staff and an additional 4 seasonal staff for the summer season. Facilities and Road Maintenance maintains and repairs 8 buildings, 3 reserves, and approximately 13 miles of roadway throughout the Township. This includes internal renovation of spaces, facility maintenance, both repair and preventative, snow removal, and mowing. The department also manages the maintenance, and resurfacing of roadways, culverts and swales, and the Township Brush Pick-Up program, within the unincorporated portions of the township, through both internal and subcontracted work. Facilities and Road Maintenance is also the Township department which issues permits for driveway apron replacement and works closely with the Cook County Code Enforcement Officers to report code violations throughout the Township. If you have any questions regarding any of these responsibilities, please contact the Facilities and Road Maintenance Director, Caleb Hanson at (630) 483-5678 or email at chanson@hanover-township.org.

Senior Services

Hanover Township Senior Center
240 S. Route 59 Bartlett, IL 60103
(630) 483-5600

Programming

The Senior Center offers exercise, art and technology classes, educational and informational workshops, a medical equipment lending closet, library services, a gift shop, supportive memory services, day trips and extended travel. In addition, the Stars and Stripes Café is located in Veteran's Hall and open Monday-Friday for lunch from 11:00am-1:00pm. Lunch is prepared fresh daily and costs \$4 for individuals 60+, \$6 for individuals under 60. Please contact (630) 483-5600 for more information or visit our website for current programs and menus.

Social Services

The Social Services division provides information and referrals, benefit screenings, and assistance with filing program applications. Staff are also trained by the Senior Health Insurance Program to provide free, unbiased Medicare counseling and insurance problem solving. Educational classes and support groups are held monthly. Clients are assigned to a specific Social Services Specialist based on their last name. Please contact (630) 483-5660 for more information or to make an appointment.

Transportation

Hanover Township Dial-A-Bus is available for seniors (55 and older) or persons with disabilities (18 and older). The Dial-A-Bus runs Monday-Friday 8:00am – 3:00pm and is available for persons needing to get to medical appointments, shopping, personal errands and visits to the Senior Center. A donation of \$1 one way, \$2 round trip is suggested. For more information or to schedule your ride, please contact Dispatch at (630)483-5656.

Community and Veterans Affairs

Hanover Township Izaak Walton Center
899 Jay Street Elgin, IL 60120
(847) 888-8329

A Veteran Specialist is available to the veteran population in Hanover Township to assist in understanding and receiving entitled benefits. To inquire about Veteran Services, or any community events happening at the Township, please contact the Office of Community and Veteran's Affairs at (847) 888-8329.

Welfare Services

Astor Avenue Community Center
7431 Astor Avenue Hanover Park, IL 60133
(630) 540-9085

The Community Center offers appointments with a case manager for residents under the age of 55 to assist in applying for financial assistance for low income residents, energy assistance programs and also provides information and referrals for federal, state and regional assistance programs. Employment Support Services are available Tuesdays from 9am – 1:00pm. Please contact Welfare Services to schedule an appointment.

Salvation Army Extension Site

Residents from the Villages of Streamwood, Hanover Park and Barrington can receive emergency financial assistance if they qualify while funds are available. Assistance can be applied to help resolve emergency situations including rent or utilities. For more information, contact Welfare Services.

Food Pantry

The Food Pantry is available to Township residents with valid photo ID and proof of Township residency may utilize the pantry twice per month. The pantry is open Monday from 1:00pm – 3:00pm, Tuesday from 1:00pm – 6:00pm, Wednesday from 9:30am–3:00pm, Friday from 11:00am – 3:00pm and Saturdays from 9:00am – 11:30. Hours are subject to change. For more information, please contact the Community Center.

Youth and Family Services

Hanover Township Administration Building
250 S. IL Route 59 Bartlett, IL 60103
(630) 483-5799

Outpatient Family Therapy: Families with at least one child (ages 0-19) are eligible for services. Family therapists assist families to find solutions to difficulties identified in an individual family member or the family as a whole. Referrals for psychiatric evaluation are available when the need is identified. Fees for therapy sessions are charged on a sliding scale basis. Some private insurances are accepted. For more information or to make an appointment call (630) 483-5799.

Outreach and Prevention: Provides services, activities and school programming designed to increase positive alternatives for youth. YFS offers educational workshops on topics of interest to parents and teens attending schools throughout Hanover Township. In addition, our Clinical Interventionist and Prevention Specialists work closely with school district U-46 to provide substance abuse prevention and an Alternate to Suspension Program.

Tutoring Services: Students in grades 2-12, who reside in Hanover Township, are eligible for affordable tutoring on a weekly, one hour basis during the school year. Certified teachers provide small group tutoring and collaborate with the student's referring teacher on a weekly basis.

Open Gym: A free program for youth ages 5-18, which offers recreation, sports and positive youth development. Activities include homework help, arts and crafts, games and leadership development. For the Open Gym schedule, please contact YFS.

Addiction and Rehabilitation Services

Amita Health Center for Mental Health

1650 Moonlake Blvd. Hoffman Estates, IL 60169
www.amitahealth.org (800) 432-5005
Full service facility that specializes in helping children, adolescents, adults, and older adults cope with mental health and/or addiction issues. Treatment is provided through outpatient, day hospital, and acute psychiatric and substance abuse inpatient services. The Center for

Addiction Medicine provides inpatient and outpatient substance abuse treatment. Adult services include outpatient detoxification and DUI services. Adolescent services include intensive day or after school programs, school liaison and intervention programs for experimenting teens.

AMITA Health Center for Mental Health also has a new, residential treatment center in Elk Grove Village, IL. The Foglia Family Foundation Residential Treatment Center specializes in the treatment of anxiety, OCD and addictions, for adults ages 18 and older. For more information, contact fogliartc@amitahealth.org.

The SHARE Program/a program of Leyden Family Service

1776 Moon Lake Blvd, Hoffman Estates, IL 60169
(847) 882-4181

The SHARE Program (START HERE ADDICTION RECOVERY EDUCATION) is a JCAHO accredited, SUPR (Substance Use Prevention and Recovery) licensed not-for-profit substance abuse facility located in Hoffman Estates for male and female adults 18 years and older. SHARE provides medically monitored detoxification, residential rehabilitation including a new Medication Assisted Treatment (MAT) unit for males, as well as intensive outpatient services and outpatient treatment for Pathological and Problem Gamblers. For more information or to schedule an intake appointment, please call (847) 882-4181.

Renz Addiction Counseling Center

Two American Way Elgin, IL 60120
www.renzcenter.org (847) 742-3545
Renz Center is an outpatient addiction counseling center that provides intensive outpatient, outpatient and early intervention services for adolescents and adults who are faced with consequences and difficulties due to alcohol misuse, other drug use, and/or problem gambling. Specialized women's treatment programming, through the Passage Program, is offered to pregnant women, women with dependent children and other women who have experienced trauma and addiction related issues. Free onsite child care during counseling sessions is provided for our Passage Program clients. Services for those who have a drug and/or

alcohol and a mental health condition or co-occurring disorder is provided including psychiatric services. Renz Center also provides medication assisted treatment utilizing specific medications that help with cravings and obtaining long term abstinence from alcohol and/or opioids. An Opioid Overdose Prevention Program using Naloxone injections, and SMART Recovery, which is an alternative to 12 step meetings, are offered to anyone in the community, even those who are not currently in treatment. Renz Center provides affordable treatment, utilizes a sliding fee scale, accepts Medicaid, Medicare and Managed Medicaid Care Organization coverage, and is in network with various insurance companies. No one is denied services for an inability to pay for services. Renz Center also is a provider of alcohol and drug prevention programs including being the lead agency for the Coalition for a Safe and Healthy Elgin (CSHE), and is the area's primary HIV prevention leader. Finally, Renz Center offers an employee assistance program, Employee Assistance Services, that provides employer consultation on employee issues and behavioral health assessments, short term counseling and referral services to employees of organizations that contract with EAS.

Rosecrance Naperville Office

2135 City Gate Lane, Suite 300, Naperville, IL 60563
www.rosecrance.org (815) 391-1000

Rosecrance's Naperville office offers assessments for all ages, a prevention and early intervention program (PEI) for teens seeking substance abuse treatment and a parent support group. Services are provided by appointment only. Please call (815) 391-1000 for more information or to schedule an appointment. (Urine drug screens are offered at an additional cost.) Contact for more information.

Advocacy (Information and Referral)

American Cancer Society

100 Tri-State Int'l, Suite 125 Lincolnshire, IL 60069
www.cancer.org (847)317-0025

Cancer Information Specialists can be reached 24 hours a day, every day of the year at 1(800)-227-2345.

Catholic Charities Northwest Senior Services

1801 W. Central Road Arlington Heights, IL 60005
www.catholiccharities.net/ccnw (847) 253-5500

Provides supportive services to older adults and their caregivers to assist them in maintaining their independence in the community for as long as possible. Services include: Aging and Disability Resource Network (ADRN – Information & Assistance, Options Counseling, Senior Health Assistance Program (SHAP), Senior Health Insurance Program (SHIP); Comprehensive Care Coordination/Case Management; Community Care Program (Homemaker, Adult Day Services, Emergency Home Response System, Automated Medication Dispenser); Caregiver Resource Support; Choices for Care nursing home pre-admission screening; Adult Protective Services investigations and interventions for seniors and adults, ages 18-59, with disabilities, including self-neglect. For more information contact the intake department at (847) 253-5500. *For non-senior services, contact the Des Plaines office at (847) 376-2100.

Centro de Informacion

1885 Lin Lor Lane, Elgin, IL 60123
2380 Glendale Terrace #8, Hanover Park, IL 60133
www.centrodeinformacion.org
(847) 695-9050

Assists low income Hispanic population by providing bilingual advocacy, immigration and naturalization services, community education, public benefits, and Parenting classes. Also provides community resources in the areas of housing, employment, mental health, financial, consumer, and legal issues, information/resource fairs, etc. Contact for more information. Hanover Park office: (630) 550-5131

Epilepsy Foundation of Greater Chicago

17 N. State Street, Suite 1300 Chicago, IL 60602
www.epilepsyichicago.org (630) 289-5577

Provides free information and referrals, case management, access to low cost clinical care to individuals with a diagnosis of epilepsy, in addition to educational sessions for professionals and consumers. To inquire about services, please call for intake evaluation.

Illinois Department of Human Services

700 South State Street, Elgin, IL 60123
www.dhs.state.il.us (847) 931-2700

Programs, services and information available to help individuals and families meet basic needs, cope with illness, emergencies and other challenges. Services include Supplemental Nutrition Assistance Program (SNAP), Medical Programs, Temporary Assistance for Needy Families (TANF), Women, Infants and Children (WIC). For more information and office locations, please call 1 (800) 843-6154 or visit the DHS website.

Northwest Compass, Inc.

1300 W. Northwest Highway Mt. Prospect, IL 60056
www.northwestcompass.org (847) 392-2344

Northwest Compass is providing Housing, Stabilization and Empowerment Services to residents of Northwest Suburbs of Cook County. We are serving as Northwest Cook County Coordinated Entry Lead Agency/Walk-n Center. We provide in-person comprehensive intake and referrals for clients experiencing homelessness or housing instability. Our stabilization services include food pantry, connection to mainstream benefits, linkage to various resources; the Empowerment Services including Career Coaching, Money Management, Lifeskills groups and limited Legal Assistance; the Housing includes housing counseling and assistance, street outreach, housing navigation and homelessness diversion, various supportive housing programs and financial assistance when available.

Northwest Compass also provides various services to youth, age 18-24, through HYPE Program (Helping Youth on the Path to Empowerment) and delivers food to veterans at Hines.

The Giving Back Program is a certified Service Enterprise volunteer program including R.S.V.P. and clinical supervision for BSW/MSW and Administrative Interns.

To inquire about services, please call (847) 392-2344.

Developmental Disability Programs and Services

Association for Individual Development

1135 Bowes Road Elgin, IL 60123
www.the-association.org (847) 931-6200

Offers services to individuals with developmental, physical and/or mental disabilities, those who have suffered a trauma and those at risk. Services that promote the highest level of independence and community immersion include: audiology; autism programs; respite care; permanent housing; in-home support; developmental and vocational training; job placement and on-the-job coaching services; crisis intervention; victims services; mental health treatment; behavioral intervention; health and wellness; community education; and advocacy. Medicare, Medicaid and private insurance accepted. For more information on the availability of these programs please contact the Elgin office at (630)931-6200.

Center for Enriched Living

280 Saunders Road, Riverwoods, IL 60015
www.CenterForEnrichedLiving.org (847) 948-7001

The Center for Enriched Living (CEL) enhances and enriches the lives of people with intellectual and developmental disabilities – from youth through adulthood through social, recreational, educational and employment programs. CEL is headquartered in Riverwoods, IL with a second location in Hoffman Estates, IL (CEL Northwest).

CEL Northwest offers our REACH Adult Day Program, for adults 22+, who are looking for opportunities to build valuable life skills, connect to the community and friends, learn vocational skills and are empowered to make their own decisions. REACH runs year-round, Monday – Friday from 10:00 AM – 3:00 PM.

CEL Northwest is growing and looking at additional program opportunities. Check our website and program guide for new additions to our lineup.

Learn more about CEL at
www.CenterForEnrichedLiving.org/Northwest

Clearbrook

1835 W. Central Road Arlington Heights, IL 60005
www.clearbrook.org (847) 870-7711

Services children with developmental delays and adults with intellectual/developmental disabilities. Programs include early intervention with family coordination, respite services, residential services, day services including autism programs, and community employment services. Children and adults must meet program eligibility. Private pay available. For more information or to inquire about services, please contact Melinda Meyer at (847)385-5328.

DayOne PACT

1551 E. Fabyan Parkway Geneva, IL 60134
www.dayonepact.org (630) 879-2795

Provides service coordination and advocacy services to children and adults with developmental delays and/or disabilities of all ages. Will help connect clients and their families to needed services. These services will provide support to individuals of school age and their families needing additional in-home supports, students leaving the special education system, individuals seeking residential placement and/or individuals who have special needs that have not or cannot be met by their current service providers, and persons needing guardianship or Special Needs Trust administration. For more information about programming, contact (630) 879-2795.

Easter Seals DuPage and Fox Valley Region

830 S. Addison Avenue Villa Park, IL 60181
www.eastersealsdfvr.org (630) 620-4433

Pediatric outpatient rehabilitation center serving infants, children and young adults with developmental delays and disabilities with locations in Elgin, Villa Park and Naperville. Programs include physical, occupational, speech/language and nutrition therapies, evaluations, audiology, social services, community outreach programs, and specialty clinics. Specialty clinics include medical and autism diagnosis, feeding, positioning & mobility, vision, orthopedics, respiratory and neonatology development. Family Support Services are also available. Accepts many private insurances, offers a

sliding fee scale, and Medicaid. For questions or to schedule an appointment, contact Kim Garcia at (847) 742-3264.

GiGi's Playhouse, Inc.

2350 West Higgins Road Hoffman Estates, IL 60169
www.gigisplayhouse.org (847) 885-7529

The GiGi's Playhouse mission is to change the way the world views Down syndrome and send a global message of acceptance for all. With 46 brick and mortar locations across North America, Gigi's Playhouse is profoundly changing lives through FREE, educational and therapeutic-based programs for individuals of all ages, their families, and the community. GiGi's Playhouse, headquartered in Hoffman Estates, Illinois, is the only international network of brick-and-mortar Down Syndrome Achievement Centers in the world, and it is growing at a rate of 35% annually. Gigi's Playhouse has built a replicable model over the course of 15 years that includes standardized programming, operational, technical and strategic tools and resources, all delivered from the headquarters. Growth comes from adding new locations and new programs every year, but also through the growth of new families engaging with every location. For more information on services please contact our national office located in Hoffman Estates at (847) 885-7529.

Little City Foundation

1760 W. Algonquin Road Palatine, IL 60067
www.littlecity.org (847) 358-5510

Services include a wide variety of programming for youth and adults including: residential services, a therapeutic day school, foster care and adoption, home-based supports, in-home respite care, employment training and placement, health and wellness, art and horticulture. Contact Little City for more specific program information.

Domestic Violence and Sexual Assault Services

Children's Advocacy Center of North and Northwest Cook County

604 Illinois Blvd. Hoffman Estates, IL 60169
www.cachelps.org (847) 885-0100

Coordination, Advocacy and Sensitive Interviewing Program (CASI): Provides crisis intervention, assessment, court advocacy and support services for child victims of sexual abuse, severe physical abuse or other violent crimes. For more information or to schedule an appointment, call (847) 885-0100.

Family Support Services: In coordination with the CASI program, provides specialized trauma-focused counseling and follow up services for child survivors of sexual and/or physical abuse and their non-offending family members. Individual, family and group counseling services are available at no charge. For more information or to schedule an appointment, call (847) 885-0100.

Safe from the Start: Provides therapeutic intervention services for children, ages 0-5 that have been exposed to violence, and their families. Individual, group and family therapy offered, in addition to parent education seminars and case management. For more information contact Carrie Estrada, Program Coordinator at (630) 540-0549.

City of Chicago, Division on Domestic Violence www.cityofchicago.org (877) 863-6338

Offers a Domestic Violence toll free, confidential, 24-hour help line to assist callers in accessing domestic violence resources and information. This help line can be utilized by victims, concerned family/friends, perpetrators of domestic violence, helping professionals and/or healthcare workers, faith leaders, police offices and prosecutors. Trained domestic violence advocates will provide victims with immediate information about their options, information on safety planning and referrals to community based providers such as shelters, counseling, legal advocacy, etc. Contact for more information.

Community Crisis Center

P.O. Box 1390 Elgin, IL 60120
www.communitycrisiscenter.org (847) 742-4088

Emergency shelter for women and children dealing with domestic violence and sexual assault; abuser intervention services; case management for individuals and families in crisis. Services include 24 hour crisis hotline, information and referral, counseling, legal advocacy and community education. Crisis line: (847) 697-2380.

Family Shelter Service

605 E. Roosevelt Road Wheaton, IL 60187
www.familyshelterservice.org (630) 469-5650

Provides services to victims of domestic violence, including in person and group counseling, legal advocacy and community education services. Emergency shelter is available to abused women and their dependent children, boys up to age 13. Programs are offered to teens who have witnessed or experienced violence in the home. Contact for more information.

Northwest Center Against Sexual Assault

415 W. Golf Road, Suite 47 Arlington Heights, IL 60005
www.nwcasa.org (847) 806-6526

Services include medical and legal advocacy 24 hours a day, 7 days a week; crisis intervention via crisis hotline (888) 802-8890 or in person wherever appropriate; counseling services for survivors and significant others of all ages and genders regardless of when the assault or abuse occurred and includes individual, couples, family and/or group therapy. Prevention and education programs are offered to help raise awareness of sexual violence. For more information, contact NWCASA.

Shelter, Inc.

1616 N. Arlington Heights Road Arlington Heights, IL 60004
www.shelter-inc.org (847)255-8060

Emergency group homes for children and adolescents living in the Northwest Suburbs. The homes provide time away from home for families experiencing parent-child conflicts, in addition to adolescents running away from home situations involving abuse, mental illness, substance abuse and/or domestic violence. Intake processes are completed by social service agencies,

police, school/medical staff, adolescent themselves, parents. Contact for more information.

WINGS

P.O. Box 95615 Palatine, IL 60095
www.wingsprogram.com (847) 221-5680

Provides individualized services and shelter to homeless and abused adults and their children. Their continuum of housing includes a domestic violence emergency shelter, shared living homes, transitional apartments, permanent supportive living apartments and low-income rental units. WINGS also provides community-based services including safety planning and counseling to victims of domestic violence who do not require housing.

Local Food Pantries

All People's Interfaith Food Pantry

256 E. Chicago Street Elgin, IL 60120
(847) 741-2329

Must be a resident of Elgin or South Elgin. A photo ID and referral from Community Crisis Center or Public Aid is required.

Bartlett Baptist Church Food Pantry

1500 W. Stearns Road Bartlett, IL 60103
(630) 830-9888

Must bring a photo ID and most recent tax return as proof of income. Provides food once per month.

Centro de Informacion

28 N. Grove Street Elgin, IL 60123
www.centrodeinformacion.org
(847) 695-9050

Must bring a photo ID. Provides food once per month.

Food for Greater Elgin

1553 Commerce Drive, Elgin, IL 60123
www.foodforgreaterelgin.org
(847) 931-9330

Hands of Hope Food Pantry

5700 Bartels Road Hanover Park, IL 60133
www.evangelchurch.cc/ministries/hands-hope
(630) 671-1570

Must bring a photo ID or utility bill for proof of residency.

Hanover Township Food Pantry

7431 Astor Avenue Hanover Park, IL 60133
www.hanover-township.org
(630) 540-9085

Must be Hanover Township resident with proof of residency. May come every 15 days.

Willow Creek Care Center and Pantry

67 E. Algonquin Road South Barrington, IL 60010
www.willowcreekcarecenter.org
(224) 512-2600

Must bring a photo ID and have proof of residency. Please call for more specific information.

Healthcare Clinics

Greater Elgin Family Care Center (multiple locations)

Slade Health Center

901 Center Street Elgin, IL 60120
www.gefcc.org
(847)608-1344

Adult and pediatric medicine, well-woman exams, free pregnancy tests, chronic disease management, brief therapy for adolescents and adults, pediatric psychiatry for early childhood to 18 years of age, full service laboratory, physicals and immunizations, preventive exams, and health benefits enrollment. Walk-ins welcome. Uninsured, Medicaid, Medicare, and PPO plans accepted.

Lake Health Center

1515 E. Lake Street, Hanover Park, IL 60133
(630)313-5300

Adult and pediatric medicine, well-woman exams, free pregnancy tests, full services laboratory, physicals and immunizations, chronic disease management, preventive exams, health benefits enrollment. Walk-ins welcome. Uninsured, Medicaid, Medicare, and PPO plans accepted.

Streamwood Community Health Center

135 E. Irving Park Road Streamwood, IL 60107
(630) 313-5300

Adult medicine, Pediatrics and Obstetrics, including prenatal care, well-woman exams, free pregnancy tests, ultrasounds, well-child exams, full service laboratory, physicals and immunizations, chronic disease management, preventive exams and health benefits enrollment. Walk-ins welcome. Uninsured, Medicaid, Medicare, and PPO plans accepted.

KidCare Medical (multiple locations)

373 Summit Street Suites 100, 103, 104 Elgin, IL 60120
www.kidcaremedical.com
(847) 531-8430

6620 N. Barrington Road Hanover Park, IL 60133
(630)830-5926

Well-child care, school and sports physicals, immunizations, hearing tests, vision tests and fluoride varnishing to prevent dental cavities and assistance applying for All Kids. Women’s healthcare and child psychiatry is also available in some locations. Please call for additional service information and service locations.

KidCare Medical also offers a Children’s Immunization Clinic at the Hanover Township Office of Community Health on the 2nd Thursday of the month from 4:00pm – 7:00pm. Walk-ins are welcome, but appointments preferred. Call Irma at (630) 599-5480 for more information.

Open Door Health Center

1665 Larkin Avenue, Elgin, IL 60120
www.odhcil.org (847)695-1093

Open Door is a regional, patient-centered health care organization that provides services including education, prevention, diagnosis and treatment services to those who have or are at risk for sexually transmitted infections, including HIV/AIDS, in addition to the greater LGBTQ community. Primary medical care, HIV specialty care, HIV case management, behavioral health and substance use, and HIV oral health services are available. For information on fees please call (847) 695-1093.

VNA Health Center (multiple locations)

801 Villa Street Elgin, IL 60120
620 Wing Street Elgin, IL 60123
www.vnahealth.com (847) 717-6455

Pediatric medicine, family medicine, labs, obstetrics/gynecology, women’s health, mental health and case management. Please call (847) 717-6455 to inquire about the location and availability of specific services and fees.

Well Child Center

620 Wing Street Elgin, IL 60123
www.wellchildcenter.org (847) 741-7370

Childhood nutrition education, counseling and vouchers for assistance in obtaining healthy food through the federal WIC (Women, Infants and Children) program, pediatric dental services (children up to 17) and referrals for other health and social services. For more information, please call.

Dental Clinics

CDS Foundation Dental Clinic

416 E. Roosevelt Road, Suite 102 Wheaton, IL 60187
www.cds.org (630) 260-8530

Provides free basic dental care including cleanings, extractions and fillings. Patients must have proof of income that falls below 200% of the poverty level and reside in Cook, Lake or DuPage counties. Please call to inquire about services and availability.

Dentistry from the Heart

www.dentistryfromtheheart.org
(727) 849-2002

A worldwide nonprofit organization to assist communities in accessing free dental services. Dentists and hygienists donate time and resources to host dental events. Visit the website and click “events” to find the next free dental event near you!

Midwestern University Dental School

3450 Lacey Road Downers Grove, IL 60515
www.mwuclinics.com (630) 743-4500

Dental students work under the supervision of licensed dental faculty and provide comprehensive dental services including radiography, dental hygiene, fillings, extractions, crowns, bridges, dentures and oral surgery. Please call to make an appointment and to inquire about discounted pricing, Dental insurance also accepted.

Willowcreek Dental Clinic

67 E. Algonquin Road South Barrington, IL 60010
www.willowcreekcarecenter.org (224) 512-2600

Oral exams, x-rays, cleaning, fillings and extractions. Must meet with a Care team counselor prior to dental visit. Please call to inquire about additional services and to make an appointment.

Legal Assistance Services

Gospel Justice Initiative/Administer Justice

1750 Grandstand Place #15 Elgin, IL 60123
www.administerjustice.org (847) 844-1100

Provides free legal assistance and other services to low-income individuals (250% of the federal poverty level). Services include civil legal matters, tax controversy resolution, financial counseling, conflict coaching, and legal workshops. For more information visit online www.administerjustice.org, or for an appointment call (847) 844-1100.

Chicago Legal Clinic

2938 E. 91st Street Chicago, IL 60617
www.clclaw.org (773) 731-1762

Provides consultation and legal services for orders of protection, divorce, custody issues, disability, guardianship, immigration and other civil matters. Program fees are on a sliding scale. To inquire about services, call (773)731-1762.

Illinois Legal Aid Online

17 N. State Street Chicago, IL 60602
www.illinoislegalaidonline.org (312) 977-9047

This online tool allows users to find information on legal rights and responsibilities on numerous topics and explanations on how to handle common legal problems. Also provides links to other legal centers that offer assistance.

Legal Assistance Foundation of Chicago

120 S. LaSalle Street, Suite 900 Chicago, IL 60603
www.lafchicago.org (312) 341-1070

Provides limited legal services for child support, evictions, custody, divorce, applications for Social Security or SSI. Eligible clients are below 150% of the federal poverty level. To inquire about services, visit the LAF website or call (312) 341-1070.

Mental Health Services

Alexian Brothers for Mental Health

3436 Kennicott Avenue Arlington Heights, IL 60004
www.alexiancenter.org (847) 952-7460

Individual, group and family counseling, psychiatry, day programming, vocational and educational assistance, supportive residential programs, partial hospitalization and intensive outpatient programming. Serves ages 5 and up and accepts Medicaid, Medicare, most private insurance and self-pay on sliding fee scale. To inquire about services either call directly or submit an inquiry through website.

Ecker Center for Mental Health

1845 Grandstand Place Elgin, IL 60123
www.eckercenter.org (847) 695-0484

Psychiatry, counseling, therapy, case management, life skills training, supervised and supportive residential programs, 24 hour psychiatric emergency and crisis residential programs at Advocate Sherman Hospital. To inquire about services, contact the intake specialist at (847) 695-0484 ext. 1898. Ecker Center is accredited by the Joint Commission.

Family Service Association of the Greater Elgin Area
1140 N. McLean Blvd. Elgin, IL 60123
www.fsaelgin.org (847) 695-3680

FSA offers a full array of services including treatment planning, individual and family therapy, case management, community support and psychiatric evaluation with medication monitoring when indicated. FSA accepts Medicaid and most Managed Medicaid plans, Blue Cross Blue Shield PPO, and a sliding scale is available. To inquire about services, please contact the Intake Coordinator at (847) 695-3680.

Hanover Township Senior Services

C-HOPE (Communities Helping Others Persevere Everyday)
240 S. IL Route 59 Bartlett, IL 60103
(630) 483-5660

C-HOPE is a comprehensive mental health program available at no charge for eligible residents. A therapist is available on site three days per week for individual counseling services. Access to a psychiatrist is also available for psychiatric evaluations and medication management. Individuals must reside in Hanover Township and be over the age of 55. For more information or to schedule a screening appointment, please contact (630) 483-5660.

Kairos Family Center

First Presbyterian Church
240 Standish Street Elgin, IL 60123
www.kairosfamilycounseling.com (847) 742-5717

Counseling for nonviolent situations with a systems approach for individual, marital and family issues. Children services also offered for childhood anxiety and depression. Most insurances accepted, except Medicaid. Sliding fee scale available for those who qualify. To inquire about services and make an appointment, contact the intake extension at (847) 742-5717.

Kenneth Young Center

1001 Rohlwing Road Elk Grove Village, IL 60007
www.kennethyoung.org (847) 524-8800

Counseling, assessment and stabilization for adults/children in psychiatric crisis, treatment and recovery services, therapy, education, employment services. Contact to inquire about additional services.

Mental Health America of Illinois

70 E. Lake Street, Suite 900 Chicago, IL 60601
www.mhai.org (312) 368-9070

We promote mental health, prevent mental illness and improve care and treatment for persons suffering from mental and emotional disorders. Programs include extensive outreach, prevention and education to prevent suicide, screening for depression, educating children and adults about mental illness and mental health. MHAI provides consultation and training for parents, professional, students and the public. Information and Resource program assists consumers in their search for an array of programs/services. Some programs have nominal fees. Contact for additional information.

National Alliance of Mental Health (NAMI)

NAMI Schaumburg Area
www.namiagsch.org (630) 363-1846

Support groups and courses designed for individuals living with a mental illness, as well as the family members and caregivers of individuals with a mental illness. NAMI works to support, educate and advocate for individuals with mental illnesses and their families. For more information on the local NAMI Schaumburg services call (630) 363-1846.

Streamwood Behavior Health Center

1400 E. Irving Park Road Streamwood, IL 60107
www.streamwoodhospital.com (630) 837-9000

Inpatient hospitalization, partial hospitalization day treatment, outpatient assessment and treatment and therapeutic day school programs. Provides mental health services for children, adolescents and young adults. To inquire about services, contact the Assessment and Referral Department at (630) 837-9000.

Emergency Shelters

Community Crisis Center

P.O. Box 1390 Elgin, IL 60120

www.communitycrisiscenter.org (847) 255-8060

Family Shelter Service

605 E. Roosevelt Road Wheaton, IL 60187

www.familyshelterservice.org (630) 469-5650

Journeys: The Road Home

1140 East Northwest Hwy. Palatine, IL 60074

www.journeystheroadhome.org (847) 963-9123

Provides support services to PADS shelters in the area and refers clients to the HOPE Center in Palatine for clinical resources such as case management, mental health and substance abuse counseling, vocational training, housing assistance and referrals for other needs. Supportive services are also available such as lockers, laundry, showers, weekly healthcare visits, transportation vouchers, clothing closet. Services are provided at no cost. To inquire about services, contact the HOPE Center at (847) 963-9163, extension 17.

Midwest Shelter for Homeless Veterans

119 N. West Street Wheaton, IL 60187

www.helpaveteran.org (630) 871-8387

Provides transitional living services that include therapy, substance abuse assessment and treatment, job training, employment services, education advising, legal assistance and independent living skills. For admission information, contact a case manager at (630) 871-8387

PADS of Elgin

1730 Berkley Street Elgin, IL 60123

www.padsofelgin.org (847) 608-9744

PADS of Elgin, Inc. provides a year-round overnight shelter for homeless persons and families. Shelter is provided between 7:00 pm and 7:00 am Mon-Sunday. Case managers are available for intake, counseling, and referral every evening and during business hours Mon-Friday. Daily meals are served on site. A locked storage area for medications is available as are showers and washer/dryers for guest use. The shelter is staffed with trained site coordinators, case managers and volunteers who are available to assist guests with basic needs and to connect them with additional services.

Transportation: Pace buses deliver persons to nearby bus stops in the morning after check-out. A staff-driven van is available to drive guests to the downtown area at 7:00 am.

Shelter, Inc.

1616 N. Arlington Heights Road Arlington Heights, IL 60004

www.shelter-inc.org (847) 255-8060

WINGS

P.O. Box 95615 Palatine, IL 60095

www.wingsprogram.com (847) 221-5680

Transportation Services

Hanover Township Senior Services Dial-A-Bus

240 S. IL Route 59 Bartlett, IL 60103

www.hanover-township.org (630) 483-5656

Transportation services are available for seniors (55 and older) or persons with disabilities (18 and older). The Dial-A-Bus runs Monday-Friday 8:00am – 3:00pm and is available for persons needing to get to medical appointments, shopping and other activities. A donation of \$1 one way, \$2 round trip is suggested. For more information, please contact Dispatch at (630)483-5656.

TIDE “Ticket to Ride” Program

250 S. IL Route 59 Bartlett, IL 60103

www.hanover-township.org/mhb (630) 837-0301

The TIDE program is a taxi voucher program offered by the Hanover Township Mental Health Board that offers rides to or from work or job training. Vouchers are available to Hanover Township residents, 16 years or older, who have a physical, cognitive or developmental condition. TIDE provides transportation to work sites up to 7 miles outside of Hanover Township boundary lines. The cost of the voucher is determined after the application is processed. For more information, or to apply, please contact the Hanover Township Mental Health Board Manager at (630)837-0301.

TRIP Program

240 S. IL Route 59 Bartlett, IL 60103

(630) 483-5656

Township Riders Initiative Program (TRIP) offers transportation for medical purposes for seniors (60 years and older) and persons with disabilities (18 years

and older) across Township lines. Services are available to residents of Hanover, Elk Grove, Palatine Schaumburg or Wheeling Townships. The cost is \$5 for each township line crossed. For residents of Hanover Township wishing to participate in the TRIP, contact (630)483-5656 for more information and to register.

Youth Programs and Services

The Boys & Girls Club of Elgin

35 Dundee Avenue Elgin, IL 60120
www.bgcelgin.org (847) 608-5017

Services include after school enrichment and recreational programs for youth, ages 6-18, with an emphasis on academic success, healthy lifestyles and good character and citizenship. Offers SMART (Skills Mastery and Resistance Training) programs exposing young people to strategies for avoiding alcohol, tobacco and other drugs, as well as learning critical thinking skills. There is a \$25 annual membership fee. For more information and availability of programs call (847) 608-5017.

The Bridge Youth and Family Services

721 S. Quentin Road, Suite 103 Palatine, IL 60095
www.bridgeyouth.org (847) 359-7490

Provides immediate 24- hour crisis intervention to runaway youth, short term counseling for youth, in addition to family, case management, referrals and temporary overnight placement for youth at emergency shelters. No fee for crisis services for 90 days. Contact for more information.

Children's Advocacy Center of North and Northwest Cook County

604 Illinois Blvd. Hoffman Estates, IL 60169
www.cachelps.org (847) 885-0100

Clare Woods Academy

125 E. Seminary Avenue Wheaton, IL 60187
www.blcinc.org (630) 289-4221

A non-public alternative day school providing a specialized educational environment for children and young adults ages 3 to 22, in addition to occupational therapy, speech/language and counseling. Assists learning disabled and developmentally disabled youth and adults become self-sufficient. For more

information, please contact the main office at (630) 289-4221.

Summit School Early Learning Center

331 W. River Road Elgin, IL 60123
www.summitelgin.org (847) 468-0490

Summit School Early Learning Center provides programming for children with disabilities alongside typically developing peers. Summit School Early Learning Center enrolls children, ages 3-5, identified with delays who may be at risk of academic failure without an intervention program. The program is provided at no cost to families as long as the parameters of eligibility are met. All children are required to complete a screening that will determine their eligibility for this program. The majority of the program is free of charge; however there are nominal fees for other services. For more information, contact Karen Romano at (847)468-0490.

Education and Employment

Education and Work Center

6704 Barrington Road Hanover Park, IL 60133
www.elgin.edu/hanoverpark (630) 634-7400

The Education and Work Center provides FREE adult education classes including English as a Second Language (ESL) and High School Equivalency (HSE - formerly known as GED) preparation classes to eligible Illinois residents, ages 16 and older, who are not enrolled in high school. An onsite Illinois WorkNet® Center provides free employment services including job search assistance, resume help, computer tutoring, use of computers/printer/fax, and access to training and intensive career advising to qualifying clients. Illinois workNet® Center direct line: (630) 634-7412.

Elgin Community College, Adult Education

410 Renner Drive, Elgin, IL 60123 Building K
www.elgin.edu/adulteducation (847) 214-6901

The Adult/Continuing Education division offers FREE adult basic education classes including English as a Second Language (ESL), Citizenship, and High School Equivalency (HSE - formerly known as GED) preparation to eligible Illinois residents, ages 16 and older, who are not enrolled in high school.

