

Annual Report 2016-2017

Hanover Township Meeting Schedule

Pursuant to 5 ILCS 120/2.0 and 2.03, the Hanover Township Board of Trustees generally meet on the first and third Tuesday, except as noted, of each month at 7:00 p.m. The Board meetings will generally be held in the Township Senior Center, 240 S. Route 59, Bartlett, Illinois 60103 and are open to the public.

(Board Approved November 1, 2016)

Tuesday, April 11 - Annual Town Meeting (60 ILCS 1/30-5)

Tuesday, April 18

Tuesday, May 2

Tuesday, May 16

Tuesday, June 6

Tuesday, June 20

Tuesday, July 18

Tuesday, August 1

Tuesday, August 15

Tuesday, September 19

Tuesday, October 3

Tuesday, October 17

Tuesday, November 7

Tuesday, November 21

Tuesday, December 5

Tuesday, December 19

Check the website for location or time updates and date changes.

Saturday Board Workshop (dates follow), and Committee Meetings are posted on the website, as well as at other places around the Town.

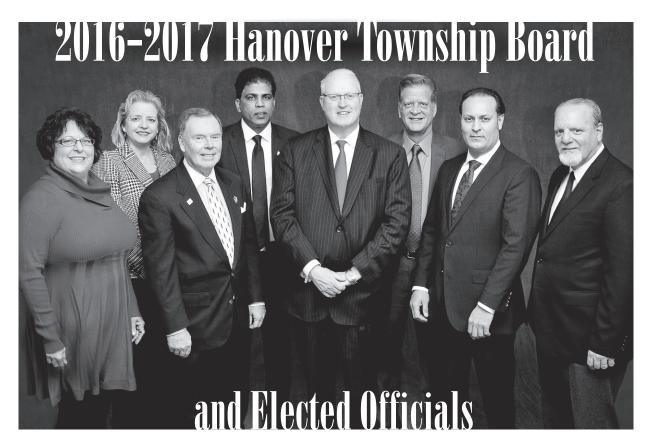
June 3, October 7, December 2

Hanover-Township.org

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Clerk Katy Dolan Baumer, Trustee Mary Alice Benoit Highway Commissioner P. Craig Ochoa, Trustee Khaja Moinuddin Supervisor Brian P. McGuire, Assessor Tom Smogolski Trustee Steve Caramelli, Trustee Craig Essick.

Hanover Township's mission is to continously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.

Hanover Township Department Leaders

James Barr, Administrator
William T. Burke, Emergency Services Director
Tracey Colagrossi, Senior Services Director
Patty Glascott, Chief Deputy Assessor
Mary Jo Imperato, Welfare Services Director
Thomas Kuttenberg, Community Relations Director
John Parquette, Youth and Family Services Director
Sam Santangelo, Highway Foreman
Kirsten Smith, Community Health Director
Steve Spejcher, Facilities & Maintenance Director
Kristen Vana, Mental Health Board Manager

In your neighborhood...

William Tiknis Campus

Administration
Assessor
Clerk
Downey Hall
Emergency Services
Mental Health Board
Youth & Family Services
250 S. State Route 59
Bartlett 60103
(630) 837-0301

Senior Center

Veterans Hall Stars & Stripes Cafe Library Craft & Activity Rooms 240 S. State Route 59 Bartlett 60103 (630) 483-5600

Community Center

Township Food Pantry Welfare Services 7431 Astor Avenue Hanover Park 60133 (630) 540-9085

Hanover-Township.org

Community Resource Center

1535 Burgundy Parkway Streamwood 60107 (630) 837-6445

Community Relations & Veterans Affairs Office

Izaak Walton League Center Community Activity Room 866 Jay Street Elgin 60133 (847) 888-8329

Road District

Battery/Dry Cell Drop-Off behind the Township building 250 S. State Route 59 Bartlett 60103 (630) 837-0960

Youth & Family Services

250 S. State Route 59 Bartlett 60103 (630) 483-5799



Office of Community Health

Trish L. Simon Center for Health & Wellness
Senior Center, Lower Level
240 S. State Route 59
Bartlett 60103
(630) 483-5600

Emergency Services Station #1

Bartlett Fire Barn 218 Main Street Bartlett 60103 (630) 483-5600

Runzel Reserve

Situated between the William Tiknis Campus Township Administrative offices and the Senior Center, Bartlett 60103

<u>Izaak Walton Center & Reserve</u> 866 Jay St., Elgin 60133

Naomi Walters-Lenoci Reserve 735 Stowell Ave., 60107

Several of our Township departments offer satellite services at the Community Relations Office and at the Community Center; please call for days, times and services.

Find us on Facebook and Twitter

Letter from the Township Supervisor Brian P. McGuire

It is my honor and privilege to submit this report for the 167th Annual Town Meeting. Hanover Township officials, staff, and volunteers continue to do an outstanding job of serving the residents of Hanover Township. Fiscal year 2017 proved to be a very successful, but also challenging year for the Township.

Over the past several years, talks of abolishment and consolidation of local government – including townships – has been increasing throughout the state and in the General Assembly. Along with the possibility of a property tax freeze, permanent or temporary, this has given the Township officials much to consider not only in short term planning, but also in projecting the financial ability to maintain the level of service our residents expect and deserve. The Board has been very active in working with our Township associations in advocating for our programs and services and in educating the legislators on our mission in the community. At the same time, the Board and Finance Committee have taken a proactive approach in preparing for the possibility of a property tax freeze by identifying appropriate budget cuts and seeking new revenue streams.

The Board of Trustees once again approved a zero percent increase from the previous year's tax extension; a signal to the residents the Township is committed to operating within our means. For the fourth consecutive year the Department of Administrative Services spearheaded the Township's efforts in obtaining the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting and the Distinguished Budget Presentation Award.

In November, Hanover Township received six awards at the annual Township Officials of Illinois conference in Springfield. The Department of Senior Services was presented with the Innovative Program of the Year Award by the Illinois Township Association of Senior Citizen Services Committees for their marionette production, A Matter of Time. The Township also received four awards in the Mighty Message competition for Best Township Newsletter, Best Township Photo, Best Website, and Best Use of Social Media (Twitter). I was also honored to be presented with the Friend of Youth Award by the Association of Illinois Township Committees on Youth. This recognition is presented annually to an elected official who has shown an outstanding commitment to youth.

Improvements and renovations continued at the Hanover Township Izaak Walton Center & Reserve with the number of services provided to



residents from this satellite location increasing. Through a combination of the building's summer lunch program success, the continuation of the Summer Open Gym program, and the familiarity of the

department services, the facility experienced a 65% increase in the number of resident contacts. Efforts continue as well to develop the Township's master plan for the 11-acre property. With the lack of State grant opportunities available, the Township is solely piecing the project together over time with the initial construction of a loop trail system on the property on the east side of Poplar Creek and the creation of a multi-use field for an archery program. Next fiscal year we hope to establish more parking for expanded programming and create a connecting entrance to the property off Hastings Street.

Last May, the Township, led by the office of Community Health, held its third annual "Sprint 2 Spring" 5k Run/Walk to promote health and wellness, and to also raise money for the Hanover Township Foundation. The proceeds from the race once again supported a program assisting residents experiencing financial hardship in accessing needed dental services. To date, 50 residents have enrolled in the program.



The department of Welfare Services continued its mission through aiding residents in need, whether through the Township food pantry or by assisting qualifying residents in obtaining financial aid. They ran very successful holiday programs, which included a toy drive and an adopt-a-family program. Last August, 1,500 backpacks filled with school supplies were distributed at the Community Center to youth in need.

I offer a special thank you to the Auxiliary Staff members who volunteer their time at the Township food pantry. With the exception of a Township volunteer coordinator, the pantry's shelves are stocked by volunteers who pick up donations throughout the community. The pantry continues to only be supplied by donations from individuals, community organizations, churches, and local businesses. The generosity of

so many is simply amazing.

The Township **Emergency Services** Unit responded to emergencies near and far this past year. This dedicated group of public safety professionals assisted just about every community in the Township this year and was requested by numerous other agencies to participate in search and rescue efforts. The Unit also entered into an



agreement with the Hanover Park Fire Department to provide assistance on all general alarm box calls. The fourth annual Hanover Township Emergency Services Training Conference was a resounding success with departments and agencies coming as far as western Wisconsin to learn and network with other professionals.

The Hanover Township Mental Health Board once again played a major role in funding agencies that have been hurt by the state's lack of a budget. The Board provided \$821,000 in Annual Mental Health Grants to 29 agencies, serving 3,000 residents in need.

The Board also awarded \$70,000 in emergency funds to assist agencies in service delivery. Their mission is extremely important in ensuring our residents have access to local programs and services needed for so many experiencing mental health issues, substance abuse, and developmental disabilities.

The Hanover Township Mental Health Housing Task Force is in the final year of their three-year mission in researching the demand for housing assistance for those diagnosed with mental health illnesses. Task force members met with a potential developer to explore the possibility of constructing a facility in the Township and also toured two facilities while meeting with staff. This past fiscal year, the Task Force presented their recommendations to the Board to proceed with a private partnership to develop disabled housing. Special thanks to Trustee Mary Alice Benoit and the members of the Task Force for their work.

Community & Veterans Affairs was very active this past year attending many community events and festivals. The Township was proud to once again sponsor Bartlett Heritage Days in downtown Bartlett, the Northwest Fourth-Fest with Hoffman Estates, and the Streamwood Summer Celebration. The department also coordinated the Township's participation in many open houses, homeowner association picnics and festivals, along with many other community and businesses functions. The Township staff worked with many veterans and their families in assisting them to obtain services and programs. Last summer the Township sponsored a mobile veteran's clinic from Hynes VA Hospital at the Township campus. This was a great opportunity for all veterans to visit the Township for services that would normally require an hour or longer commitment in traveling to the VA facility.

Facilities & Maintenance oversaw many tasks and large scale capital improvement projects throughout the Township's three reserves and five facilities. The parking lot at the William Tiknis Campus finally received a much needed resurfacing that also included the creation of 26 new parking spaces to meet the



demand for the increased participation in Township programs. New sidewalks and curbs were also installed throughout the campus. Finally, a display board was erected on the campus educating the public on Bill "Tik" Tiknis' involvement with the Township. I encourage everyone to view the sign and learn more about this great man and the impact he has made in the community.



The residents should know that they are served by a group of dedicated elected officials, Township staff, and volunteers; the combined efforts of which make Hanover Township a Township second to none in the State of Illinois.

As I do every year, I would like to thank my family and the families of the officials and staff. They sacrifice much in order that we may serve. I consider it an honor and a privilege to serve the residents of Hanover Township as your elected Township Supervisor. Please feel free to call or e-mail me whenever you have a question regarding the Township, a suggestion for service improvement, or if you or a resident is in need of Township services.

Brian P. McGuire Supervisor





To provide courteous and efficient services to the Township residents, Board, township staff, and other citizens through the most modern and cost-effective methods available, and to maintain Township records in a systematic, organized, and accessible manner.

It seems like just a few months ago I was writing my report to the residents for this publication, yet it has been twelve months! How time flies!

In fact, in April of 2016 I was preparing, as I am now, for the annual Township Topics Day in Springfield. This is an opportunity for township officials and citizens to meet with their representatives in Springfield to talk specifically about the viability of township government. As you have read or heard about, the township form of government is met with objections to its continuance. Many legislators do not know the value of township government; they do not know who silently helps their neighbors in their time of need, who provides that extra tutoring service, or offers a place for support, friendships and interaction to our fifty and older residents, or of the many other services that are generally unnoticed, but sorely needed in our community.

166th Annual Town Meeting Recap

Clerk Dolan Baumer called the 166th Annual Town Meeting to order at 7:30 p.m. Hanover Township Emergency Services posted the colors and lead those assembled in the Pledge of Allegiance.

Mr. Gary Ten Hoven of Streamwood was elected to serve as Sergeant at Arms; Mr. Ten Hoven's daughter has served in the Township Committee on Youth. Nominated by Mr. William Burke of Streamwood, Mrs. Linda Best of Streamwood was elected to serve as Meeting Moderator. Mrs. Best currently serves on the Township Mental Health Board.

During the meeting, the minutes from the 165th Annual Town Meeting were approved and accepted. In addition, Supervisor McGuire presented the Financial Statements for the Township and Road District and they, too, were approved by the residents.

The Board Trustees certified all accounts and a booklet with the Department Annual Reports was made available to all present.

A motion to set the hour of the next annual Town Meeting for 7:30 p.m. was made by Mrs. Mary Alice Benoit of Bartlett. A motion was made by Mr. Mike Baumer of Streamwood to set the Moderator's pay at \$150 for her fine service, and that she be paid; motion carried by unanimous voice vote.

Finally, Moderator Best thanked the residents and asked that the \$150 stipend for her service be donated to the Hanover Township Foundation.

I am proud to say that I have maintained our records for as far back as 1850! And, not only have I maintained them, but I have made them accessible to everyone through digital technology. I am also responsible for filing documents so that the Township remains in good standing with the County. These documents include the budget and levy ordinances. The prevailing wage ordinance must be filed each year with the state, and that is one of my responsibilities, as well.

Board packets are posted to the website for easy access as soon as they become available. Postings are done in a timely manner and are posted not only in multiple places around the township and on the website, but are also forwarded to two newspapers and a local beat reporter. Budget and appropriation ordinances and levies for both the Township and the Road District are posted and remain posted for the duration of the ordinance at the Township, on the website and are filed with the Cook County Clerk within the prescribed time period.

In 2016, the Board conducted an extensive review of the Executive Session or closed session minutes; with help from counsel, certain records were redacted and opened, while others were completely opened. This exercise will again take place in the next month to keep our records open and as transparent as legally possible. Working with the local records archives commission, the Township records are sorted, filed and destroyed appropriately and within state guidelines as of FY17.

This past year, eleven residents and staff members stepped forward to become deputy registrars in Hanover Township. In an effort to make registering to vote even easier for its residents in Illinois, a potential voter may register online, without any assistance, at elections.il.gov. Deputy registrars stand ready to assist at any time; just give us a call.

Register to Vote elections.il.gov

This year, the Township Officials of Cook County, through Board President Elliott Johnson and the Strategic Planning Committee, asked me to run a training program across Cook County, offering three sessions (one in the north, one in the south, and one in central Cook), on the Election Process and significance and duties of the Local Elected Official. The Clerk serves as the Local Elected Official for township elections. The program was well received and I was able to train over 40 clerks, committeemen, trustees, and managers!

Active in the Township Officials of Illinois (TOI), I served as President on the Board of the Clerks Division to help shape future and educate sitting clerks throughout the state, offering customized education and materials. Closer to home, I serve as Vice President on the Township Officials of Cook County (TOCC) Board, again helping to provide education to township officials in Cook County. The Clerks Association of Cook County gives me another outlet to learn, to teach and to bring the best practices back to Hanover Township for our residents; I look forward to serving as their president in 2017. The Streamwood Chamber of Commerce elected me to Secretary to the Board in 2016, giving Hanover Township another opportunity to let others know of the services the Township offers.

In 2016, the Board conducted an extensive review of the Executive Session or closed session minutes; with help from counsel, certain records were redacted and opened, while others were completely opened. This exercise will again take place in FY18 to keep our records open and as transparent as possible. Working with the local records archives commission, the Township records are sorted, filed and destroyed appropriately and within state guidelines as of 2016.

Respectfully submitted,

Katy/Dolan Baumer, Clerk



Office of the Hissessor

The Assessor's office continually strives to give the taxpayers the best personalized service we can, and to help address all their needs and concerns.

The Assessor's office continues to serve our residents with respect, compassion, and total commitment. I was re-elected as Treasurer for the Cook County Township Assessor Association. Patty Glascott and Peggy Deyne are continuing their education for the State requirement to continue their Certified Illinois Assessing Officer designation. Cindy Christopher completed her requirements to receive her CIAO designation in October 2016.

2016 was Hanover Township's reassessment year. The median assessed value percentage change was 13.43%. The median assessed value change was \$2,358. 2015 median sales price was \$192,500, compared to the 2013 median sales price which was \$169,000. 2016 was Hanover Township's busiest year for filing tax appeals. 2,312 appeals were filed through my office this year. Appeal seminars were held for both the

Deputy Assessor Peggy Deyne,
Administrative Assistant Cindy Christopher, Assessor Tom Smogolski,

and Chief Deputy Assessor Patty Glascott.

Assessor and Board of Review appeals.

Please feel free to contact myself, or my staff, with suggestions for improvements on the services the Assessor's office provides.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO Assessor

OFFICE OF THE ASSESSOR								
FYTD	2011	2012	2013*	2014	2015	2016		
Number of Taxable Real Estate Parce	ls 34,258	34,217	34,226	34,229	34,232	N/A		
Equalized Assessed Valuation \$2,	265,103,457	\$2,294,678,695	\$1,968,978,793	\$2,023,584,103	\$1,953,727,489	N/A		
Township Governmental Unit Tax Ra	ites (Total Rate	s)						
Highest	12.02	13.82	16.16	15.687	16.329	N/A		
Lowest	6.228	7.058	7.916	8.058	8.299	N/A		
Average	9.112	10.552	12.39	12.636	12.894	N/A		
Building Permits Processed	4,170	3,986	4,308	4,594	5,109	5,695		
Incoming Calls	4,580	4,061	3,479	2,926	2,908	2,961		
Office Visits to the Assessor's Office	6,160	4,461	4,744	4,426	4,025	6,500		
Appeals Filed in Assessor's Office	1,430	955	1,526	866	464	2,312		
Foreclosures	40.00%	42.00%	42.00%	36.00%	31.00%	18.23%		
			*Trienn	ial Reassessment Year	r. N/A: Not Available a	at this Time		

Road District

As I come into my 10th full year as your Highway Commissioner, I am reminded of all the wonderful things we have accomplished during this time. I continue to be humbled and honored with this responsibility.

Here are just some of the duties and responsibilities that fall under the office of Highway Commissioner: snow removal, salt and maintain your 15+ single lane miles of unincorporated roads, cutting grass in the common areas, pick up refuse, brush pick up program, stump grinding and tree removal, asphalt (pot hole) repair, replace sign posting and repairs, clean streets, safety striping our roads and year-round dry cell/ alkaline battery recycling drop off. The district works with both Cook and DuPage County Probation Court Services by providing work related community service hours for offenders. The department also approves driveway apron permits, sprays for noxious/toxic weeds, repairs and patches any damaged roads, along with shoulder stone work, maintains unincorporated street lights and works closely with the various home owners groups for safety issues. We also maintain strong relationships with the municipal public works departments within the Township as well as with the Cook County Highway Department.

As your Highway Commissioner, I also to attend the Township Officials of Illinois Highway Commissioner's organization events to gain additional contacts to better educate and guide our department.

We have had ten road resurfacing projects completed during my tenure here at the Township. This past year we resurfaced the one mile of Magnolia Lane in the Hoffman Estates and Elgin area. This road had not been resurfaced in 17 years and was in bad shape due to severe weather we typically experience. The salt and cold temperatures create havoc on these roads as it does not take long for the asphalt and concrete to begin showing wear and tear. Maintaining the unincorporated streets and the one bridge in the Township is a high priority for the department.

For the last 10 years the Road District has financially assisted the Department of Senior Services in funding the transportation programs for our senior and disabled residents. Ridership is growing so the need for maintaining and purchasing new and more efficient buses is critical to the ongoing success of this very important program. It is with great pleasure that the Road District is able to assist the department with the additional funds needed to keep these buses in safe working condition for our riders and provide the needed programs our seniors rely on.

I will continue to develop sound and solid working relationships and partnerships with the Village of Bartlett Public Works, Village of Streamwood Public Works and the City of Elgin Public Works. These are fine departments where we can cross utilize our workers and efforts to make our jobs more productive and by saving costs to the tax payer. We currently have a wonderful intergovernmental agreement with the City of Elgin to store Township salt in one of their domes. In exchange for this service, the Road District plows and puts down salt on two of their larger municipal streets within the city during the winter months.

The district's annual brush pick up program continues to be a big success. Just as a reminder, from the first full week in April through the first full week in November, unincorporated residents can place tree branches at the end of their driveway and staff will pick up these items. Just remember to place your branches with the ends facing toward the street for easier and safer pick up.

None of these accomplishments could have been achieved if it were not for the fine work of Foreman San Santangelo, Ed Raska and Derek Danylevsky. These outstanding individuals are dedicated in their work and service to the residents. With Sam at the helm, he directs our staff in a positive and beneficial manor. With the winters we have experienced over the years and the 18 hour days, not once did these gentleman ever complain.

Being fiscally responsible with your tax dollars is my #1

goal. I promise the Road District will spend the money you entrust to me and our highway department only on projects to improve the safety for our residents and quality of our Township.

Respectfully submitted,

P. Craig Ochoa Highway Commissioner 2016-2017 Annual Report



Administrative Services

The department of Administrative Services mission is to ensure effective implementation of Township Board policies through efficient professional management of the Township government. The Township administrator serves as the organization's Chief Administrative Officer and in this capacity is responsible for administration, coordination and management of all Township services, and employees not directly reporting to an elected official. In addition, Administrative Services is responsible for support services including financial management, human resources, information technology, grant development, intergovernmental relations, capital improvement planning, strategic planning, and resident services, including passports and unincorporated vehicle stickers.

A number of accomplishments occurred within FY2017 as Resident Services saw a significant growth in visitors. Resident Services is responsible for operating as a passport acceptance facility, processing handicap placards, Cook County unincorporated vehicle stickers, and hunting and fishing licenses. Throughout the fiscal year, Administrative Services launched a marketing campaign to inform the public that Hanover Township is a passport acceptance facility. Through marketing and other targeted outreach, Resident Services has accepted over 5,300 passport applications this fiscal year, bringing in revenue of over \$120,000 for the Township. This represents a 25% increase in revenue compared to last fiscal year.

In FY2017 Administrative Services took the lead in developing a comprehensive training program for employees. Bi-annual training for the Township management team and annual training programs for front line staff were implemented. In addition, Administrative Services surveyed staff on targeted training programs that would assist employees in their roles. We then coordinated with Elgin Community College to provide training to staff in several of these targeted areas. Other training opportunities and resources were identified and implemented throughout the year to support continued growth in the services the Township provides. Administrative Services also supported the second year of the Township's three-year strategic plan. Throughout the fiscal year, two of the four strategic planning groups collected data on usage and demographics of Township services, in addition to a community assessment. Administrative Services assisted in the collection of this data and submitted the analysis to the working groups. The data will be used to drive the third year of the strategic planning process and assist the Township in program development.

Administrative Services focused on implementing a variety of cost saving strategies through FY17. The Township moved IT providers at the beginning of the fiscal year for a 10 percent reduction in costs, while also improving levels of service. Additionally, Administrative Services was able to move unemployment insurance coverage to the Township's current liability insurance for a 20 percent reduction in costs. With coordination between the Facilities and Maintenance Department, Administrative Services was able to move the building fire alarm monitoring services, which had previously been operating through a standard phone line, to a wireless system with an expected cost savings of \$10,000 annually. Finally, during the annual benefit renewal process, Administrative Services was able to secure a zero percent increase for employee major medical plans for a 15 month period. The current average renewal rate increase for employer sponsored health plans is approximately 6 percent, so holding the rate flat will realize savings over the course of the 15 months.

This year the department was honored with the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting for the fourth consecutive year and also received the Distinguished Budget Presentation Award for the fourth consecutive year. We believe we are the second Township in Illinois and among approximately 2% of local governments in the United States that receive this distinction.

In the year ahead, the department is planning several major initiatives. Administrative Services will take the lead in developing the Township's next three-year strategic planning process, while also assisting in closing out the final year of the current three-year strategic plan. The department will also finalize

research for the installation of a new phone system, which would interconnect all Township facilities. Additionally, Administrative Services will review possible implementation of an automated time and attendance system to improve efficiencies in tracking the time worked for hourly employees. It is also expected that case management software will be identified for Senior Services, Veteran's Affairs, and Community Health, which will be implemented in FY2018.

Hanover Township, our officials, staff, and many volunteers, continue to strive to meet the changing needs of the community and to improve the quality of life for residents of Hanover Township. The Department of Administrative Services is excited to provide leadership in this endeavor.

Respectfully submitted,

James C. Barr, MPA Administrator Suzanne Powers, MPA Assistant Administrator



Community and Veterans' Affairs is dedicated to providing Township residents with accurate and timely information in regards to all services and events offered by Hanover Township. The office is engaged in community events and actively promotes the mission and vision developed by the Township Board.

The Office of Community & Veterans Affairs experienced a very productive year, similar to the rest of the Township departments and committees. The department continues to oversee the Izaak Walton Center (IWC) in Elgin, which hosts many important functions and events for the Township and the community. The annual Sprint 2 Spring 5k event has been held onsite for three years, with the fourth year scheduled for this coming May. For the third consecutive year, the IWC hosted a neighborhood party for the nationwide National Night Out last August. This is a popular event for the residents with participation from the police department, city officials, and the Izaak Walton League -Elgin Chapter.

The number of programs and resident contacts at the IWC continues to increase. This past summer the Izaak Walton Center was again used as a site for the Youth & Family Services (YFS) Open Gym Program. Due to the continued popularity of the program at the IWC, YFS will conduct two days of Open Gym at the Izaak Walton Center in summer of FY18. For the second year, the IWC hosted the Northern Illinois Food Bank Summer Lunch Program that offers free lunches to area youth. Thanks to the work of staff and volunteers, 1,451 lunches were given to youth with the help of this program - an increase of 200% from last year.

The Veterans Affairs division of the department continues to expand its programs and services. This past year, veterans were treated to a free tour of the National Veterans Art Museum in Chicago.

This past year, 30 veterans were added to the Hanover Township Veterans Honor Roll. Since the program began in 2006, over 375 veterans have been recognized by the Hanover Township Board. To learn more about the Honor Roll, please visit our website at www.hanover-township.org. The inductees continue to be invited to semiannual dinners that are always well attended.

Last summer the Township hosted the Department of Veterans Affairs Mobile Services Unit that provided health screenings and other programs to Township veterans. The vehicle parked along IL Route 59 and received lots of attention not only from motorists, but from new veterans as well.

The Township continues to make steady progress on the master plan for the Izaak Walton Center & Reserve. Developed by Hitchcock Design Group and approved by the Township Board in 2015, the plan allows for a loop trail system in the eight acres of undeveloped wooded property on the east side of Poplar

Creek, a multi-use field, bridge access across the creek, and more. The state's budget impasse remains with no grant funding for these types of projects. Last summer the Township's Facilities and Maintenance staff constructed the multi-use field to be used for archery programs in FY18 in conjunction with the local Boy Scout Troop, Cub Scout Pack, and the Izaak Walton League – Elgin Chapter. The Township is also finalizing the legal work for accepting the conveyance of right-of-way property from the City of Elgin to expand the IWC parking and connect to Hastings Street. It is the Township's hope that this project begin in the next few months.

Department staff continued to coordinate and attend various community festivals and functions to raise awareness of Township services and programs. In FY17, the Township sponsored the Streamwood Summer Celebration, the Village of Hoffman Estates' Northwest Fourth-Fest, Bartlett Heritage Days, and many more. In July, CVA staff coordinated an Emergency Services Round Table event with Pennsylvania Congressman Lou Bartlett. Congressman Barletta is a member of the House Homeland Security Committee and Chairman of the Subcommittee on Economic Development, Public Buildings, and Emergency Management for the House Transportation and Infrastructure Committee. The congressman provided an update on the current issues from the nation's capital and toured the Hanover Township Emergency Services station in downtown Bartlett. Dozens of local police and fire chiefs, along with emergency services leaders were in attendance.

The Hanover Township Heritage Marker Program grew in FY17, with the addition of two new sites. The Izaak Walton League Lodge (now the Township's Izaak Walton Center) was dedicated in June, while Immanuel United Church of Christ in Bartlett was dedicated in October. Township, Village, and State officials, along with many residents gathered at these events to celebrate the historic locations. We look forward to adding our tenth Heritage Marker at Bartlett Elementary early next fiscal year.

FY17 was a year of hard work that produced a number of positive results for the benefit of the residents of Hanover Township. We look forward to working with staff, the elected officials, and our community partners in FY18 to further improve upon our work and begin new initiatives.

Respectfully submitted,

Thomas W. Kuttenberg Community Relations Director



The mission of the office of Community Health is to provide education and health promotion, prevent the spread of disease and illness, and to assist in accessing quality health services.

The Office of Community Health kicked off a new fiscal year with its 3rd Annual Sprint 2 Spring 5k in May. This charitable community event continues to thrive, drawing in over 250 runners and walkers this year, which was a 25% growth in participants from the prior year. Just for the Health of It, the department's annual health and wellness expo, celebrated its 9th year of serving the community with the provision of free health screenings and valuable resources. Hundreds of residents attended this popular event and over 100 people received free screenings for varicose veins, hearing testing, cholesterol, and diabetes.

This fiscal year, the department was proud to offer numerous classes in the community for health education. The nurses provided puberty education for over 300 5th grade students at three elementary schools: Heritage, Ridge Circle, and Oak Hill. The Township nurses also provided several blood borne pathogen, epipen, "hands-only" CPR, and Heartsaver CPR trainings for staff members and residents in the community.



Additionally, the department launched a heart failure support group to provide education and resources for individuals, family members, and caregivers of those living with the disease. The department assisted nearly 100 residents with the Affordable Care Act (ACA) and enrollment for health insurance plans. In its 3rd year, the outdoor walking group (which takes place at both the Izaak Walton Center and Astor Avenue Community Center) continues to thrive with participants logging over 130 miles walked this year!

In the year ahead, the department is excited to expand its health education and outreach to residents through interactive internet based strategies, including social media platforms, e-newsletters and email, as well as website based health education. The department also looks forward to researching electronic health software

solutions for the charting and management of client health records. Additionally, as Certified Application Counselors for the Affordable Care Act (ACA), the department will continue to keep abreast on any changes or updates on access to care and health insurance coverage related to the ACA. The Office of Community Health looks forward to the continued opportunities to serve and educate residents and the community on the importance of maintaining healthy and active lifestyles.

Respectfully submitted, Kirsten Smith RN, BSN Director





Hanover Township Emergency Services (HTES) is responsible for coordinating and providing response to emergencies within the Township that are a result of natural or man-made events, to reduce loss of life and property, and protect the environment for the Township and its residents. The HTES mission has three distinct components: coordinate and plan for both natural and man-made disasters, support other first response agencies such as police, fire, and other responders with normal operations, and to be prepared for and respond as a stand-alone unit in the event that a large scale emergency event occurs within the Township. To accomplish our mission, Hanover Township Emergency Services continues to:

- Develop, maintain, and coordinate a comprehensive Emergency Operations Plan (EOP)
- Train, educate, and prepare HTES volunteer personnel for emergencies through the development and delivery of effective classes, drills, and exercises
- Identify and procure assets necessary for HTES to accomplish its mission
- Be prepared to activate and staff an Emergency Operations Center (EOC) to coordinate and support efforts to respond to, and recover from, emergencies and disasters
- Provide coordination and training for Township personnel and facilities in emergency preparedness.

Fiscal year 2017 showed a continued increase in activity for HTES personnel. The role of HTES expanded with many of the area agencies that HTES has developed close working relationships. Some of the significant responses by HTES include:

- Assisted Streamwood Police and Fire departments with multiple automobile accidents and traffic-related events:
- Multiple responses with our trained search and rescue members for missing people at multiple locations;
- Multiple severe weather related responses providing weather spotting, debris removal, damage assessment, and assistance to residents affected by the weather;
- Assisted City of Elgin Police and Fire departments at multiple incidents;
- Assisted Village of Hanover Park Police and Fire departments at multiple incidents; and
- Assisted other agencies with multiple emergency events.

In addition to providing assistance in emergency situations, HTES also provides services to the Township and other agencies in non-emergency situations that include:

- Became the first Township in Illinois to receive the National Weather Service "Storm Ready" designation as a community dedicated to progressive preparedness for weather related events;
- Developed a working relationship with the Fox River Fire/Rescue District (FRFRD) including a formal Mutual Aid Agreement between FRFRD and HTES;
- Established an agreement to assist the Hanover Park Fire Department by responding to all General Alarms in the community to support the fire department operations;
- Conducted hands-on training for HTES personnel at the College of DuPage Homeland Security Training Institute:
- Completed a functional exercise as required for emergency management agencies;
- Expanded our relationship and role with the Hanover Park Police Department and the Hanover Park Emergency Management Department;
- Provided regular patrols of the unincorporated areas in conjunction with the Cook County Sheriff's Department;
- Coordinated and provided traffic control for the Village of Streamwood Summer Celebration event;
- Assisted with multiple area events such as Memorial Day observations and other annual events in Township municipalities;
- Provided public education and outreach programs;
- Coordinated and provided traffic control at the Northwest Fourth Fest co-sponsored by Hanover Township;
- Staffed multiple parade participations and running events;

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- Supported various events to provide assistance of efforts to other agencies and non-profit organizations; and
- Staffed multiple Township-sponsored events.

HTES hosted its fourth annual training conference this year with over 60 attendees from multiple agencies in Illinois, Wisconsin, and Indiana attending. This conference has gained notoriety and is renowned as one of the premiere training opportunities for emergency management personnel in the Chicago area. The conference provided a keynote speaker regarding the cooperation and collaboration among police, fire, and emergency management agencies and



spoke about a variety of training classes covering pertinent subjects for emergency management personnel.

The department continues to look to recruit and train additional personnel and update our assets to meet the needs of HTES. Over the course of FY17, HTES completed thousands of hours of service and training due to the efforts of our volunteers. I could not be more proud of the department's service to Hanover Township and truly appreciate the support we receive from the Township residents, elected officials, and other departments.

Respectfully submitted,

William T. Burke, Director

Facilities and Maintenance

As fiscal year 2017 comes to an end, we look back on all we have accomplished. Renovations and improvements have taken place throughout the Township and the maintenance staff is excited as many of these projects have been successfully completed.

It has certainly been a busy year, beginning with the complete renovation of the Town Hall and Senior Center parking lots and the addition of 26 parking spaces between the two facilities. The project began in early May with the removal and replacement of asphalt as well as new sidewalks and curbs. Once that was completed the contractor moved to the Senior Center parking lot and completed the project mid-June with minimal strain on operations. Overall the project went smoothly. We would like to thank the community for their patience during this important project.

At the Izaak Walton Center & Reserve in Elgin we began the spring and summer months working on widening the trail system and construction of the multipurpose field on the east side of Poplar Creek. The trail loops around the eight acres on the east side of the creek with areas of downed branches removed and surface leveling improvements made for walking. It was exciting to see people from the surrounding neighborhood enjoying the trail with their pets and for exercise. We also met with an archery expert to determine the best location to clear and develop a level place for a multipurpose field that can be used for an archery program. After a great deal of landscaping maintenance, leveling of land, seeding, and installation of an erosion mat, we expect a summer 2017 opening of the trails and multipurpose field.

Also in FY17, the department completed a major roof patching and repair project at the Town Hall in hopes of prolonging a complete roof replacement for another five to ten years. We installed a new

skylight. Our team worked hard to complete the renovation to our Youth and Family Services department which included painting and installing kitchen cabinets with counter tops and new floor tile. Additionally, the fire alarm systems at all of the Township facilities switched over from a hard line system to a wireless system that resulted in significant cost savings and improved efficiencies.

Lastly, I would like to note the dedication of the department staff: Rick Nelson, Mike Rundquist, Sean O'Neil, and David Marcinek. Without their natural ability to adapt and go above and beyond, Facilities and Maintenance would not have been able to successfully complete the many projects and tasks that were undertaken in FY17. The staff does an incredible job each year in maintaining the facilities and reserves of Hanover Township.

Respectfully,

Steve Spejcher, Director



Facilities & Maintenance Director Steve Spejcher with Senior Services Director Tracey Colagrossi recieving a "Pride in Ownership" award from Bartlett Village President Kevin Wallace.

Senior Services

Enriching Lives, Fostering Friendships, Promoting Independence



Where great service happens!

The Department of Senior Services has been working on becoming re-accredited with the National Council on Aging. Hanover Township is one of three senior centers in Illinois that has accreditation status, meeting nine standards of excellence in service to older adults. The approach for the department's reassessment was to create Self-Directed Volunteer Teams. In August, Christine Beatty, NISC Chairperson, and Director of the Madison Senior Center in Wisconsin trained staff, volunteers, and community members. Teams were formed and the work of evaluating the Senior Center began. Staff and volunteers collaborated on the development of a new mission statement for the department: "Enriching Lives, Fostering Friendships, and Promoting Independence" in September. The department expects to have a peer review in May 2017.

The Visual Art students wrote, created, and performed an original marionette show, entitled "A Matter of Time." The fourteen members performed the piece multiple times this year for children, family and friends, as well as holding a puppet show workshop at the Arts in Bartlett festival in June. The entire performance can be viewed on the Township's YouTube channel. The program also won the "Innovative Program of the Year" at the Townships of Illinois annual conference in November. Our center

attracts a creative group that highlighted their pieces at the 10th Annual "Got Art?" Art Show this summer. Over 300 pieces of work were on display.

Planned programs such as outings to museums, musical theatre, and new dining spots remained in high demand as in years past. The "Who's knocking at your door?" TRIAD program was a fashion show featuring multiple local municipalities and organizations including City of Elgin, Villages of Hanover Park, Bartlett and Streamwood, Comed, Nicor, AT&T, Fed Ex, and Hanover Township Emergency Services. TRIAD is a partnership of law enforcement, older adults, and senior centers working together to inform and maintain safety in our community.

Participants also traveled to New Orleans and Kentucky this year. Travelers were able to see Muhammed Ali's funeral procession during their holiday. The senior center's extended hours on Tuesday and Thursday have experienced an increase in participation through programs such as Zumba, yoga, and evening mixers. The Program Manager position became vacant in November, with Jamie Petteys filling the position in January. Jamie joins the Township with an extensive background in recreation.



The Social Services Division was diligent in informing clients on heating assistance, Medicare Part D updates, and other benefits through mailings and phone calls to residents. The Social Services Division was awarded the annual Senior Health Insurance Program (SHIP) grant allocation of \$2,000 to support the SHIP work of the Social Services staff and volunteers. The team also joined the Hoarding Task Force coordinated by Catholic Charities Northwest and the Kenneth Young Center.

Transportation services experienced an increase in ridership of the Township Ridership Initiative Program (TRIP). The program is a collaboration of five townships and Pace to provide coordinated transportation for medical appointments at the Veterans Administration Hynes Hospital and Loyola Hospitals at a nominal rate. Driver Janice Stevens joined the team in November filling in a 30-hour position that was vacant since August. Transportation Manager, Linda Steininger coordinated a quarterly conference call for townships that provide transportation services. The division also provided shuttle transportation for local community events. The senior center hosted transportation professionals from across the country to learn the Ecolane Transportation Software program in November.

The Stars-N-Stripes Café "Café on Wheels" delivered to a consistent number of 60 clients each day. Over twenty volunteer drivers assist in ensuring daily contact and providing hot meals to our Township residents. The Stars-N-Stripes Café experienced a decline in participation over the summer; however, an internal workgroup to address marketing and promotions has raised participation levels through social media, newsletters and flyers to advertise specials. The congregate meal program, funded in part by the Area Agency on Aging, has higher participation than the 34 other funded sites in the Chicago area.

This year the department focused on streamlining processes and efficiencies, as a result of the assessment for National Council On Aging Accreditation. Senior Services will continue to assess our processes while at the same time offering high quality customer service. Our mission, Enriching Lives, Fostering Friendships, Promoting Independence, encapsulates how Hanover Township Senior Services serves our older adults. The department looks forward to an exciting year ahead.

Respectfully submitted,

Tracey Colagrossi, Director



Welfare Services

Welfare Services is committed to improving the welfare of Hanover Township residents experiencing hardship. Providing resources and support empowering residents in achieving self sustainability; to serve promptly with dignity and respect. We are dedicated to serving the residents and will continue to strive to meet the needs of our community.

Welfare Services continues to meet the needs of families facing financial hardship. Programs are available to assist residents with financial assistance, energy assistance, food pantry, as well as sponsor hiring events, and provide free summer lunches to children under18 years of age. In fiscal year 2017, after many years, Hanover Township Welfare Services once again became a Salvation Army Service Extension Site to assist residents in need. State Senator Cristina Castro established regular mobile office hours at the Astor Avenue Community Center in February. She and her staff are available Tuesdays from 1:00 to 6:00 p.m. to meet with residents on any issues and concerns they may have.

Through the support of the Illinois Department of Employment Security and WorkNet, Hanover Township hosted its sixth annual job fair as well as five hiring events. More than 400 job seekers attended the job fair with 77 employers offering positions in administration, healthcare, sales, manufacturing, and veteran services.

The free Summer Lunch Program provided by the Northern Illinois Food Bank was offered to children 18 years and younger for the seventh consecutive year. In FY17,971 lunches were distributed to children at the Astor Avenue Community Center.

The annual Backpack Giveaway in August provided 1,500 backpacks filled with school supplies to children of families in need. The Township thanks State Representative Fred Crespo, Cook County Commissioner Timothy O. Schneider, Comcast, and Communities that Care for their continued support.

In FY17 there were more than 8,000 visits to the food pantry as well as six mobile pantries and two meal box giveaways, providing food to an additional 1,771 families. The food pantry continues to operate six days per week with the help of volunteer Auxiliary Staff. Saturdays operate with the help of organizations

including St. John the Evangelist Catholic Church in Streamwood, Immanuel United Church of Christ in Streamwood, Christ Community Church, Kiwanis Club of Streamwood, and the Streamwood Woman's Club. It is because of our relationship with the Northern Illinois Food Bank and the Direct Connect Program that we are able meet the demand of our community.

General Assistance and Emergency Assistance programs continue to develop with the focus on researching available resources to assist residents facing financial hardship. Audits continue to be performed quarterly as well as unscheduled audits to ensure accuracy and accountability.

The Community and Economic Development Association (CEDA) continue to provide services to residents in need at the Community Center every Wednesday. CEDA provides a range of services to assist low income families with dental, vision care, auto repair, as well as trade and employment programs. Community Resource Groups continue monthly under the direction of Case Manager Peggy Carstensen, and will continue throughout FY18 with new and exciting topics, and are offered at no charge to township residents.

Additional programming i included winter wear collected and distributed thanks to the Streamwood Kiwanis Club. With the help of Knights of Columbus Mary's Millennium Council #12801, and various community sponsors toys were distributed to 1,841 children this past holiday season.

The Township thanks the many generous sponsors from the community including Immanuel United Church of Christ in Streamwood, St. John the Evangelist Catholic Church in Streamwood, Knights of Columbus Mary's Millennium Council #12801,





Christ Community Church, Bartlett and Streamwood Woman's Clubs, Bartlett Rotary, Streamwood Kiwanis, AMVets Post 202, Streamwood VFW Post 5151, Bartlett VFW Post 11018, Bartlett Lions, Jewel Food Stores of Bartlett and Streamwood, Banbury Fair, Clare Oaks Retirement Community, Walgreens in Hanover Park, Panera, and Starbucks Streamwood. It is only because of the generosity from our residents, schools, businesses, and local organizations we are able to improve the quality of life for so many facing financial hardship.

The Welfare Services Auxiliary Staff volunteers countless hours at the Astor Avenue Community Center. The Township appreciates Auxiliary Staff Coordinator, Jay Olriksen for his dedication and hard work; Terrie Kuenker, Patricia Johnson, and Nancy Madsen for countless hours processing LIHEAP and food



Director Imperato accepted a donation from the Streamwood Kiwanis Club to help support the food pantry.

pantry applications. Bryan Noonan, Tom Kuenker, and Don Balk for being available to drive the food pantry van to pick up donations.

The Welfare Services staff of Lori Orozco (Volunteer and Food Pantry Coordinator), Peggy Carstensen, LCPC (Case Manager) and myself, are committed to improving the welfare of Hanover Township residents experiencing hardship. Providing resources and support empowering residents in achieving self sustainability; to serve promptly with dignity and respect. We are dedicated to serving the residents and will continue to strive to meet the needs of our community. This is our mission.

Respectfully submitted,

Mary Jo Imperato, Director

Youth and Family Services

The department of Youth and Family Services is charged with the mission of the prevention of juvenile delinquency and the promotion of positive development in young people. We work to meet our mission by providing an array of services which help to strengthen families, to provide outreach to children and teens at risk of school failure and delinquency, and that contributes to the building up of a healthier community for all Township youth.

In fiscal year 2017, Supervisor Brian P. McGuire, was awarded the 2016 Township Friend of Youth Award from the Association of Illinois Township Committees on Youth, which is the youth division of the Township Officials of Illinois. This state-wide award recognized Supervisor McGuire for demonstrating outstanding leadership in supporting youth programs and services. This year we also advanced our presence within our communities through social media, press releases, videos, creating and distributing a quarterly departmental e-blast newsletter to our residents.

The Open Gym Program continues to provide social, recreational, and educational activities based on a positive youth development for youth model at nine sites per week at no charge. Satisfaction surveys collected from participants, their parents, and school administrators had an average rating of 97%. Our outcome measures also found that Open Gym participants showed improved school attendance rates, had fewer disciplinary referrals, and earned higher grade point averages in comparison to our control groups. This year we introduced adventure based outdoor education and STEM challenges at our program – further enhancing our participants Open Gym experience!

Family therapists continue to empower youth and their families to make healthy decisions to benefit themselves and our communities. They work collaboratively within our schools to empower youth to make healthy choices and provide leadership on various workgroups that benefit schools, communities, and the youth they serve. This year we purchased, through the support from the Hanover Township Mental Health Board, a Custom Information Solution (CIS) electronic medical records system which is currently being modified for use with all of the department's programs and services. CIS, once fully operational, will increase staff's efficiency and productivity as well as allow Clinical Services to bill private insurance for services rendered. Satisfaction surveys found that 91% of our clients were satisfied with services and that 77%

reported that they have grown to handle their concerns much better than before services. 100% of clients reported that they would recommend our department to other friends and family members for clinical services.

The department's work in the area of Substance Abuse Prevention continues to grow. This year the department became a certified Operation Snowball site and we held our first Snowball event. Operation Snowball is an international substance abuse prevention program that trains youth leaders to host school/community wide events which utilize small groups, interactive teambuilding activities, and fun and healthy decision making skill building for youth. We continue to provide drug awareness education, substance refusal skills, and pro-social skills development in health education classes and in prevention group work. These services are offered at the elementary, middle, and high schools within the Township. We have recently been asked to serve on the state Operation Snowball Inc. Board of Directors to provide leadership.

The Alternative to Suspension Programming continues to run at capacity in three elementary, two middle, and three high schools. We are excited to report that we now offer this program at Bartlett High School for our Township youth. We have increased efficiencies to increase the number of youth participating. The program's outcomes continue to produce positive results, with an average satisfaction rate of 93% (of participants, their parents, and school administrators) and an average level of participant connectivity to their schools of 75%- which all demonstrate assisting youth in being successful at school.

The Tutoring Services Program continues to provide youth with an affordable, personal, and effective academic support specific to their learning needs. Referring teachers reported that 70% of students in our Tutoring Program had an increase of 50% or more improvement in identified areas of learning. Parent University Workshops at Elgin High School continue to be offered and we are currently working with Streamwood High School to launch a Parent University this May based on parents' identified needs.

Youth & Family Services continues to expand as a resource to School District U-46 by providing leadership on the Alignment Collaborative for Education Governing Board, Trauma Informed Care ACE Team, the Community Alliance Parent and Family Engagement Task Force, School Safety Task Force, Alternative High School Task Force, PBIS Tier I, II, and III planning teams, providing PBIS Tier I and II school based groups at 11 schools, as well as having our programs and outcomes presented at local and state conferences. Additionally, we have provided leadership to Loyola University, Chicago, Inter-Professional Practice with At-risk Youth Advisory Board, the Village of Hanover Park's Safe Community

Coalition Council, and the Association of Illinois Township Committees on Youth, Hanover Township Mental Health Housing Task Force, Hanover Township's Childhood Food Insecurity Workgroup, and the Village of Hanover Park's Suicide Prevention Task Force.

FY17 was a successful year and we look forward to our work in 2018. I would like to thank our residents for allowing us to work and continuously improve our services on their behalf, the management team and staff of



Youth & Family Services for their passion, expertise, and diligence in meeting our mission, Trustee Khaja Moinuddin for being the Liaison to the Committee on Youth, our elected officials for their leadership,

vision, and support,
Administrative Services for
their support and leadership,
the Committee on Youth for
their vision and efforts in
advancing the department,
our community partners for
their support and shared
resources in our work, and
my collegial Township
departments for their
support in advancing the
quality of life for all of our
residents.

Respectfully submitted, John Parquette, LCSW *Director*



Committee on Youth

The Township Committee on Youth is a catalyst for promoting well being among Township youth and families through family education, outreach and the fostering of community connections with an emphasis on positive youth development.

Fiscal year 2017 was a year of transition for the Committee on Youth. Tom Alagna, who was appointed to the Committee in 2011, and Karen Staten, who was appointed to the Committee in 2013, stepped down this year. Mr.Alagna served the Committee well through his insights into juvenile crime, his sense of humor, and his ability to bring about discussions in committee meetings. Ms. Staten also served the Committee well through her insights of our communities, culture, and connecting resources to benefit our youth.

Two of our high school student members graduated and went on to pursue their college education. Roshni Patel and Shraddha Patel, both from Streamwood High School served on the Committee since August of 2014. Our current high school member, Eric Loera was selected to be the School District U-46 Board of Education's Student Advisor. Eric has done an excellent job expanding his leadership skills in this role, while working hard at capturing and acting as the voice for all students of School District U-46.

In August of 2016, Ray Alvarez was appointed to the Committee. Ray grew up in Hanover Township and participated at the Youth and Family Services Open Gym Program as a child. Ray has brought to the Committee a fresh look from a recent college graduate's point of view. In the next month, the Committee will likely have a few more adult and youth members appointed. With these additional members, the Committee will start FY18 with some strategic planning to create new initiatives that will benefit the youth and their families of Hanover Township.

The Committee hosted its annual Celebration of Leadership Reception in May. The reception honored adults and youth who have demonstrated exceptional leadership. The Rising Star Award winners included Khadijah Arastu from Timber Trails Elementary School and Eugene Yong Jin Lim from Sycamore Trails

Elementary School. Ms.Arastu was selected for her leadership on student council leading and promoting efforts centered on anti-bullying, food drives, and events to promote multi-cultural awareness and learning. Mr.Yong Jin Lim was selected for his extensive community involvement and leadership. Mr. Yong Jin Lim has demonstrated leadership in academic, community, STEM, and Boy Scout initiatives creating public awareness and service to others.

Junior Leader Award winner Jasmine Holloway from Tefft Middle School was recognized for her initiative, genuineness, and passion in leading others and creating positive change. Jasmine was also recognized for her entrapenureship in creating soy wax candles, as well as writing and publishing books for children.

High School Leader Award winners include Ms. Daniela Manzano, Gifford Street High School, and Mr. Adam Bajorek, Streamwood High School. Ms. Manzano was selected for her initiative and leadership in serving others. Ms. Manzano was also recognized for her work at a local children's theater as well as her academic accomplishments. Mr. Bajorek was selected for his leadership on a variety of areas, including academics, sports, and volunteerism on committees that benefit youth. Mr. Bajorek has led and served youth in his church as well as at his school.

Community Youth Leader Award winners included Hannah Gronowski and Christopher Seuffer, Sr. Ms. Gronowski was selected for her leadership in the development of "Generation Distinct", which is an organization that challenges young people to rise above low expectations, to do hard things, and to make a positive difference in their community. Ms. Gronowski is a passionate leader whose vision and work is contagious to those around her. Mr. Seuffer was also selected for his leadership with Boy Scout Troop 199. Mr. Seuffer works tirelessly with his troop to offer youth opportunities to learn, grow, and be challenged. Mr. Seuffer encourages his troop to lead and serve their communities, while developing their future goals for success.

Lastly, our Principal of the Year Award winner Luis Fernando DeLeon was selected for his leadership at Laurel Hill Elementary School for the past three years. Although Mr. DeLeon has only led for three years at Laurel Hill, through his vision and leadership he has helped transform this school into a community school. Mr. DeLeon is very active in effectively engaging his students, parents, staff, and the surrounding

community leaders to make Laurel Hill a school where students feel engaged, respected, and challenged to grow academically, socially, and emotionally. The winners enjoyed refreshments and entertainment with their family, mentors, friends, teachers, and community leaders. Plaques were presented to honor each leader for their accomplishments and contributions.



The Committee is currently looking for youth members. If you know a youth who is at least 15 years of age, lives in Hanover Township, and is passionate about youth issues, please contact John Parquette, Director of Hanover Township Youth and Family Services, (630) 483-5799 for further details.

Committee on Youth

Nicole DeFalco, Chair Eric Loera, Vice Chair Robert Wojtowicz, Awards Chair Dr. Ariel Correa, Ray Alvarez Trustee Khaja Moinuddin, Town Board Liaison

Senior Citizen Services Committee

To create a better quality of life for Hanover Township senior citizens by advising the Board and staff on programs and services benefiting residents age 55 and older. The Committee will support the Township and the Department of Senior Services through fundraising and community engagement.



Ye Olde Gift Shoppe volunteers Loraine Smiles, Bonnie Miller, Gen Allen and Georgene Edwards get ready for holiday sales.

The Senior Citizen Services Committee members reviewed, revised, and finalized their by-laws last fall, as it is customary to review every four years. The committee focused their attention on fundraising opportunities, which included the Ye Olde Gift Shoppe located inside the senior center. New volunteers assisted in the merchandising and pricing of donated items for sale. Special attention to the way items were displayed proved to enhance monthly sales that were lagging earlier in the fiscal year. The committee is grateful for the gift shop volunteers for all of their efforts.

The Committee supported the Hanover Township Foundation through sponsorship of the Spring Fling Gala event in April. Nutrition Services needed

additional cooler space to accommodate meals for the Home Delivered Meal program. The Committee was gracious to fund the purchase of a cooler freezer unit for our clients' meals to be kept at safe temperatures for deliveries. The department and Committee collaborated on Township Day, September 21. Committee members and volunteers were trained on what each department offered for residents. A

Senior Citizen Services Committee

Walter Gramiak , Chair
Naomi Walters-Lenoci, Vice Chair
Barbara Estrada, Secretary
Marilyn Perri, Treasurer
Kathleen Donaldson, Georgene Edwards, Lee Sedlack
Trustee Steve Caramelli, Town Board Liaison

welcome packet was created with the help of the Committee to provide introductory materials for new residents coming to the center. These packets were made available at Township Day, as well as at other outreach events.



Township Day:
Community
outreach
volunteer group
informs
attendees on the
various ways
the Township
serves residents.

Mental Health Board

Tto ensure that services in the area of mental health, including developmental disabilities, addictions and substance abuse are available to all residents of Hanover Township. The volunteer board continues to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery.

In April, the board welcomed new member Debbra Sirchia, a longtime resident of Elgin. The Mental Health Board continues its dedication to determining the best way to provide accessible and affordable mental health services to the Hanover Township community.

In fiscal year 2017, the Mental Health Board awarded \$821,000 in Annual Mental Health grants to support various agency programs and services within the community. Collectively serving over 3,000 residents in need, 42 programs from 29 agencies were funded. In addition to annual funding, the Mental Health Board continues to support agency growth in the areas of staff development, capital improvements, and new programs by making available special grant opportunities throughout the year. Renz Addiction Counseling Center, Girl Scouts of Northern Illinois, and Easter Seals of DuPage and Fox Valley were awarded challenge grant funds to support new programs to Township residents. The board awarded a total of \$81,365 for staff development, capital improvements, and new programming in FY17.

As we close 2017, the State of Illinois will complete its twenty-first month without a budget. Although agencies have received some state funds over the last twenty-one months, they have been forced to cut programming, begin waitlists, increase cost to clients for services, and/or lay off staff as a result of the prolonged budget crisis. The Mental Health Board continued to offer support by making emergency funding available again this year. In FY17, the Mental Health Board awarded \$70,000 in emergency funds to assist agencies in continuing to provide programs and services to our most vulnerable residents.



Every three years, the Mental Health Board develops a three year strategic plan based on the results of the community needs assessment. Fiscal year 2017 was the first year of the Mental Health Board's three year strategic plan. A goal was to conduct a study of needs in the Hispanic community in Hanover Township to determine gaps in services. The board has met with area agencies and School District U-46 bilingual

Mental Health Board

Kathy Biesiadecki, Chair Meghan Nelson, Vice Chair Maureen Lue, Secretary Mary Jane Garvey, Linda Best, Deb Sirchia Trustee Mary Alice Benoit, Town Board Liaison



Clerk Dolan Baumer administered the oath of office to Debbra Sirchia, Mental Health Board member.

liaisons to further discuss the barriers present and different avenues to explore when seeking bilingual services. The Mental Health Board is also in the process of developing a bilingual internship program in order to help residents whose first language is not English, access appropriate programs and services available to them. In addition, the board continues its collaboration with the Township by hosting quarterly meetings of the Human Services Coordinating Council. The council includes several local agencies and Township department representatives to discuss the gaps in services and opportunities for partnership in the community. The Mental Health Board's overall goal remains to make services and programming available for all residents of Hanover Township.

Looking towards the next year, the Mental Health Board continues to focus funding on direct services for mental health, substance abuse, and developmental disabilities for residents of Hanover Township. The biannual Mental Health resource guide will be updated and distributed to Township households. This guide was created to increase awareness of local services and programming to assist residents of Hanover Township. The resource guide will be distributed over the summer via direct

mail as well as having an electronic copy available on the Hanover Township website.

The Mental Health Board is looking forward to another year of partnerships and collaboration within the community.

Kristin Vana, Manager



Hanover Township Events, Happenings, Services, & Programs

Student Government Day New Leaders in Education Reception Youth Leadership Recognition Low Income Home Energy Assistance Program Relay for Life "Just for the Health of It!" Health & Wellness Expo Open Gym Program **Prostate Cancer Clinics** Wellness Screenings Brush Pick-up Circuit Breaker Program Homeowners' Tax Seminars Children's Physical & Immunization Clinic Senior Services Art Expo Veterans Honor Roll Recognition and Dinners CEDA's Weatherization Program ComEd Hardship Program **Podiatry Clinic** Access-To-Care All-Kids Program Election Polling Sites and Receiving Station

Unincorporated County Vehicle Stickers Sales
Winter-wear and Holiday Toy Drives and Distribution
Adopt-a-Senior Program
Adopt-a-Family Program
Expanded Tutoring Services
Alternative to Suspension Program with U-46
Dial-a-Bus Transportation
Hunting & Fishing/Trapping Licenses
T.I.D.E.Transportation Program

Summer Lunch and After School Snack Programs

PBIS Tier II Groups Programming Heritage Marker Program Legal Advice for Veterans Supper Club 59 Northern Illinois Food Bank Mobile Food Pantry Substance Abuse Prevention Programming Back to School Backpack Drive and Distribution Spring Drive and Distribution Temporary Handicap Placards **Election and Voting Services Food Pantry** Home Wellness Visits Emergency "Embracelet" Program Senior Will Program **U.S. Passport Application Services Lending Closet** Income Tax Assistance Heating/Cooling Location Emergency Services Search & Rescue **Emergency Scene Lighting & Traffic Control** Flood Water Removal Severe Weather Monitoring **Emergency Preparedness Education** Mental Health Resources "Sprint to Spring" 5K Run/Walk **Dental Access Network** Stars N' Stripes Café **Notary Services** Senior Leisure and Skill Development Programming

New and exciting events are always happening at Hanover Township. Please check the calendar on our website at Hanover-Township.org to see what else is going on.



Family Therapy

Gift Shop

