



**ANNUAL REPORT
2006 – 2007**



HANOVER TOWNSHIP REMEMBERS

VETERANS HONOR ROLL 2006 – 2007

PFC Milton J. Grandprey U.S. Army 1942-1945 Honored April 11, 2006	PFC Victor Wilnewic U.S.M.C. 1951 – 1953 Honored June 16, 2006	CPL Andrew Rizzo U.S. Army 1941 – 1946 Honored June 16, 2006
PFC David Walters U.S. Army 1944 – 1945 Honored August 8, 2006	SN Byron R. Schuett U.S. Navy 1945 – 1946 Honored August 8, 2006	SGT. Wayne K. Blackburn U.S.M.C. 1951 – 1954 Honored September 12, 2006
SN Robert H. Salvesen U.S. Merchant Marines 1942 – 1946 Honored September 12, 2006	PHM 2 Donald G. Kleppe U.S. Navy 1942 – 1946 Honored October 10, 2006	PFC John W. Seefurth U.S. Army 1958 – 1960 Honored October 10, 2006
CPL Elmer J. Binder U.S. Army 1942 – 1945 Honored November 21, 2006	SMSGT Jesse G. Dye U.S. Army 1942 – 1945 U.S. Air Force 1946 – 1966 Honored November 21, 2006	CPL William H. Merklin U.S.M.C. 1951 – 1953 Honored November 21, 2006
Ship's Cook 2 nd Class James K. Kriegsmann U.S. Navy 1942 – 1946 Honored December 5, 2006	CPL Terry Lemke U.S.M.C. 2002 – 2006 Honored December 5, 2006	SP5-E5 Richard V. Poremba U.S. Army 1964 – 1970 Honored January 9, 2007
CPL Edward L. Pfannkuche, Jr. U.S.M.C. 1951 – 1954 Honored February 22, 2007	PVT. Henry F. DeBrown U.S. Army 1943 - 1946	SSGT Santo J. Porro IL National Guard 1963 – 1969 Honored February 22, 2007
MM1 Robert Sennett U.S. Navy 1952 – 1956 Honored February 22, 2007	HM1 Michael D. McDaniel U.S. Navy 1984 – 2004 Honored March 13, 2007	PFC Fred V. Pompilio U.S. Army 1959 – 1960 Honored March 13, 2007
SP4 Richard N. Roloff U.S. Army 1967 – 1970 Honored March 13, 2007	SGT. Alexander G. Soraich U.S.M.C. 1942 – 1945 Honored March 13, 2007	PFC Harold Julius Klein U.S.M.C. 1944 – 1946 Honored March 27, 2007
A1C Fred J. Hossfeld U.S. Air Force 1953 – 1963 Honored March 27, 2007		

**BRIAN P. MCGUIRE
HANOVER TOWNSHIP CLERK**

HANOVER TOWNSHIP BOARD

Supervisor Michael E. Kelly

Clerk Brian P. McGuire

Trustee Katy Dolan Baumer

Trustee Robert J. Goffinski

Trustee Marvin J. Kramer Jr.

Trustee Mary Ellen (Mel) Runzel

ELECTED OFFICIALS

Assessor Thomas S. Smogolski

Collector William T. Burke

Highway Commissioner P. Craig Ochoa

HANOVER TOWNSHIP DEPARTMENT HEADS

James C. Barr - Administrator

Cathy Mikulski – Sr. Deputy Assessor

Mary Jo Imperato – Deputy Clerk

Trisha Simon – Community Health Nurse

**Danise Habun – Community Mental
Health Services Director**

Sam Santangelo – Highway Foreman

Steve Spejcher – Facilities and Maintenance Director

Barbara Kurth Schuldt – Senior Services Director

William Tiknis – Veteran's Affairs

Aurea Picasso – Welfare Services Director

Kathy Fox – Youth and Family Services Director

APRIL 10, 2007

**OFFICE OF THE
TOWNSHIP SUPERVISOR**

157TH ANNUAL TOWN MEETING REPORT

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

APRIL 10, 2007

**157th ANNUAL TOWN MEETING
HANOVER TOWNSHIP
MICHAEL E. KELLY, SUPERVISOR
APRIL 11, 2007**

This year marks the 157th Annual Town Meeting of Hanover Township. The focus of our township continues to be on social services and to bring these services to as many township residents as possible in a cost-efficient manner.

First and foremost, the township is in fine financial shape, due to the outstanding efforts of the Board and staff of Hanover Township, and most of all, the multitude of volunteers who donate their time and expertise at every level of township government and allows us to keep costs down. Without our many volunteers, Hanover Township could not provide its current high level of services at the current tax rate. Each of our departments continued to grow to accommodate the increased demand for services.

The Senior Department, under the direction of Barbara Kurth Schuldt, Program Manager Tracey Colagrossi, Administrative Assistant Carol Lutzow, Social Services liaisons Jennifer Triumph, Cathy Reese and Susan Sinitean, Volunteer Coordinator Pat Wharton, Transportation Supervisor Resha Oylear, Dispatcher Kathy Boszko-Varsalona, and drivers Tom Moshis, Char Hunter, Charlotte Wakefield, Beth Evans, and Michael Hart, continue to service our senior needs with "Dial-A-Ride" Services, Meals-On-Wheels, health programs, senior counseling and trips, along with CNN Program Director Jerry Krzywdzinsk. The Senior Fundraising Committee lead by Charlene Ahlin has done exceptionally well this past year. The Senior Committee consisting of Charlene Ahlin, Lillian Henschel, Bob Salvesen, Dolores Johns, Mary Lou Elder, Patti Loomis and Robert Greene contribute and provide valuable advice and expertise in the senior area.

"Dial-A-Ride" continues to grow and the township was happy to see the opening of Victory Center.

This was the second year for our Senior Center and we look forward to many uses for our Senior Center and Senior Community in the upcoming years.

AARP, under the direction of Fritz Miller, and, with able assistance from Bill Elder, Earl Beckner, Paul Cord, Paul Hall, Casimer Malis, Terry Jacobazzi and Elsie Ko continue to provide year after year of volunteer tax services to prepare tax returns for over 350 township seniors.

Year after year the Meals-On-Wheels volunteer drivers bring food to the homes of those in need in almost complete anonymity. These drivers represent what is best in our society and on behalf of those they serve. They currently are: Richard Howell, Richard & Doris Bayer, Bob & Emily Salvesen, Nick Papanicolaou, Bill Ludwig and William Lindberg.

Jerry Krzywdzinski has continued to do an outstanding job with CNN Food service along with Vickie Alvaraz. Thank you to them for their hard work.

The Senior Services Department is generously supported in all its work by a wonderful corps of over 275 volunteers. While these folks are too numerous to list here, they provided dedicated service in the CNN meal program (both congregate and home delivered), at the Senior Services social events, in the Silver Bells singing group, preparing Christmas and Easter gifts for children, hosting Newcomers events, greeting in the Senior Center, helping with clerical tasks of all types, visiting in hospitals and nursing homes, driving seniors to special appointments, visiting homebound seniors, shopping for others, serving on committees and so much more!

Both our Youth and Family Services and Senior Services Departments have been recipients of sizeable grants this past year, thanks to the efforts of Kathy Fox and Barbara Kurth Schuldt.

The Supervisor's Office again conducted the Annual Township Toy Drive. Thanks to the efforts of township seniors, businesses and individuals, we provided, with the help of the Streamwood Kiwanis and U.S. Marines, toys for over 700 needy township children for Christmas. The Supervisor's Office also conducted a township Easter Basket Program, which made possible over 400 township children to receive baskets for Easter. We thank all the senior volunteers for their help with both of these programs and the gift-wrapping.

The Food Pantry, together with the Northern Illinois Food Bank, 6 times per year, brings 10,000 lbs. of food in the Mobile Food Pantry to needy residents. This is paid for by local businesses. Our Food Pantry continues to grow as do the services provided by our General Assistance Department under the great leadership of Director Aurea Picasso, and her staff: Delia Almanza, Peter Kirilik, Frank Penczek and Sheila Gillis.

Congratulations to Youth and Family Director Kathy Fox and everyone at Hanover Township Youth and Family Services for our new Community Center that opened this past year on Astor Ave. in Hanover Park. Kudos to Kathy Fox and her staff, and the many volunteers who made the Community Center possible.

We thank the Committee on Youth for its wisdom and ongoing guidance: **Col. Craig Essick** (Chairperson), **Bill Peterson** (Secretary), **Greg Herbert** (Treasurer), **Judy Walsh**, **Richard Clyburn**, **Ashley Tyszkiewicz**, **Christina Zima**, and **Micaela Ten Hoven**.

My heartfelt thanks goes to our staff and interns who make it all happen with passion and skill: **John Parquette** (Clinical Director), **Carmen Chavez** (Office Manager), **Kim Cecil** (Astor Site Director), **Susan Alborell** (Internship Coordinator), **Brian Fask**, **Karen Low**, **Suellen Shively-Mack**, **Irene Corzo**, **Ben Horberg** (Family Therapists), **Michael Cohen** (Outreach Services Coordinator), **Mary Beahan** (Administrative Assistant), **Kelly Skiles** (Astor Program/Volunteer Coordinator), **Rebecca Gallina** and **Anne Stephenson** (Secretary/Receptionists), **Nicole Vaia** and **Francisco Zepeda** (graduate student interns) and **Carla Malabanan** (Undergraduate student intern).

Much thanks also to our Tutoring Services teachers: **Debbie Swiatek**, **Rich Olivarez**, **Patricia Maynard**, **Maria Petrov**, and **Markesha Davis** and Open Gym Assistants: **Matt Wood**, **Eric Noeske**, **Katie Hammond** and **Lisa Minarczyk**, and police officers of Bartlett, Hanover Park, Streamwood and Elgin, Renz Addiction Counseling Center, and volunteers.

Veterans' Assistance is ably provided by Bill Tiknis.

Township Clerk Brian McGuire and Deputy Clerk Mary Jo Imperato, along with Lori Orozco, have continued their outstanding service to the community. An increase in registered voters, vehicle stickers for Unincorporated Hanover Township, Temporary Handicapped Parking cards, and Hunting and Fishing licenses are just a few of the services offered by the Clerk's office. The Township has benefited greatly from the income produced by the Clerk's passport and related programs.

Our Assessor's department continues its fine service under the direction of Assessor Thomas Smogolski, together with Cathy Mikulski, Patty Glasscott and Peg Deyne. They are always available to help with assessments, questions, and help our seniors, in particular, with many

questions and issues regarding property taxes. This office is very customer oriented and takes great pride in helping the taxpayer.

The Township said farewell to Highway Commissioner Tim Schneider, who is now our Downtown Board Commissioner. Steve Spejcher moved on to head the maintenance department. Craig Ochoa is our new Highway Commissioner. He and his new Foreman, Sam Santangelo, continue their high standards of maintaining the unincorporated roads in Hanover Township. Craig and Sam help out in every area of the township whether it is for food drives, toy drives, mowing, snow removal or whatever the case may be. They are fine representatives of the team concept which keeps the township running well and economically. The township truly benefits greatly from this devoted department.

The Mental Health Board, under the direction of Director Danise Haburn and Board Members: Mary Alice Benoit, Gabrielle Infusino, Ruth Beckner, Rita Lopienski, and Trustee Liaison Katy Dolan Baumer, continue to monitor and address the Mental Health needs of our community and through careful financial planning help support those agencies that deliver Mental Health services to Hanover Township residents. The T.I.D.E. project, initiated by the Mental Health Board was groundbreaking and spearheaded for Mental Health Services. The Township is always grateful to Bill Meade and Chris Van Herick for their hard work with NAMI and their efforts are appreciated. The Mental Health Board welcomed two new board members this past year, Sandra Deenihan & Brian Gorcowski.

Since it was introduced by the Supervisor's Office, the Emergency identification "Bracelet Program" - previously administered by Stephanie Kalish, and now maintained by Sheila Gillis - has nearly 650 people signed up for these potentially life-saving bracelets. Thus far, residents of Bartlett, Streamwood, Hanover Park and Unincorporated Cook County are eligible.

We welcomed our new Township Administrator this year, James Barr. James is doing a great job as administrator and we look forward to him serving the township for many years to come. We also welcome John Acardo as the Assistant Administrator who just began this past week.

Thank you to Main Office Receptionist Martha Castrejon, Senior Services Receptionist Mavis Steinmeyer, and Township Attorney Larry Mraz for all their top-flight work this past year.

Aurea Picasso, Director of Welfare Services, has brought her bilingual abilities as well as many fine volunteers for our General Assistance Department. Ms. Picasso is ably assisted by Delia Almanza, Peter Kirilik, Frank Penczek and Sheila Gillis in the General Assistance Department and we continue to be the beneficiary of many donations and food drives by our community which allows the Food Pantry to keep operating at the level they do. (Approximately 1200 families, per month, depend on our Food Pantry for help.)

Aurea has been responsible for a huge increase in donations at the Food Pantry and obtained a grant from Cook County for a vehicle for the Pantry. Aurea is also responsible for all basic human needs and General Assistance of Hanover Township residents. Aurea has brought into the township many programs for the residents and plans on expanding them in the future.

Steve Spejcher is the head of the new Maintenance Department. Together with Mike Rundquist and David Marcinek, Steve has been doing a great job keeping the building up and running.

I commend our volunteers, administrative staff, and our elected officials on their continued effort and perseverance to a better life for the citizens of Hanover Township.

Lastly, I want to thank our Board of Trustees: Marvin Kramer, Katy Dolan Baumer, Robert Goffinski and Mel Runzel. Their hard work and team work are invaluable.

I look forward to the coming years to see what new and continued services will be taken in the Partnership for progress. True lasting Progress is made in incremental steps.

It is the greatest honor and privilege and joy to be the Supervisor of Hanover Township and I will continue to do my best to serve all of the residents of our Township to the best of my ability.

Sincerely,

Michael E. Kelly
Hanover Township Supervisor

**OFFICE OF THE
TOWNSHIP CLERK**

157TH ANNUAL TOWN MEETING REPORT

**BRIAN P. MCGUIRE
TOWNSHIP CLERK**

APRIL 10, 2007

ANNUAL REPORT 2006-2007

The Hanover Township Clerk's Office has had a year unlike any other on record. This past year the Clerk's Office started a new Community Health Nurse program, served as the acting Administrator for several months, oversaw the process for the hiring of our new Township Administrator and started the Hanover Township Veterans Honor Roll program. We continued our administration of the Support our Troops Program, processing passports and providing administrative support to the Hanover Township Mental Health Board, Township Administrator's Office, and all the elected officials at the Township.

Last year the Clerk's Office asked the Hanover Township Board to allow the office to use the fees it had been collecting for processing passports to launch a new service for Township residents, the Community Health Nurse. The program is based on similar programs in other townships and villages. Resident's may receive a variety of healthcare screenings, detailed information to health questions and home visits. In addition, the Community Health Nurse works closely with the police and fire departments in our Township as well as the Township's own Senior Services and Welfare Services departments.

Trisha Simon, RN, BSN started in June as the Hanover Township Community Health Nurse, bringing a great mix of professionalism, compassion and advocacy to this new part time position. The office and services it provides are a true reflection of the passion she holds for the nursing profession and her belief in the Township nurse program. The Township Community Health Nurse report follows this report.

This summer the Clerk and his office were asked to step in and serve as the acting Administrator when the post was left vacant by a resignation. During this time the office assumed responsibility for day to day oversight of Township facilities, finance and administration duties. From July of last year until mid January the Clerk and his office performed both functions. This was only possible because of the outstanding efforts of Deputy Clerk Mary Jo Imperato and Lori Orozco, Assistant to the Clerk. Together these two dedicated professionals worked countless hours not only on administration issues, but never missed a beat in Clerk's Department. I would again like to thank both of them for their loyalty to the residents and mission of Hanover Township.

While serving as the acting Administrator the Clerk and his office moved along several projects for the Township. Contracts were let and work was begun to network the Township computers allowing for better integration and better service delivery for residents. The Township's website received a long over due update, outdoor signage was added to the Town Hall and a bid was accepted for the installation of the outdoor electronic public information mechanism. The Astor Avenue Community Center parking lot was reconstructed and repairs were made to the sewer line servicing the Township Senior Center. A photo Township identification card was issued to staff and officials.

During this time there were several improvements made in Township operations as well. The Town Board agreed to outsource part of its financial functions when its in house accountant resigned, which resulted in a significant savings to the Township.

While still overseen by the Township Administrators office, accounts payable, payroll and account reconciliation has been outsourced to a firm that specializes in providing these services to local government, Lee J. Howard and Associates Ltd. of Inverness. The Town Board also accepted the recommendation to establish the Department of Facilities and Maintenance, with Mr. Steve Spejcher as its first Director. The department is charged with maintaining, cleaning and servicing the three buildings the Township owns and operates. These services are done through a combination of Township and contractual staff. This centralized approach has led to improved response to maintenance issues, establishment of preventative maintenance program and cost savings to the Township.

The Hanover Township Veteran's Honor Roll program which inducted its first member at the end of last year is up and running strong. This program was started as a way for our Township to say thank you to the men and women who have served our country as a member of the armed forces. Each month we select veterans to pay tribute to by engraving their names on a plaque which is displayed in the administrative reception area of the Town Hall; they receive a certificate thanking them for their service from the Town Board; each name is then listed on the Township website and recorded in the record at the Clerk's Office. Once every six months we invite each of the inductee's to a dinner. The honor roll is open to any Township resident, who has served in any branch of the armed forces

On June 16th and 17th 2006 we hosted our second annual 24 hour "Operation Support Our Troops Drive" This year's event included a special program at the Senior Center by Mr & Mrs. Roskam of Wheaton, Illinois describing their efforts to return dog tags to the soldiers and families that were recovered in Vietnam. The senior department coordinated the sewing of quilts made from patches that were purchased residents who stopped by the drive. These quilts now hang in the activity room in the Senior Center. The Clerk received a special award from Support Our Troops Illinois, recognizing his office's dedication to our troops serving abroad. Special thanks goes out to the Bartlett Fire Protection District for providing lighting, the Hanover Township Highway Department, the Bartlett and Streamwood VFW Post, the Bartlett American Legion Post and the Hanover Senior Services Department and US 99 Radio. The biggest thanks is reserved for all of those residents who donated during the drive and through out the year so that our troops could receive these care packages. This year's drive is scheduled for June 15th and promises to be bigger and better than ever.



Veterans Honor Roll Dinner: Pictured from left Clerk Brian P. McGuire w, Robert Salvesson, Donald Kleppe, John Seefurth, Wayne Blackburn, Victor Wilnewic, Richard Poremba, Hillard Dominowski, Milton Grandprey, John Haller

The Clerk's Office saw another large increase in the number of passport applications it processed this year. The increase again, is due to the requirement that US Citizens must have a passport to travel abroad to just about anywhere. Demand for this service is expected to be high for the next several years as more people are traveling out of country and increased security concerns require them to have a passport. The continued demand for this service allowed the Clerk's Office to collect over \$51,000.00 in fees which were deposited into the general town fund which will be used to fund the Community Health Nurse program.

We have continued to work closely with our Highway Department and welcomed a new Highway Commissioner last month with the appointment of Craig Ochoa to replace Tim Schneider. Tim Schneider vacated the position to serve as the newly elected Cook County Commissioner of the 15th district. The Clerk's office wishes him well in his new role.

I must close this years report again by recognizing my very dedicated staff, Deputy Clerk Mary Jo Imperato, Assistant to the Clerk Lori Orozco and Trish Simon, Community Health Nurse. They each serve you the residents each day, never hesitating to go above and beyond for someone or complaining about having to stay late to finish a project. Thank you for the outstanding work you do.

Respectfully Submitted,

Brian P. McGuire

**OFFICE OF THE
TOWNSHIP CLERK**

COMMUNITY HEALTH NURSE PROGRAM

157TH ANNUAL TOWN MEETING REPORT

**TRISHA SIMON RN, BSN
COMMUNITY HEALTH NURSE**

APRIL 10, 2007



ANNUAL REPORT 2006-2007

The Hanover Township Community Health Nurse program began operation in June of 2006 as a division of the Office of the Town Clerk. The program was initiated by Hanover Township Clerk Brian P. McGuire who asked the Town Board to allow his office to start the program with the revenue his office collected through passport processing. In the 2006-2007 budget the Town Board unanimously approved the funding for a part time program and office space was secured in the township senior center.

The office is staffed by Trisha Simon who is a registered nurse (R.N.) and has a baccalaureate degree in nursing (B.S.N.) from St. Francis University. Ms. Simon is also certified as an emergency medical technician and brings over a decade of experience in the nursing profession to the residents of Hanover Township. Dr. Daniel O'Malley serves as the Medical Director for the program. Dr. O'Malley operates a successful family practice located in Bartlett and has been an invaluable resource to the program.

The mission of the community health nursing position is to focus on the health and well-being of the residents of Hanover Township. Services are offered to assist individuals in making decisions to achieve optimal functioning within their environment and to provide choices for our residents to maintain and build a healthier community for all of Hanover Township.

The program focuses primarily in three service areas. Preventive health screenings, home visits and crisis response and Vaccines For Children. The office also is available for residents to receive health and disease management information, along with referrals to local agencies as deemed necessary.

Home visits: Many residents are incapable of driving or getting out for medical service appointments. Home visits are often with residents of our township that have very few resources or advocates to assist them work through the medical issues they may be facing. A needs assessment is performed and a service plan is developed when appropriate. The office routinely works with physicians, makes agency referrals and assist clients to live optimally in their surroundings. Referrals come from the local hospital discharge planners, family member in an unfamiliar situation, physicians and many other entities.

The office works very closely with the police, code enforcement and the senior department in our township. Often times these agencies will call requesting assistance for residents who have fallen through the cracks of our healthcare system. Many times clients are in need of admission to a hospital for immediate treatment. In these cases the nurse may assist in the transfer process with the local paramedics. Follow up with the client post admission is beneficial to help alleviate a repeat episode.

Additionally, home visits are requested by the local fire department when a patient has been seen by paramedics and would benefit from involvement with the township nurse. This cooperation can lead to fewer ambulance calls for recurring health management issues.

Health screenings are offered monthly at Glendale Terrace Apartments in conjunction with Centro de Informacion. The nurse has impacted many residents who receive medical attention for several medical conditions. Residents also have an opportunity to ask multiple health questions, receive educational materials and advice, and gain access to several area resources. The numbers continue to grow at these monthly clinics, with future goals to do tuberculosis education and testing and healthy lifestyle changes to try and alleviate their need for diabetic meds or hypertensives. While working collaboratively with area physicians, the office has assisted several residents in receiving free screening mammograms, patient assistance at local hospitals, and access to health care. Furthermore, future visionary goals for the continued growth of the clinic include, tuberculosis education and testing, healthy lifestyle changes and provide further education with regard to individual medication needs.

Screenings are also offered at the Community Health Nurse's office. The office is equipped with the following testing equipment. (All machines are CLIA waved):

LDX Cholestech machine - Lab accurate complete lipid profile, liver enzyme capabilities and glucose testing.

Pulse oximeter - Check oxygen saturation.

Hemocue machine - Check hemoglobin for anemia, by finger stick.

Protime machine - Coagulation machine to monitor client's protimes and converse with MD's regarding coumadin orders.

Hemoglobin A1C machine - Diabetic monitoring and education tool.

Tanita body composition analyzer/scale - Determines body composition accurately in less than ten seconds, built-in thermal printer, goal setter feature calculates the amount of fat mass to be lost or gained in order to achieve a pre-selected target body fat percentage and calculation of basal metabolic rate. Instead of simply relying on weight, age and gender. Tanita's proprietary formula takes into account fat free mass, providing a higher level of accuracy compared to current BMR formulas.

With results given, the residents are educated on what they mean and referrals are made for the appropriate follow up. Residents are also encouraged to ask questions and talk through any health concerns they may have.

The community health nurse is involved with the Vaccines for Children program. Hosted by the Village of Hoffman Estates; it is the closest location for our township children to get free vaccines paid for by the state of Illinois. There is no need for residents to be an existing patient of a particular physician, only to have their vaccine records with them for the screening process. The injections are free but there is a \$5.00 injection fee per each injection. Hanover Township residents pay residential fees because the office participates in staffing the program. The clinic is the first Monday of most months at the Village Hall in Hoffman Estates.

The Community Health Nurse is an active member of the Municipal Nurses Organization, the Immunization Coalition, and Alexian Brothers Home Health Advisory Committee. The office meets on a regular basis with representatives of the Greater Elgin Family Care Center and Brother Phillip Kennedy Family Clinic to facilitate care for our township residents with a goal of a partnership in care and continuity for our residents.

Internally the office has worked to increase case coordination among the various township departments, which are often serving the same residents. At the request of Clerk McGuire and Supervisor Kelly the Senior Services Social Workers Division and the Welfare Services Department established a wrap around meeting to service these cases.

The program currently carries a case load of approximately 35 active cases a month with assessments and care either in the Community Health Nurse Office or in the resident's home. It has participated in 5 health fairs offering cholesterol screenings, flu shots, anemia checks blood pressures and answering health questions. To date 48 heart and stroke risk assessments have been performed, 78 influenza injections, 4 pneumonia vaccinations and 24 TB skin tests.

The Community Health Nurse Program is off to a busy start and demand for service seems to rise each week. We look for even more service to be provided to the residents of Hanover Township in the upcoming year.

Respectfully submitted,
Trish Simon RN, BSN
Community Health Nurse

**OFFICE OF THE
TOWNSHIP ASSESSOR**

157TH ANNUAL TOWN MEETING REPORT

**THOMAS S. SMOGOLSKI
TOWNSHIP ASSESSOR**

APRIL 10, 2007

ANNUAL REPORT 2006-2007

The Assessor's office has had another very busy year with 648 Exemption Refunds for 2006, which is a 54% increase over 2005 as a result over \$300,000 was refunded to taxpayers. Our office had a record breaking February with 424 office visits, 413 phone calls, 227 permits, and 376 exemptions filed. Currently the Assessor's office is a two-person office, the reflux of business has caused the demand to replace a part time employee in the near future.

Due to more senior exemptions being filed and the increase of Certificate of Errors our office has seen a decrease in phone calls; but an increase in office visits.

This year is our Triennial year which is tentatively scheduled for the end of December 2007. The State has not reached a conclusion to renew the 7% Tax cap for Cook County. This is still pending, and waiting for legislative approval.

This past year we have been very instrumental in helping to update our township map. This project has been quite a challenge with all the new streets and subdivisions. The township's growth has seen a 2.76% increase of new parcels between 2004/2005 and a 4.30% increase of parcels between 2005/2006.

Over the years we have been asked what services the Assessor's office provides. We have compiled a list of the services and activities that go on in the Township Assessor's Office on a daily basis. Please see the included list of these services as well as our statistics for the past five years.

In January of 2006, I was elected as the Treasurer of the "Cook County Township Assessors Association." The CCTAA has monthly meetings to keep all Township Assessors updated with ever-changing policies from the Cook County Assessors Office. This has been not only an honor but a Challenge as well.

I and my staff are committed to serve taxpayers as well as all departments within the township. CIAO is a designation which means "Certified Illinois Assessing Officer." Both Cathy Mikulski and Patty Glascott have acquired this designation making them very knowledgeable regarding the services and activities that are provided in the Assessor's Office. As well as acting as liaison for taxpayers, with the Cook County Assessor's Office, Cathy and Patty keep a good working relationship which projects a very good image for the Assessor's office.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO
Hanover Township Assessor

**PRIMARY LIST OF SERVICES AND ACTIVITIES PROVIDED BY THE TOWNSHIP
ASSESSOR'S OFFICE**

1. Process building permits from all governmental agencies issuing permits within township boundaries to be forwarded to the Cook County Assessor's Office as a Step in the assessment process.
2. Perform field checks on questionable permit data and omissions of assessments, or at the request of taxpayers as part of the discovery process.
3. Notify the Cook County Assessor's Office if assessment omissions and flagrant assessment errors.
4. Work with the Cook County Assessor's Office in maintaining PIN to address and address to PIN records.
5. Act as liaison on behalf of property owners with the Cook County Assessor's Office.
6. Assist property owners in documenting and preparing assessment complaint forms with the Cook County Assessor's Office.
7. Assist property owners in documenting and preparing appeal forms with the Cook County Board of Review.
8. Assist in filing of "Homeowners" and "Senior" exemptions.
9. Assist property owners in filing for "Certificate of Error" for "Homeowners and Senior Exemptions" and assessment complaints.
10. Assist senior citizens with preparing "Senior Tax Freeze" applications.
11. Assist property owners with name/address changes on county records.
12. Provide Township and County computer printouts of assessment records and current sales information for determining market value and assessed valuation uniformity comparisons.
13. Assist property owners, attorneys, realtors, surveyors, appraisers, business people, mortgage companies, cities, villages, school districts, park districts and related agencies by identifying and verifying parcel locations, PIN numbers, legal descriptions and other related information.
14. Maintain up to date Sidwell map books, with special attention to new subdivisions not yet reflected in the Sidwell.

15. Maintain Township computer records with up to date assessment and owner information, which includes current property sales transactions for review by anyone.
16. Provide various forms and assist in filing agricultural valuation documents, division and/or consolidation applications.
17. Monitor exempt parcels books for validity.
18. Provide literature, news articles, and updates to website pages for property owners to keep informed of current assessment issues.
19. Conduct group "neighborhood map meetings" with Cook County Assessor's Office personnel, prior to each reassessment; property owners and appraisers input helps in providing "neighborhood boundaries" for assessment purposes.
20. Assist property owners with information for filing of "variances".

**SECONDARY LIST OF SERVICES AND ACTIVITIES PROVIDED BY THE
TOWNSHIP ASSESSOR'S OFFICE**

1. Provide real estate tax estimates for new home buyers and builders.
2. Maintain tax rate books and real estate tax extension computation records for all tax codes (agencies) in the township.
3. Report to County Clerk's tax extension department any incorrect taxing agencies boundaries.
4. Act as referral service for local citizens to other governmental agencies on problems not directly related to Township Assessor's Office.
5. Provide information regarding refund checks from the County.

ASSESSOR'S STATISTICS
FOR HANOVER TOWNSHIP

	2002	2003	2004 *	2005	2006
Number of Taxable Real Estate Parcels	29,399	29,976	30,995	31,853	33,225
Equalized Assessed Valuation	1,493,941,171	1,505,654,757	1,797,732,378	1,997,584,086	N/A
Township Governmental Units Tax Rates (Total Rates)					
Highest	12.746	13.711	11.717	11.257	N/A
Lowest	6.035	7.017	5.524	5.338	N/A
Average	8.86	9.273	8.314	7.963	N/A
Building Permist Processed by Township Assessor's Office	3,713	3,755	7,164	5,717	4,567
Incoming calls to Assessor's Office	6,359	4,335	4,607	4,902	4,488
Office Visits to Assessor's Office	1,660	1,365	1,524	2,010	2,197

* - Triennial Reassessment Year
N/A - Not available at this time

**OFFICE OF THE
TOWNSHIP COLLECTOR**

157TH ANNUAL TOWN MEETING REPORT

**WILLIAM T. BURKE
TOWNSHIP COLLECTOR**

APRIL 10, 2007



Dear Residents:

It has been my pleasure to serve you as your Township Tax Collector. In the past year I have attended many community and civic events representing the staff and officials of Hanover Township. These events have afforded me the opportunity to speak with many of you and hear your opinions on many different public policy issues. The Collectors office is a unique elected post. In the early 70's an injunction was placed upon Collector's in Cook County forbidding them from carrying on their appointed duties, while in several other counties Township Collectors continue to actively collect taxes. Since that time the Cook County Township Tax Collectors Association has worked to have this injunction lifted and to date has been unsuccessful. The position of Township Tax Collector receives no annual salary and is elected ready to assume the functions if and when the injunction is lifted.

I am currently working with Hanover Township Clerk Brian P. McGuire to offer a new home buying seminar this spring. We will cover topics on the importance of home inspection, avoiding predatory lending, and the importance of researching tax records. In addition, the Township Collector is always available to speak to your local community group about Township services as well as government in general.

I look forward to continuing to serve the resident of Hanover Township in the coming year. If I can be of any assistance please do not hesitate to contact me at the Township offices.

Respectfully Submitted,
William F. Burke
Collector

HANOVER TOWNSHIP ROAD DISTRICT

157TH ANNUAL TOWN MEETING REPORT

**P. CRAIG OCHOA
TOWNSHIP HIGHWAY COMMISSIONER**

**MICHAEL E. KELLY
EX-OFFICIO TREASURER**

**BRIAN P. MCGUIRE
EX-OFFICIO CLERK**

APRIL 10, 2007

ANNUAL REPORT 2006-2007

A "BIG" Thank You goes out to each and every Hanover Township residents for making our Road District this past year such a huge success. Without the wonderful cooperation of our residents we never would have been able to accomplish the objectives we established and planned for 12 months ago.

For example, for the 9th straight year now, we were able to operate our department without an increase in the Road District budget thus saving our tax paying residents a lot of money. This was primarily due to the outstanding work by our staff and team. Our out going Highway Foreman, Steve Spejcher, has done a remarkable job keeping everyone focused and financially responsibly. Unfortunately for us, Steve is leaving our department for another position within the Hanover Township as Maintenance and Facility Director. THANK YOU VERY MUCH Steve for a job well done!! We will certainly miss you. I am absolutely delighted to announce that Sam Santangelo will replace Steve as our new Foreman. Sam has been with the Township and our department for 7 years and has done a wonderful job learning the job and is very deserving of this promotion. Sam has the knowledge to work within our budget while at the same time assign most duties "in-house" and limit the outsourcing of our jobs to private contractors that are more expensive.

Simply as a courtesy, I would like to remind our residents of some of the duties the Road District performs and is responsible for on all our unincorporated Township roads: snow removal & salting, mowing of grass in the common areas, refuse removal, brush pick up, sump grinding, asphalt repair striping of roads, sign posting, and tree removal. In addition, we offer our Road District services and staff to the Senior Center division of the Hanover Township by washing the various buses that are used to transport our seniors around our community, snow removal and landscaping services for our Township Mental Health Board and Youth Services departments, distributing food for the needy families for our Northern Illinois Food Bank and General Assistance Department along with directing traffic on those busy days when resident are at the Township building picking up this food. We provide landscaping services for our new and beautiful Senior Center and work very closely with our Clerk's department with "Supporting Our Troops" projects.

As an 18 year resident of our Hanover Township and as your new Highway Commissioner, I am absolutely committed to keeping a close watch on any spending within our Road District and to act fiscally responsibly on any expenses our department deems necessary. I will continue to collect the levy tax of \$.08 cents for each \$100.00 in assessed valuation each year to meet eligibility requirements for the Motor Fuel Tax (MFT) fund. With the cooperation of my predecessor, Tim Schneider, we together will work on changing this somewhat outdated statute MFT law. Both Tim and I hope to work with the state legislature to rewrite this law so that it's more beneficial & affective for all of us.

It goes without saying that much of our success goes to many different operating bodies and individuals within our community. The wonderful cooperation that is offered to us by the Village of Bartlett, and specifically the Public Works Department, with the use of their salt barn, loading equipment and fuel depot has contributed greatly to our success. This intergovernmental agreement saves our taxpayers many thousands of dollars each year. The cooperation with both Mike Kelly, Supervisor and Brian McGuire, Clerk of Hanover Township is most appreciated and certainly welcomed by our Road District and staff. These fine men are a great help and asset to all of us and our community!!

It is my objective to begin working more closely with our other partners surrounding our Township like the cities of Streamwood, Hoffman Estates, Elgin, South Elgin, Schaumburg, Wayne, Hanover Park and St. Charles. The fine governmental, civic and private staff within these communities will most definitely add to our Road District working knowledge, education and department procedures.

Let me conclude by offering you my personal service and undivided attention to any concern(s) you might have with any of our areas. Of course, I/we would love to hear the positive comments and suggestions you might have to offer us and our department and staff. I promise you that you have my and my staff's commitment to providing you with the best possible service you have come to expect. I/we eagerly look forward to working with you over the next 12 months to making our community even better.

Best personal regards,

P. Craig Ochoa
Highway Commissioner



Pictured from left: P. Craig Ochoa – Highway Commissioner, Sam Santangelo – Foreman, Jose David Jimenez, Rich Nelson

**OFFICE OF THE
ADMINISTRATOR**

157TH ANNUAL TOWN MEETING REPORT

**HONORABLE MARVIN J. KRAMER JR.
LIAISON GENERAL SERVICES AND
ADMINISTRATION**

**JAMES C. BARR
ADMINISTRATOR**

APRIL 10, 2007

Office of the Administrator Annual Report

The Township Administrator serves as the Chief Administrative Officer of the organization providing leadership in the daily operations of the Township. The Administrator reports to the elected Town Board, consisting of the Supervisor, Clerk, and Trustees, and acts as the liaison between the Board and Township departments.

The Administrator's primary responsibility is to ensure the effective implementation of the Town Board's policies, programs, and vision. The Administrator specifically is responsible for financial management, human resources, general administration, communications, and planning.

Hanover Township continues to maintain a healthy financial position. In the past year the Township has completed final payment for the Senior Center, leaving the organization with no outstanding debt. All operating funds have fund balances that meet or exceed set standards. The Finance Committee, with the leadership of Chairman Marv Kramer, has consolidated and streamlined the budget process with the fiscal year 2008 budget and appropriation ordinance adopted before April 1st.

The Township's most valuable resources are the people that provide the programs and services to residents on an ongoing basis. The organization is committed to developing the skills and talents of staff members through educational and training opportunities. In the past year the Administrator Office has undergone significant personnel change with the departure of several individuals including the retirement of the Stephanie Kalish, the township's longest serving employee with more than 25 years of service. In addition, the office has welcomed new staff. Administrator James Barr, who comes with experience in multiple local government environments and an advanced degree in Public Administration from Northern Illinois University, and Assistant to the Administrator John Acardo, who will take the lead in human resources and township communications, are recent additions.

In the year ahead, the Office of the Administrator is planning several major initiatives including the development of a comprehensive Capital Improvement Program, significant revisions to the personnel policy and procurement procedures, implementation of organization-wide technology upgrades, and building a greater sense of team across the township through the creation of cross-functional working groups addressing issues of emergency preparedness and communications.

Hanover Township, our officials, staff, and many volunteers, continue to live the credo of *service to the residents of the township*. The Administrator's Office is excited to provide leadership in serving the needs of our community.

Respectfully Submitted,
James C. Barr
Administrator

**FACILITIES AND
MAINTENANCE
DEPARTMENT**

157TH ANNUAL TOWN MEETING REPORT

**STEVE SPEJCHER
DIRECTOR**

APRIL 10, 2007

FACILITIES AND MAINTENANCE ANNUAL REPORT 2006-2007

In January of 2007 the Hanover Township Board established the Facilities and Maintenance Department. The role of this department is first to maintain the facilities and grounds of the three buildings which include the Administration building, Senior Center as well as the Astor Avenue Community Center located in Hanover Park. Responsibilities of this newly created department include providing custodial services as well as oversee and maintain all contracts relating to housekeeping and other maintenance services procured by the Township.

For the past 14 years I have been part of the Hanover Township Highway Department serving as foreman the past 10 years. Since accepting the position of Facilities and Maintenance Director in January I have focused on many different areas including the building of a computer room in the basement of the Senior Center to assisting in the repair of a water main break in the Astor Avenue Community Center.

As foreman of the Highway Department my staff and I were dedicated to the many services Hanover Township offers. In addition to the day to day operations, the Facilities and Maintenance Department continues working with the Highway Department providing grounds maintenance for all Township buildings as well as providing support for the many services all the departments provide.

As the new fiscal year begins please watch for the new electronic marquee located on Route 59. The building of a new sign has been in development for over 2 years and is finally becoming a reality. The estimated date for completion is May, 2007.

Thank you for giving me the opportunity to head this newly developed department, I look forward to a long and successful journey with Hanover Township.

Respectfully Submitted,
Steve Spejcher
Facilities and Maintenance Director

**HANOVER TOWNSHIP
MENTAL HEALTH BOARD**

**157TH ANNUAL TOWN MEETING REPORT
HONORABLE KATY DOLAN BAUMER
LIAISON**

RUTH BECKNER - CHAIRPERSON

**DANISE HABUN
DIRECTOR**

APRIL 10, 2007

**HANOVER TOWNSHIP
MENTAL HEALTH BOARD**

RUTH BECKNER - CHAIR

RITA LOPIENSKI - VICE-CHAIR

MARY ALICE BENOIT - SECRETARY

KATY DOLAN BAUMER - TRUSTEE LIAISON

GABRIELLE INFUSINO

SANDY DEENIHAN

BRIAN GORCOWSKI

DANISE HABUN

DIRECTOR OF COMMUNITY MENTAL HEALTH SERVICES

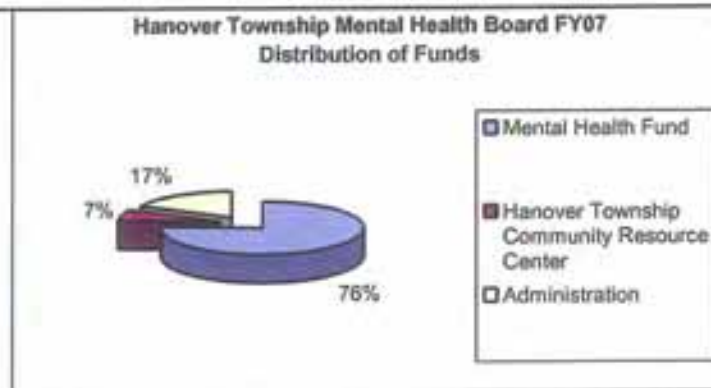
APRIL 10, 2007

**Hanover Township Mental Health Board
FY07 Annual Report**

Established in 1977, the Hanover Township Mental Health Board insures that services in the areas of mental health, developmental disabilities and substance abuse are available to township residents. The mission of the all-volunteer Mental Health Board is "to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all citizens of Hanover Township... Using local tax dollars, in accordance with Illinois law, as its funding base, the Hanover Township Mental Health Board has developed a continuum of services that are provided by area agencies to meet the needs of our most vulnerable citizens."

Planning & Funding

The Mental Health Board provides ongoing planning and funding for appropriate services that meet the growing and changing needs of township residents in the areas of mental health, developmental disabilities and addictions.



During FY07, the Hanover Township Mental Health Board distributed \$470,00 in mental health funds to assist township residents. The following organizations received designated grants during FY07:

Alexian Brothers Mental Health Center
 The Association for Individual Development
 The Larkin Center
 The Bridge Youth And Family Services
 Centro de Informacion
 Children's Advocacy Center
 Clearbrook
 The Community Crisis Center
 Countryside
 DayOne Network, Inc.
 Ecker Mental Health Center
 PADS of Elgin
 Epilepsy Foundation

Family Services Association
 Greater Elgin Family Care Center
 Hanover Township Youth and Family
 Easter Seals DuPage
 Lutheran Social Services of Illinois-
 Behavioral Health Services
 Northwest Center Against Sexual Assault
 Open Door Clinic
 PACE Transportation
 Renz Addiction Counseling Center
 Senior Services Association of Greater Elgin
 Summit Learning Center
 TIDE Ticket to Ride

Mental health funds were distributed for the following services:

Youth Services	\$141,000
Adult Mental Health	\$144,000
Developmental Disabilities	\$82,000
Substance Abuse	\$54,500
Transportation	\$63,000
Prevention	\$7,000
Community Education	\$5,000

Please note there is an overlap in services.

Community Assessment

Through consumer, provider, statistical and research data, the Mental Health Board determines present and future needs for services, and acts to develop or enhance programs to meet the needs of township residents.

During FY07, the Hanover Township Mental Health Board continued the TIDE Project. TIDE stands for Transportation (keeps) Individuals with Disabilities Employed: Transportation Planning for Hanover Township. The TIDE Ticket to Ride subsidized Taxi Voucher Program is a transportation service through which township residents who are disabled and need to get to work or job training qualify for taxi vouchers to assist them with this transportation need. During the 2nd year of operation, seven (7) township residents who are disabled were provided 986 rides to and from their work or job training sites.

In FY07, the Mental Health Board began a comprehensive strategic planning process that carries into the new fiscal year. The Board is engaged in review of our: policies and procedures, method of allocating funds, assessment and prioritization of community needs related to mental health, developmental disabilities and addictions, and development of criteria for fund distribution.

Coordination

The Mental Health Board coordinates with local, state and national agencies to promote, enhance and create mental health services and strategies for funding them.

Being present "at the table" ensures that the voices of township residents are heard. Throughout FY07, the Hanover Township Mental Health Board has been an active and fully engaged member of the following coalitions, associations and networking entities representing social service and business partnerships and affiliations.

Acceso (A local initiative seeking to build social service capacity to better meet the needs of the Hispanic Community)

Association of Community Mental Health Authorities of Illinois

Legislative Committee (Chair)

Training & Best Practices Committee

Bartlett Chamber of Commerce

Disability Concerns Task Force

Family Violence Coordinating Council

Far Northwest Suburban United Way

Hanover Township Human Needs Task Force

Health and Welfare Consortium

Illinois Coalition on Mental Health and Aging

Illinois Mental Health & Geriatrics Advisory Council

LAN 46 (Child and adolescent local area network)—Convener

Service Array Committee

Membership Committee

Metro Network Forum of the Illinois Dept of Human Services

North/Northwest Cook County and Lake County Work Group for Persons with Developmental Disabilities

NSACI (North Suburban Alliance of Commerce & Industry)

NSADV (Northwest Suburban Alliance on Domestic Violence)-Co-Chair

Northwest Suburban Coalition of Community Services

North Suburban Juvenile Officers Association

U-46 PBIS (Positive Behavior Intervention Strategies) Leadership Council

Safe From the Start Advisory Committee

Chair—needs assessment

Schaumburg Business Association

Streamwood Chamber of Commerce

TIDE Project (Transportation keeps Individuals with Disabilities Employed)

Consultation & Education

The Mental Health Board is available to provide information and referral, to coordinate program development, and to consult with other county, state and national organizations regarding all issues related to mental health.

In FY07 the Hanover Township Mental Health Board co-sponsored or participated in the following activities:

Faith Health Partnership for uninsured and underinsured persons
Bartlett Chamber of Commerce Summerfest
Bartlett Community Resource Fair
Centro de Informacion's Glendale Terrace Mental Health Fair
Mayor Billie Roth's Health Fair
Recovery Matters Mental Health Fair co-sponsored with Elgin Mental Health Center
Hanover Township's Student Government Day
Streamwood Summer Celebration
Hanover Township Human Needs Task Force
TIDE Transportation Planning
Community Forum on Adult Day Care with Senior Services Association
Elgin Health Fair-sponsored by Representative Ruth Munson
Easter Seals Jayne Shover Telethon
Kane County Transportation Planning
RTA Transportation Planning for Cook County
Far Northwest Suburban United Way Needs Assessment and Planning
Special Olympics Golf

The Hanover Township Mental Health Board, along with other social service agencies, sponsored the first annual Celebrando a las Mujeres (Celebration of Women), an empowerment event that offered workshops on family, health and community for Latinas in our community.

In addition to community education activities and networking carried out by the staff and board members of the Hanover Township Mental Health Board, prevention programs are offered through funded agencies. From April 1, 2006-February, 28, 2007, 2,952 middle and high school students attended 163 programs related to the prevention of substance abuse. These 125 programs resulted in 545 hours of prevention services offered to Hanover Township youth. The chart below compares prevention program information from FY04-FY07.

FY Year	FY04	FY05	FY06	FY07 (11 months)
# Of programs	166	167	157	163
Number of students	2,430	3772	1771	2,952
Total Hours	685	943	595	545

Monitoring and Evaluation

The Mental Health Board works to ensure the highest quality of services in the most cost effective manner. Ongoing evaluation of funded programs is an integral part of the Board's quality assurance program.

Throughout FY07, the Hanover Township Mental Health Board closely worked with each of its funded agencies. Monitoring and evaluation occurred through the gathering of monthly statistical reports from each organization. Listed below is a demographic and residential analysis of program participants based on statistics from April 2006-February, 2007. These are unduplicated numbers and do not reflect the participants attending prevention programs. The demographic information is currently incomplete. Complete information will be available after April 30, 2007

Clients by Ethnicity:			Clients by Gender		
#	Percent		#	Percent	
African-American	211	7.4%	Male	1152	41%
Asian	28	1.3%	Female	1683	59%
Biracial	26	1.0%	Total	2835	100
Caucasian	734	26%			
Hispanic	1763	62%			
Native American	1	.5%			
Additional Groups	7	.50%			
Unknown	66	2.3%			
Totals	2835	100			

Clients by Age #	Percent
0-5 years	340 12%
6-9 years	362 13%
10-12 years	234 8%
13-17 years	261 14%
18-20 years	108 4%
21-30 years	437 15%
31-40 years	561 20%

41-50 years	294	10%
51-60 years	146	5%
61-64 years	46	1.5%
Over 65 years	37	1.5%
Unknown	9	-.5%
Total	2835	100

Clients by Residence	#	Percent
Streamwood	718	24%
Hanover Park	1342	45%
Bartlett	195	7%
Schaumburg	36	1%
Elgin	609	21%
Hoffman Estates	1	51
Total	2951	--100%

During FY07, the Hanover Township began development of a web-based data collection system that will go live in FY 08. This system will allow for a more efficient and accurate method of data analysis that documents the delivery of services to area residents.

Advocacy

The Mental Health Board works closely with mental health advocacy organizations in order to further their causes. The Board also advocates by encouraging the location of services within the township boundaries.

Throughout FY07, the Hanover Township Mental Health Board has advocated with local and state legislators about the multiplicity of needs of our residents and the impact that actions taken in Springfield have on local communities. In addition, the Mental Health Board has provided technical assistance to community members who are in the process of establishing 708 Boards.

Hanover Township Community Resource Center

During FY 07, 6 social services agencies offered their programs within the boundaries of Hanover Township. These agencies offered offsite services at the Hanover Township Community

Resource Center, located in Streamwood, which is managed by the Hanover Township Mental Health Board. An average of 111 clients per month walked through the doors of the Resource Center and accessed programs related to sexual assault, mental illness, substance abuse, financial counseling, domestic violence and child abuse. The following agencies operated at the Hanover Township Community Resource Center during FY07:

Community Crisis Center	Ecker Center for Mental Health
Epilepsy Foundation	Family Service Association
Renz Addiction Counseling Center	Safe from the Start (CACNCC)

Staff and Members of the Hanover Township Mental Health Board FY07

Ruth Beckner-Chair
Rita Lopienski-Vice-Chair
Mary Alice Benoit-Secretary
Katie Dolan Baumer-Trustee Liaison
Sandy Deenihan
Brian Gorcowski
Danise Habun-Director of Community Mental Health Services



From Left to Right
Ruth Beckner, Sandy Deenihan, Mary Alice Benoit, Brian Gorcowski, Gabrielle Infusino, Katy Dolan Baumer, Rita Lopienski, Danise Habun

Respectfully prepared and submitted by:
Danise Habun
Director of Community Mental Health Services
Hanover Township Mental Health Board
4/5/2007

**SENIOR SERVICES
DEPARTMENT**

157TH ANNUAL TOWN MEETING REPORT

**HONORABLE MARY ELLEN (MEL) RUNZEL
LIAISON**

**KARLENE SUHRBIER – CHAIRPERSON
SENIOR CITIZENS SERVICES COMMITTEE**

**BARBARA KURTH SCHULTZ
DIRECTOR**

APRIL 10, 2007

HANOVER TOWNSHIP
SENIOR SERVICES CITIZENS COMMITTEE

KARLEEN SUHRBIER - CHAIRPERSON
CHARLENE AHLIN – VICE CHAIRPERSON
MARY LOU ELDER – SECRETARY
DOLORES JOHNS - TREASURER
BOB SALVESON - LIASION TO BOARD OF
TRUSTEES

APRIL 10, 2007



Mission Statement

Our mission is to act as an advocate for seniors; to empower older adults by providing information, emotional support, social opportunity, nutrition and transportation to maintain an independent lifestyle within the community. Our foremost goal is to offer an additional support system in which a senior feels a sense of belonging and can grow through choices which enhance the joy of living as he/she adapts to the continuum of life changes.

Annual Report April 1, 2006 – March 31, 2007

Although the Township statute defines a senior as 55 years of age or older, participants in our program are usually 60-90 years of age. The Senior Services Department is designed to give the elders in our Township what they most want and need. Our active Senior Citizens Services Committee meets with us monthly and staff directly addresses suggestions from the seniors, often implementing their ideas into our services. Our Program Manager also meets regularly with seniors who are part of the fundraising committee and lunch bunch committee. Our skilled staff members are knowledgeable and experienced in working with mature adults and get to know most on a first name basis, building friendly and supportive relationships. Finding a place to fit in helps with some of the challenges of aging, such as loss of spouse, family and/or friends; health issues; transitioning from the workplace to retirement while continuing to feel valued in our society and have meaningful experiences in life.

Some seniors struggle on their limited, fixed incomes and we can link them with state and federal programs that can lend a hand. We have Senior Health Insurance Program (SHIP) volunteers that counsel seniors on the complexities of Medicare Part D. The process of ensuring client enrollment in Medicare Part D was a formidable task that our Social Services team rallied to perform. LIHEAP, "Low Income Home Energy Assistance" became available last September and our plan to enroll all who needed our assistance was realized. Our Social Workers can also visit a senior in their home to better assess a persons needs and/or refer an individual to Catholic Charities, the state mandated case management unit for Hanover Township. All of our social workers will be trained as Elderly Service Officers by the summer of 2007. This past year we added a Social Services Manager position to develop more support groups, increase health and wellness educational opportunities and work more closely with the Township Community Nurse as well as with local police.

Our Adopt-A-Senior was a great success thanks to the gifts received from our Giving Tree and generous cash donations. This year we were able to help out fifteen needy seniors. Riders of our buses chip in by donating food items in our annual Stuff-A-Bus promotion in lieu of bus donations.

Curb to curb Dial-A-Bus transportation is available to and disabled for \$.75 one-way trip anywhere in the Township or five miles outside our boundaries. In addition, this year we were fortunate to be part of the project called TRIP, Township Riders Initiative Project. This partnership with IDOT, Pace and four Townships gives our seniors a chance to travel the Township boundaries on weekends and evenings medical attention and as far as to Hines and Stroger Cook County Hospital. We also have two new buses bringing our fleet to seven. We appreciate the \$25,000 donation from Victory Centre this year towards that bus purchase as well as \$90,000 in Cook County Development Block Grants.



seniors
pilot
other
outside
for

The "Hanover Hunks" Calendar became a smash hit being plugged by Rambling Ray Stevens, US 99 and Julie Mann, WBBM on the radio. WGN News, Larry Potash, featured the calendar on their morning newscast. These "young at heart" guys posed in unique costumes and set designs some illustrating their past professions, holidays and a lot of tongue in cheek humor. The group won "The Most Unusual" float award in the Streamwood parade and participated in the Bartlett parade. Special thanks to the Hunks: Richard Howell, Jim Kriegsman, John Seefurth, Gene Pierce, Bill Elder, Tom Kuenker, Victor Winewic, Jim Stone, Leroy Zahler, Nick DeBrown, Richard Bayer.



The Project Coordinator for the Hanover Hunks, Tracey Colagrossi, received a state award at the 2006 Township Officials of Illinois Conference. Every year ITASCSC (Illinois Township Association of Senior Citizens Services Committee) honors individuals who have made an outstanding contribution to providing excellent services to older adults in Illinois. We are proud to have our very own past Visual Art Coordinator, now Program Manager, Tracey Colagrossi, receive the "Senior Staff Member of the Year" award.



Other components of our recreational program include a wide variety of trips to Chicagoland theatre, restaurants, museum exhibits, baseball games, casino trips as well as exercise, line dancing, bingo, card playing. We are fortunate to have an arts and



crafts room with two kilns for ceramics. The seniors also paint, hand build clay projects and make crafts. We hosted our very first Art Show, *Buried Talent; Discovered Treasure*, and

Lexington Healthcare & Carl Mankert's workplace, The Seasons of Glenview, partnered with us. It was an outstanding success as was the Art & Craft Sale, the first ever! Our computer instructor now offers daytime and evening classes to seniors ranging from Introduction to Computers, Excel Spreadsheets, Digital Photography, Internet, EBay and Journaling. Recently seniors earned Oscars in their own Academy Award presentation of the slide shows they made in computer class.

We would never be able to do all we do without the efforts of our dedicated volunteers. Over 200 individuals serve in various capacities – delivering Meals-On-Wheels, helping in the kitchen and dining room, card group leaders, office help, receptionist aides, tax aide volunteers, Circuit Breaker volunteers, lending closet volunteers, library aides and many more! The Neighbors to Neighbors group hosts an Annual Thanksgiving Meal for Spring Lake Estate Seniors. Our volunteers also act as "Senior Sleuths" for the Attorney General's office making other citizens aware of fraud and scams. Our volunteers logged over 17,194 hours last year and we celebrate this sense of community at an annual Volunteer Luncheon.

Clerk's Support Our Troops event. The hand written messages on the quilt squares were assembled by senior volunteer quilters into two patriotic quilts, presented to our Board and proudly displayed in the activity room Senior Services is pleased to have played a part in the in the senior center. Our first of three outdoor concerts was planned to enrich the Support Our Troops attraction.



One of the most significant changes to our department this year was the networking of our computers which allowed for a computerized registration process. It was a tremendous feat to shift from walk-in registration to mail in, but the system is more efficient and user friendly. The staff can now access the same information easily on their desktops. More importantly, we are able to offer the same registration information at the receptionist desk. A senior now can just ask at the front desk the status of their registration, payment and waitlist.



The prediction that laid the way for our Senior Center to be built is becoming a reality. The number of Township seniors of retirement age is nearly doubling every ten years. The 1990 census was approximately 4,800, and the 2000 census nearly 8,000. So what do we expect in 2010? The number of seniors will continue to grow as well as their diversity. We will find the Baby Boomers to have more discriminating needs voice them more strongly and be able to navigate the systems that govern them more easily. However, our budget and staffing will struggle to meet the needs of the sheer volume of elderly in our community. But our commitment to provide outstanding service will never waiver. Our training and development of staff is on-going and we will strive for excellence as we maintain our friendly, fun atmosphere where Hanover Township Senior Center is the place to be.

Respectfully Submitted,
Barbara Kurth Schuldt
Senior Services Director

Senior Services Fiscal Year 2006/2007 Report

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Transportation													
Rides Given	1592	1677	1590	1554	1689	1838	1764	1549	1363	1454	1249	1722	19,041
Individuals Served	230	246	221	228	237	262	243	230	227	216	234	249	2,823
New Passes Issued	13	14	12	11	15	3	12	5	4	9	8	18	124
Individual Refusal Of Services	41	52	33	37	37	37	41	46	29	30	44	42	469
On Waiting List	27	38	29	30	26	33	33	33	14	22	24	39	348
Rides Under 60	156	173	157	185	169	134	195	165	115	143	108	149	1,849
Rides by Disabled	209	232	224	206	207	201	242	198	157	179	174	243	2,472
Rides w/wheelchairs	58	58	64	27	29	30	54	30	42	28	14	57	491
Rides to Dialysis	138	158	178	161	148	134	165	141	141	160	137	189	1,850
Individual Disabled Riders	33	33	34	31	32	26	29	30	29	32	31	32	372
Social Services													
Active Cases	531	538	516	527	520	524	534	542	548	548	550	545	6,423
Contacts with Active Cases	328	357	335	343	365	515	422	390	457	502	483	499	5,196
Home Visits	1	0	2	2	5	6	6	6	3	4	7	3	45
Referral to Other Agencies	18	39	18	24	38	29	16	19	24	27	28	31	311
Elder Abuse Referrals	0	0	0	0	0	0	0	0	0	0	0	0	0
Outside Resources Contacted	23	44	16	19	26	36	28	28	37	34	46	69	406
Office Appointments	70	73	87	42	102	97	90	46	47	25	46	85	810
Lending Closet Transactions	41	46	52	31	48	32	31	30	53	32	33	0	429
Number of Telephone Calls	258	284	248	301	468	418	332	344	410	477	437	414	4,391
Recreation													
Planned Programs:													
SC/Outside SC	191	187	168	166	203	168	190	161	151	87	61	88	1,821
Program Participants	2838	3431	3230	3103	3388	3070	3748	3081	1145	1574	1445	1454	31,507
Names Added to Newsletter	19	68	522	15	49	85	23	43	18	23	42	111	1,018
Trips Taken	4	6	4	5	5	6	5	4	3	3	4	5	54
Participants On Trips	126	165	141	170	151	164	171	142	95	87	332	230	1,974
Volunteers													
New Volunteers Assigned & W	4	8	4	8	11	9	4	4	2	16	2	6	78
Volunteers Reporting Hours	97	97	91	82	99	90	100	86	90	79	78	67	1,056
Newcomers Luncheon Particip	n/a	27	18	0	13	0	0	0	0	0	0	16	74
New Requests for Volunteers	20	12	15	31	47	41	66	46	96	40	36	57	507
Volunteer Requests on Waiting	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Volunteer Hours Reported	1528	1530	1485	1776	1506	1497	1481	1333	1410	1163	1318	1167	17,194
Meals Delivered by Volunteers	921	1046	1013	1007	961	911	1019	142	934	984	808	822	10,568
Congregate Meals Served	486	720	656	687	824	781	686	185	651	652	726	643	7,697

**VETERANS AFFAIRS
DEPARTMENT**

157TH ANNUAL TOWN MEETING REPORT

**WILLIAM TIKNIS
VETERANS ADVOCATE**

APRIL 10, 2007

2006 – 2007 Annual Report ... Veterans Affairs Department

Unfortunately, the situation regarding our veterans and the benefits and care they are entitled to has not changed much from last year. I am sure you have read about the deplorable conditions in some of our veteran's hospitals, and the delays and shortcomings in our veterans getting their benefits.

Hopefully, with an election year just ahead this unfortunate situation will be addressed by the Officials in charge and the candidates for our highest offices will spotlight this issue. Maybe much needed improvements will be made in the entire system.

Thankfully the press will continue to bring this unfortunate issue to the forefront and force some action by the Officials responsible.

Here in Hanover Township we have continued to help our veterans wherever and whenever we can. Sometimes it only involves completing an application for them or finding a contact they need to get some help. Sometime it's only a matter of talking to them and listening to their story.

We have been fortunate to work with the Service Officer from the Streamwood VFW, John Haller. Between the two of us, we will do all we can to help our local veterans.

We have also been involved with the Bartlett veterans who are planning and preparing to build a veterans memorial in town. We joined their efforts and we are working on the committee to accomplish this worthy project.

We wish that we had a more glowing story to tell you, but we don't. We'll continue to do all we can to help our veterans and their families. If we can help you or someone you know, please contact me.

We don't promise miracles, but we'll do the best we can.

Thank all of you for supporting our veterans and our troops all over the world. They deserve our support and our prayers.

Bill Tiknis
Veterans Advocate

**WELFARE SERVICES
DEPARTMENT**

157TH ANNUAL TOWN MEETING REPORT

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

**AUREA PICASSO
DIRECTOR**

APRIL 10, 2007

DEPARTMENT OF WELFARE SERVICES

MISSION

To improve the welfare of needy residents; to serve them promptly with dignity and with fairness.

One of the mandatory functions of the township government is to provide assistance to the needy. In order to manage funds in a fair and effective manner, there are guidelines and regulations that determine eligibility and offer temporary assistance to those who are experiencing financial difficulties.

In addition to the township funded programs we offer the convenience of applying for other programs that might provide some financial relief to residents of Hanover Township.

Events 2006-2007 for General Assistance (GA) and the Food Pantry were as follows:

- January 2006 - We prepared for all the upcoming events and calendars for the year. We continuously serve the residents with LIHEAP, General Assistance, Food Pantry, ALL Kids, and Access to Care.
- February 2006 - All needy families who came to the township received Valentine's Day treats for their children.
- March 2006 - Plant a Row Program kicks-off. All township gardeners start planting their fruits and veggies to bring to the township through October.
- April 2006 - Easter Program. Baskets/Bags of Goodies were prepared by our Senior Citizens, Volunteers and Staff for the needy children of the township area. Harris Bank of Bartlett sponsored our first Northern Illinois Mobile Food Pantry for the year of 2006 which served over 700 families.
- May 2006 – Yearly Postal Drive was done the day before Mother's day and the local Post Office collected over 15,000 pounds of food. Mothers who came into the Food Pantry were treated to Flowers which were donated by a local flower shop.
- June 2006 – Our Pantry Staff, in coordination with the NIFB, collected funds on National Hunger Day. The collection totaled \$1,400
- July 2006 - Participated in the Streamwood Village Festival where we collected donations for the Food Pantry.
- August 2006 - We participated in Bartlett night out and collected donations for our Department. Hanover Township Back to School Fair and the Mental Health Fair with Centro de Informacion at Glendale Terrace. Township staff offered information regarding their departments. Back Pack Buddies, Communities that Care, and Hanover Township provided over 1500 filled back packs.
- September 2006 - Low Income Home Energy Assistance Program (LIHEAP) starts its new 2007 fiscal year for the disabled, 65 and over, and actual disconnection. • All township schools and businesses start calling with ideas for food drives.
- October 2006 – Plant a Row totals received over 800 pounds of vegetables. Food drives were remarkable in the past year. We collected over 42,000 pounds of food! The

community responded so well in funds and food. • Preparation for the Holiday Season began.

- November 2006 – LIHEAP begins for the general public who meet federal guidelines. The Candlelight Bowl fundraiser was a great success. Stephanie Kalish was acknowledged for her hard work and time with the food pantry event. Volunteer of the year award was given to Mary Ann Ribaudo. We had many sponsors for the bowling event within and outside of our township. Over 980 families received Holiday Meal Boxes. Within the last month our dept has received over 42,000 pounds of food.
- December 2006 – Our churches, businesses, benefactors, residents and Toys for Tots donated toys! We were able to make many children and families in the Township area very happy and able get into the holiday spirit.

2006-2007 Overview:

General Assistance – 298 Cases/year – 28 Open Cases; 6 Pending Cases

General Assistance in Hanover Township is a locally administered welfare program which provides monthly financial assistance to persons who are not eligible for any other state or federal assistance programs, and who do not have adequate income or resources to provide for their own basic needs.

Hanover Township and all townships in Illinois are statutorily mandated by the legislature to levy taxes and administer general assistance for destitute township residents.

Any township resident, 18 yrs. or older, who is either a U.S. resident or legal alien admitted under color-of-law. The General Assistance Program is primarily for those adults without minor children, without adequate income, and ineligible for any other monetary form of assistance.

Emergency Assistance – 110

Emergency Assistance provides for residents in life-threatening situations who have no income for 30 days. Residents can only qualify once every 18 months.

Salvation Army Streamwood & Hanover Park - 469

Service Extension Units are organized by villages and a family or individual who resides in a community is served by the Service Extension unit. Volunteers interview families and individuals requesting assistance. They assess the needs and develop a Service Plan with the family or individual. They collaborate with community agencies in implementing the Plan and make referrals as part of the Service Plan.

This program is funded by the Tri-Village United Way and helps people who do not qualify for financial help through township programs. Residents can only qualify once every 12 months.

Access to Care – 192

Access to Care is a non-profit primary healthcare program for low-income, uninsured residents of Suburban Cook County and Northwest Chicago. To be eligible to join the program a person must:

1. live in Suburban Cook County or the Chicago demonstrated area;
2. have a family income under 200% of the federal poverty level; and
3. be ineligible for Medicare, Medicaid, ALL Kids and have no private health insurance.

Low Income Home Energy Assistance Program (LIHEAP)

Emergency – 162

Regular – 887

The Low Income Home Energy Assistance Program (LIHEAP) is designed to assist eligible low-income households pay for winter emergency services.

LIHEAP will provide for a one-time benefit to eligible households to be used for energy bills. The amount of the payment is determined by income, household size, fuel type and geographic location.

Emergency Assistance may be available if your household is disconnected from any emergency source needed for heating and/or a delivered fuel supplier who has refused to deliver and the tank contains 10% or less.

Assistance for reconnection will only be provided to households that have made a good faith effort to maintain their energy services or can pay a portion of the amount owed for reconnection.

Residential Fire – 12

In cooperation with the Red Cross, the Township assists victims with food and relocation.

Referral Services

Hanover Township has established a strong networking relationship with many other Suburban Cook County Agencies. Therefore, our Welfare Services Department works extensively with all individuals to see that they are given every resource above and beyond our referral program to assist them in their individual situations. **For example: (Average this year)**

- Job Training - 420
- Job Counseling - 420
- Homelessness and Low Income Housing - 192
- Domestic Violence - 62
- Legal Aid - 41
- LIHEAP - *(clients in other counties)* 24
- Substance Abuse - 78
- Community Assistance - 201
- Mental Health - *(to other agencies)* 35
- Senior Services - 48
- Youth and Family Services - 16 *(for family counseling) – 42 (for tutoring)*
- ESL - 121
- Immigration - 326
- Clerk's Office - 61 *(passport & parking cards)*

Incoming Calls: Answered 11,250 Messages – 5,500

Referrals are made and information is dispensed to callers, depending on individual case status.

Food Pantry

Hanover Township's year round priority in our General Assistance area is to keep the Food Pantry well-stocked. The Food Pantry is open to Hanover Township residents who are experiencing financial hardships. The Pantry provides food for emergencies that arise. Food is provided by a very caring and generous community.

Donations of food and funds are always needed on a regular basis.

Food Pantry hours are as follows:

- **Monday thru Friday, 11am to 3pm**
- **Every second and fourth Tuesday until 11am to 7pm**
- **Every Saturday 9am to 12noon**
(Hours are subject to change at any time.)

Statistics for Food Pantry

Average families in one month – **1,200**

Service Units: Monthly **4,800** *(Average of 4 per family)*

Yearly monthly **14,400**

Service Units Yearly – **57,600** *(Average of 4 per family)*

Donations

Yearly average on donations was over **120,000+** pounds of food.

Pick ups

Yearly - **8,000+**

We are still making changes in our department and we have a great staff and many ideas to make it even better for our township residents. We are still growing and basic needs become even more a daily factor.

As we prepare for the new fiscal year we look forward to all of the joys that your donations bring to many needy families. Let us be mindful that the true gift of giving is the ability to give. The best gifts that we can give are not material ones but those that give of ourselves. I hope that all of you will consider the many ways you can give back, not only to your families, but to your communities.

I want to thank our Board of Trustees: Marvin Kramer, Katy Dolan Baumer, Robert Goffinski and Mel Runzel for all their support.

A BIG thank you to all Donors, Staff, Senior Citizens and Volunteers for their generosity, kindness and commitment to our mission.

Daily/Weekly Generous 2006 – 2007 Donors:

- **Ultra Foods, Super Target, Target, Starbucks (59 & Irving Pk. and Barrington & Schaumburg Rds.) Jimmy Johns (Barrington & Irving Park), Dominicks, Chubbys, and V&V Pizza.**

**Aurea Picasso,
Director of Welfare Services**

**YOUTH AND FAMILY
SERVICES DEPARTMENT**

157TH ANNUAL TOWN MEETING REPORT

**HONORABLE ROBERT J. GOFFINSKI
LIAISON**

**CRAIG A. ESSICK – CHAIRPERSON
COMMITTEE ON YOUTH**

**KATHY FOX
DIRECTOR**

APRIL 10, 2007

HANOVER TOWNSHIP COMMITTEE ON YOUTH

COL. CRAIG A. ESSICK- CHAIRPERSON

WILLIAM H. PETERSON - SECRETARY

GREG HERBERT – TREASURER

JUDY WALSH - MEMBER

RICHARD CLYBURN - MEMBER

MICAELA TEN HOVEN - MEMBER

ASHLEY TYSZKIEWICZ – MEMBER

CHRISTINA ZIMA - MEMBER

APRIL 10, 2007

HANOVER TOWNSHIP YOUTH AND FAMILY SERVICES ANNUAL REPORT 2006-2007

This year the Youth and Family Services department significantly increased its visibility and collaboration with the Township community, and at the same time recognized the need not to stretch too thin but to coordinate our resources and services.

Expansion of our services included the opening of the Astor Avenue Community Center, the addition of the bachelors internship program, the recruitment of more diverse and bilingual staff, and an increase in collaborative activities with other Township departments and our community partners.

All of these exciting ventures support and enhance the **mission, strategic plan, and core values** of Youth and Family Services.

Our **mission** is to prevent juvenile delinquency and to promote positive development in young people by providing services which help:

- To strengthen families
- *To outreach to children and teens at risk of school failure and delinquency*
- To contribute to the building up of a healthier community for all Township youth

Our **strategic plan** calls for:

- 1) *Strengthening our presence in the community,*
- 2) *Maintaining staff satisfaction in light of decreasing resources, and*
- 3) *Strengthening our internal system.*

Our **core values** are:

- **INTEGRITY**
We uphold our mission and are accountable by doing our best and by doing what is right.
- **TRUST**
We provide services in a safe, ethical, and legal manner, which honors all of our relationships.
- **HONESTY**
We are open, direct, and inclusive in our planning, decision-making, and services.
- **RESPECT**
We relate to one another and the community with dignity, fairness, and sensitivity.

The goal of "*strengthening our community presence*" was clearly seen at the grand opening of the Astor Avenue Community Center in October 2006. We invited 30 units of youth, families, organizations, local governments, businesses and others to join us in a celebratory parade that kicked off the festive event. Over 150 residents came out to see the parade, the Jesse White tumblers, and ribbon-cutting ceremony and to join the party inside the newly renovated center. Since then the Astor staff of Site Director and Program/Volunteer Coordinator have been working feverishly with the community to plan and provide needed services, including an after school program, family activities, and ESL classes.

The addition of our bachelors internship program expanded outreach services in the schools and community. More at-risk youth were served and resources were increased a little at Astor. The numbers of Latino families served in family therapy and in groups increased with the recruitment of more bilingual staff. Our staff also contributed to strengthening our presence in

the community by representing the Township at school open houses, and hosting a "Meet and Greet" luncheon for school staff. Our Office Manager's leadership in our website page maintenance and other PR strategies has certainly increased our visibility.

In terms of *"maintaining staff satisfaction in light of stress associated with decreasing resources"* we have both initiated collaborative programs with ongoing and new community partners, and have accepted others' invitations to participate in events. This year we facilitated two parenting groups at Laurel Hill Elementary School and planned a community resource fair there that featured booths by all Township departments and many community agencies. We initiated a very positive meeting with the Hanover Park Police to coordinate our mutual efforts on behalf of local kids and families. We relied on the dedication of Township officials and all departments in hosting another successful, annual Student Government Day. Our staff participated in two events sponsored by the Mental Health Board, "Celebrando a las Mujeres" and a fair at Glendale Terrace. This month one of our therapists and an intern joined with a school social worker to start a support group for students at Streamwood High School. The Director and Clinical Director developed a better system for tracking family therapy service delivery in terms of staff expectations.

The third goal of the strategic plan is *"to strengthen systemic perspective."* Although we have worked to recruit and retain qualified and diverse staff and interns, some staff have left for other job or family-based opportunities. Three people had been with us a short time. The challenge for the department has been to continue to provide quality services in response to community needs. This has probably been most keenly felt this year given we were expanding services while short-staffed. Conversations with other providers confirms the trend in human services that fewer staff remain in jobs for a long time. Our services are based on relationships with staff. So we need to figure out how to deal with this reality better through our hiring and retention strategies. Also, we wish to continue to strengthen our team by learning what each member brings in skills and knowledge, and by supporting our complementary efforts in serving the Township.



Hanover Township won a 1st Place and Governor's Cup Finalist in the 2006 Governor's Home Town Award for the renovation of the Astor Avenue Community Center. From Left: Jack Lavin (DCEO Director), Clerk Brian McGuire, Trustee Marv Kramer, Michael Cohen, Robert Trapp (Workforce Development, Inc.), Kathy Fox, Carmen Chavez, Danise Habun (Mental Health Board), Ricky Gomez (Astor Project Apprentice), Joe Pompa (Carpenters Union Local 839), Trustee Bob Goffinski, and State Rep. Terry Parke.

Hanover Township received a prestigious, state award this year due to the contributions of the Officials, staff and volunteers. The **2006 Governor's Home Town Award** was given for leadership and the dedication of 125 volunteers in the renovation of the Astor Avenue Community Center. The Township received a 1st Place and Governors Cup Finalist in a ceremony in Springfield in October.

Christina Zima (left) is congratulated after being sworn in as a member of the Committee on Youth (COY). Present were Bill Peterson (COY Secretary), Clerk Brian McGuire, Ashley Tyszkiewicz (COY member), Trustee Liaison Bob Goffinski, and Col. Craig Essick (COY



The **Committee on Youth (COY)** continued to be a consistent force in its capacity as advisory committee to the Town Board on the needs of youth and families. The three new student members who joined COY this year added another perspective on current youth trends and needs.



Highlights of 2006-2007:

- Family Therapy
 - 140 assigned cases served
 - 120 phone intakes
 - 5,200 attendance
 - Waiting list.

Youth and Family Services provides many positive opportunities for children and teens. Hip hop dance lessons and art activities are featured at the Astor Avenue Community Center and Open Gym Program.

- Tutoring Services
170 students served
950+ attendance
Waiting list.
- Outreach Services
600 youth/average served monthly
Continued requests for more outreach
- Open Gym Program
2,600 total attendance for summer, winter, spring
- Astor Avenue Community Center
First program (after school for grades 3-6) began 2/07
153 attendance in February
- Community Networking
800 attendance at YFS networking events
3,400 contacts

Highlights for 2007-2008:

- Coordination of our department's clinical, outreach, and prevention services will be a main focus in order to conserve resources and maximize comprehensive service delivery to Township residents.
- Physical enhancement of the Astor Avenue Community Center and recruitment of an advisory committee are planned.

We wish to thank **Trustee Bob Goffinski** for his excellent leadership and advocacy for youth and families as Trustee Liaison to Youth and Family Services and the Committee on Youth. We thank all the Elected Officials and Departments for their help and support.

We thank the **Committee on Youth** for its wisdom and ongoing guidance: **Col. Craig Essick** (Chairperson), **Bill Peterson** (Secretary), **Greg Herbert** (Treasurer), **Judy Walsh**, **Richard Clyburn**, **Ashley Tyszkiewicz**, **Christina Zima**, and **Micaela Ten Hoven**.

My heartfelt thanks goes to our staff and interns who make it all happen with passion and skill: **John Parquette** (Clinical Director), **Carmen Chavez** (Office Manager), **Kim Cecil** (Astor Site Director), **Susan Alborell** (Internship Coordinator), **Brian Fask**, **Karen Low**, **Suellen Shively-Mack**, **Irene Corzo**, **Ben Horberg** (Family Therapists), **Michael Cohen** (Outreach Services Coordinator), **Mary Beahan** (Administrative Assistant), **Kelly Skiles** (Astor Program/Volunteer Coordinator), **Rebecca Gallina** and **Anne Stephenson** (Secretary/Receptionists), **Nicole Vaia** and **Francisco Zepeda** (graduate student interns) and **Carla Malabanan** (undergraduate student intern).

Much thanks also to our Tutoring Services teachers: **Debbie Swiatek**, **Rich Olivarez**, **Patricia Maynard**, **María Petrov**, and **Markesha Davis** and Open Gym Assistants: **Matt Wood**, **Eric Noeske**, **Katie Hammond** and **Lisa Minarczyk**, and police officers of Bartlett, Hanover Park, Streamwood and Elgin, Renz Addiction Counseling Center, and volunteers.

Respectfully submitted,
Kathy Fox, MS
Director
Youth and Family Services