



Pictured from left: Michael E. Kelly, Supervisor, Timothy O. Schneider, Highway Commissioner, Brian P. McGuire, Clerk, Marwin J. Kramer, Trustee, Thomas S. Smogolski, Assessor. Front Row from left: Katy Dolan Baumer, Trustee, Robert J. Goffinski, Trustee, Mary Ellen (Mel) Runzel, Trustee. Not Pictured: William J. Burke, Collector

BRIAN P. MCGUIRE

TOWNSHIP CLERK

ANNUAL REPORT

2005 - 2006

MICHAEL E. KELLY – SUPERVISOR
TIMOTHY O. SCHNEIDER – HIGHWAY COMMISSIONER
THOMAS S. SMOGOLSKI – ASSESSOR
KATY DOLAN BAUMER – TRUSTEE
ROBERT GOFFINSKI – TRUSTEE
MARVIN J. KRAMER – TRUSTEE
MARY ELLEN RUNZEL – TRUSTEE

HANOVER TOWNSHIP BOARD OF TRUSTEES

Supervisor Michael E. Kelly

Clerk Brian P. McGuire

Trustee Katy Dolan Baumer

Trustee Robert J. Goffinski

Trustee Marvin J. Kramer Jr.

Trustee Mary Ellen (Mel) Runzel

ELECTED OFFICIALS

Assessor Thomas S. Smogolski

Collector William T. Burke

Highway Commissioner Timothy O. Schneider

APRIL 11, 2006

HANOVER TOWNSHIP DEPARTMENT HEADS

Michael Mulcrone – Deputy Administrator

Cathy Mikulski – Sr. Deputy Assessor

Mary Jo Imperato – Deputy Clerk

Steve Spejcher – Highway Foreman

**Danise Habun – Director of Community Mental
Health Services**

Barbara Kurth Schuldt – Senior Services Director

William Tiknis – Veteran's Affairs

Aurea Picasso – Welfare Services Director

Kathy Fox – Youth and Family Services Director

APRIL 11, 2006

**OFFICE OF THE
TOWNSHIP SUPERVISOR**

**156 TH ANNUAL TOWN MEETING
REPORT**

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

APRIL 11, 2006

**156th ANNUAL TOWN MEETING
HANOVER TOWNSHIP
MICHAEL E. KELLY, SUPERVISOR
APRIL 11, 2006**

This year marks the 156th Annual Town Meeting of Hanover Township. The focus of our township continues to be on social services and to bring these services to as many township residents as possible in a cost-efficient manner.

First and foremost, the township is in fine financial shape, due to the outstanding efforts of the Board and staff of Hanover Township, and most of all, the multitude of volunteers who donate their time and expertise at every level of township government and allows us to keep costs down. Without our many volunteers, Hanover Township could not provide its current high level of services at the current tax rate. Each of our departments continued to grow to accommodate the increased demand for services.

The Senior Department, under the direction of Barbara Kurth Schuldt, Program Coordinator Carolyn Lemkow, Social Services Coordinator Jennifer Triumph, Volunteer Coordinator Pat Wharton, Transportation Supervisor Resha Oylear, Dispatcher Kathy Boszko-Varsalona, and drivers Tom Moshis, Char Hunter, Charlotte, Wakefield and Michael Hart, continue to service our senior needs with “Dial-A-Ride” Services, Meals-On-Wheels, health programs, senior counseling and trips, along with CNN Program Director Jerry Krzywdzinski and with Rita Ladd. The Senior Fundraising Committee lead by Charlene Ahlin has done exceptionally well this past year. The Senior Committee consisting of Charlene Ahlin, Lillian Henschel, Bob Salvesen, Dolores Johns, Betty Martens, Mary Lou Elder and Robert Greene contribute and provide valuable advice and expertise in the senior area.

“Dial-A-Ride” continues to grow and the township has wholeheartedly supported efforts to bring affordable senior housing to Hanover Township. We look forward to the Pathway for Living and NW Housing Partnership to provide independent and assisted living housing at West Bartlett Road and Route 59, along with the Sisters of St. Joseph, 3rd Order of St. Frances on West Bartlett Road in Bartlett.

This was the first year for our Senior Center and we look forward to our seniors and soon- to-be seniors using the building for years to come.

AARP, under the direction of Fritz Miller, and, with able assistance from Bill Elder, Earl Beckner, Paul Cord, Paul Hall, Casimer Malis, Terry Jacobazzi and Elsie Ko continue to provide year after year of volunteer tax services to prepare tax returns for over 350 township seniors. Assisting with circuit breaker forms are Joy Mortell, Kathy Greene and Charlene Ahlin.

Many thanks to our SHIP counselors: Bill Elder, Bill Idle, Dolores Schark, Joy Mortell and Kay Dahl, and the great volunteer help they provide our seniors.

Year after year the Meals-On-Wheels volunteer drivers bring food to the homes of those in need in almost complete anonymity. These drivers represent what is best in our society and on behalf of those they serve. They currently are: Richard Howell, Samantha Polly, Beth Cooper, Richard & Doris Bayer, Carlene Thompson, Bob & Emily Salvesen, Lorrie Kohn, Lynne Schiller, Judy Kline, Nick Papanicolaou, Bill Ludwig and William Lindberg.

Jerry Krzywdzinski has continued to do an outstanding job with CNN Food service along with Vickie Alveraz with the Salad Bar and volunteer Rita Ladd. Thank you to them for their hard work.

The Senior Services Department is generously supported in all its work by a wonderful corps of over 150 volunteers. While these folks are too numerous to list here, they provided dedicated service in the CNN meal program (both congregate and home delivered), at the Senior Services social events, in the Silver Belles singing group, preparing Christmas and Easter gifts for children, hosting Newcomers events, greeting in the Senior Center, helping with clerical tasks of all types, assisting with Registration Day, visiting in hospitals and nursing homes, driving seniors to special appointments, visiting homebound seniors, shopping for others, serving on committees and so much more!

Both our Youth and Family Services and Senior Services Departments have been recipients of sizeable grants this past year, thanks to the efforts of Kathy Fox and Barbara Kurth Schuldt.

The Supervisor's Office again conducted the Annual Township Toy Drive. Thanks to the efforts of township seniors, businesses and individuals, we provided, with the help of the Streamwood Kiwanis and U.S. Marines, toys for over 700 needy township children for Christmas. The Supervisor's Office also conducted a township Easter Basket Program, which made possible over 400 township children to receive baskets for Easter. We thank all the senior volunteers for their help with both of these programs and the gift-wrapping.

The Food Pantry, together with the Northern Illinois Food Bank, 6 times per year brings 10,000 lbs. of food in the Mobile Food Pantry to needy residents. This is paid for by local businesses. Our Food Pantry continues to grow as do the services provided by our General Assistance Department under the great leadership of Director Aurea Picasso, and her staff: Elsa Diaz-Guzman, Peter Kirilik, Frank Penczek and Sheila Gillis.

Congratulations to Youth and Family Director Kathy Fox and everyone at Hanover Township Youth and Family Services for the new community center that will open soon at Astor Avenue in Hanover Park.

The Youth and Family Services Department provide township residents with valuable therapy and prevention services for youth and family. This service is provided under the direction of Kathy Fox, and her staff: John Parquette, Suellen Shively-Mack, Susan Alborell, Sherry Brown, Amy Vilstrup, Michael Cohen, Brian Fask, Myra Walden, Katy Klepper, Rebecca Oliveira, Roseann Martin, Mary Beahan, Kristi Laari, and Eric Ford,

along with the Committee on Youth members: Craig Essick, Judy Walsh, William Peterson, Trustee Robert Goffinski as Liaison, Greg Herbert, Richard Clyburn, Peter Shakro and Leena Vincenz.

Veterans' Assistance is ably provided by Bill Tiknis.

Township Clerk Brian McGuire and Deputy Clerk Mary Jo Imperato, along with Lori Orozco, have continued their outstanding service to the community. An increase in registered voters, vehicle stickers for Unincorporated Hanover Township, Temporary Handicapped Parking cards, and Hunting and Fishing licenses are just a few of the services offered by the Clerk's office. The Township has benefited greatly from the income produced by the Clerk's passport and related programs.

Our outstanding Assessor's department continues its fine service under the direction of Assessor Thomas Smogolski, together with Cathy Mikulski and Patty Glasscott. They are always available to help with assessments, questions, and help our seniors, in particular, with many questions and issues regarding property taxes. This office is very customer oriented and takes great pride in helping the taxpayer.

A well deserved Thank You to Hanover Township Highway Commissioner Tim Schneider and his staff: Steve Spejcher and Sam Santangelo as they continue their high standards of maintaining the unincorporated roads in Hanover Township. Tim, Steve and Sam help out in every area of the township whether it be for food drives, toy drives, mowing, snow removal or whatever the case may be. They are fine representatives of the team concept which keeps the township running well and economically. The township truly benefits greatly from this devoted department.

The Mental Health Board, under the direction of Director Danise Habun and Board Members: Mary Alice Benoit, Gabrielle Infusino, Ruth Beckner, Linda Forester, Rita Lopienski, Steve Litchfield and Trustee Liaison Katy Dolan Baumer, continue to monitor and address the Mental Health needs of our community and through careful financial planning help support those agencies that deliver Mental Health services to Hanover Township residents. The T.I.D.E. project, initiated by the Mental Health Board was groundbreaking and spearheaded for Mental Health Services. The Township is always grateful to Bill Meade and Chris Van Herick for their hard work with NAMI and their efforts are appreciated.

Since it was inducted by the Supervisor's Office, the Emergency identification "Bracelet Program", and thanks to the efforts of Stephanie Kalish, Administrative Assistant, nearly 600 people have signed up and now have these potentially life-saving bracelets. Thus far, residents of Bartlett, Streamwood, Hanover Park and Unincorporated Cook County are eligible.

I thank long time Administrator Marcie Landschulz who retired this past year. Her position has been very ably replaced by Michael Mulcrone. He is doing a great job as administrator and we look forward to him serving the township for many years to come.

Thank you to Main Office Receptionist Martha Castrejon, Senior Services Receptionist Mavis Steinmeyer, Custodian Assistant for Senior Services David Marsinek, Administrative Assistant Stephanie Kalish, Township Accountant Nanette La Jeunesse, Head Custodian Mike Rundquist, Housekeepers Dolly Garcia and Raquel Garcia, and Township Attorney Larry Marz for all their top-flight work this past year.

Aurea Picasso, Director of Welfare Services, has brought her bilingual abilities as well as many fine volunteers for our General Assistance Department. Ms. Picasso has a great staff Elsa Diaz-Guzman, Peter Kirilik, Frank Penczek and Sheila Gillis in the General Assistance Department and we continue to be the beneficiary of many donations and food drives by our community which allows the Food Pantry to keep operating at the level they do. (Approximately 300 families, per month, depend on our Food Pantry for help.) Aurea has been responsible for a huge increase in donations at the Food pantry and obtained a Grant from the county for a vehicle for the pantry. Aurea is also responsible for all basic human needs and General Assistance of Hanover Township residents. Aurea has brought into the township many programs for the residents and plan on expanding those program in the future.

I commend our volunteers, administrative staff, and our elected officials on their continued effort and perseverance to a better life for the citizens of Hanover Township.

Lastly, I want to thank our Board of Trustees: Marvin Kramer, Katy Dolan Baumer, Robert Goffinski and Mel Runzel. Their hard work and team work are invaluable.

I look forward to the coming years to see what new and continued services will be taken in the Partnership for progress. True lasting Progress is made in incremental steps.

It is the greatest honor and privilege and joy to be the Supervisor of Hanover Township and I will continue to do my best to serve all of the residents of our Township to the best of my ability.

Sincerely,

Michael E. Kelly
Hanover Township Supervisor

**OFFICE OF THE
TOWNSHIP CLERK**

**156 TH ANNUAL TOWN MEETING
REPORT**

**BRIAN P. MCGUIRE
TOWNSHIP CLERK**

APRIL 11, 2006

2005-2006 Annual Report - Hanover Township Clerk

The past year has been a very busy and productive year for the Hanover Township Clerk's Office. We have served more residents than ever before and continue to provide support and assistance to other Township Departments and Officials.

This past fiscal year we saw a record number of passport applications processed by our office. This increase was due in large to changes brought about through the United States Department of Homeland Security requirement that citizens traveling to Canada and Mexico must have valid passports. The increased demand for this service allowed the Clerk's Office to collect over \$40,000.00 in fees which were deposited into the general town fund. Not bad, considering our expenditures for the year was just under \$80,000.00.

We continued to spearhead the township's collection of items for "Operation Support or Troops". Last August we held a 24 hour drive on the grounds of the township. This was made possible through the support and cooperation from the Bartlett and Streamwood VFW Post's and American Legion Post. The Streamwood VFW Ladies Auxiliary was also active in supporting the drive which collected a Highway Department Truck full of supplies. A special thanks goes out to the Bartlett Fire Protection District who provided lighting to the event and to Steve Spachjer of the Highway Department and his wife Cindy who spent the night at the drive with the Clerk.



Clerk McGuire along with Boy Scout Troop 19 and all of our volunteers had a bon fire while collecting donations from Hanover Township Residents.



John Kissane, John Imperato and Allen Ostrowski with the 244th Transportation Unit From North Riverside at the 24 hour Support our Troops Marathon.

The Clerk's Office continued to provide administrative support to the Hanover Township Mental Health Board. This arrangement allows the Mental Health Board's executive director to receive administrative assistance at no additional cost to the tax payers. This allows the Mental Health Board to spend more on services to Hanover Township residents and less on administrative costs.

This year through a partnership with the Illinois State Treasure's Office, the Clerk's Office has made payment by credit card an option to township residents for fees. We have also have gone to computer generated hunting and fishing licenses.

The Office launched a new initiative this year to recognize township residents who have served our country in the armed forces; we call it Township Honor Roll. Each month we will select a veteran to pay tribute to and add to the list that will be part of the Clerk's Office Website. We have received many stories from our veterans and their families and look for this to be a very positive program in the coming years.

We have continued to work closely with our Highway Department and Highway Commissioner. Without their cooperation the items collected for our "Operation Support our Troops" would have a hard time getting to the warehouse for shipping overseas. The office provides the department with administrative support and the commissioner and his entire staff are a pleasure to work with.

This Clerk's Office also began to recognize the service and dedication provided the township by those who serve on its boards and committees. Each committee member receives a certificate of appointment and is sworn in at their first committee meeting by the Clerk. This has been welcomed by the committees and has helped to reinforce that those serving are appointed officials of Hanover Township. Most importantly it welcomes new volunteers to township government and reminds those being reappointed

that their service is valued and appreciated, not just by the Clerk, but by all the elected official of the township.

At the end of this year we began work on a project that has long been a goal of mine since becoming Hanover Township Clerk and that is the repair of the township record books. The Clerk's office has the original record books dating back to the township's inception in 1850. These books are filled with information and reports of the township's early activities at a time when the township was the primary local government which most residents interacted with. Over the years many of the books have been damaged by time and were in need of repair. In March the Township Board approved a request by the Clerk to spend an amount not to exceed \$3000.00 to have the books repaired. I commend the Town Board for their support and commitment to preserving Hanover Township's written history. The books have been sent for repair and are expected back this summer.

The Clerk's Office is very fortunate to be served by two outstanding staff people who are committed to doing whatever is in the best interest of Hanover Township. They often work late hours and are always willing to go that extra mile to make sure residents receive the service that they deserve. Deputy Clerk Mary Jo Imperato and Assistant to the Clerk Lori Orozco give 110% everyday to the people of Hanover Township and I am fortunate that they continue to work for the Clerk.

Respectfully Submitted,

Brian P. McGuire
Clerk

**OFFICE OF THE
TOWNSHIP ASSESSOR**

**156 TH ANNUAL TOWN MEETING
REPORT**

**THOMAS S. SMOGOLSKI
TOWNSHIP ASSESSOR**

APRIL 11, 2006

2005-2006 Annual Report – Hanover Township Assessor

The Assessor's office had a record breaking year for Exemption Refunds in 2005. Our office filed 420 which is a 69% increase over 2004 and resulted in approximately \$260,000 refunds to taxpayers. The majority of the refunds were due to the 7% Tax Cap for the reassessment year 2004. With the increase in assessments, taxpayers found that they were not receiving these exemptions for the past years. Cook County would allow taxpayers to go back to 2001 for these refunds.

Our office also had a change in staff, Monica Saviano left us for a full time position with the Village of Wood Dale, and we had Jackie Heinz for a few months, however she also left for a full time position, and we now welcome Harriet Kunesh who joined us on March 6th.

This will be our first year sending a welcome letter and pamphlet to new homeowners introducing them to the Assessor's Office staff and services that we provide, most new homeowners are unaware of these important benefits. We have notified approximately 1,000 homeowners since January of this year.

I am very proud of my staff and their continued effort to serve taxpayers and keep a good working relationship with the Cook County Assessor's Office. We have received numerous letters of thanks and praise from very grateful taxpayers for the help and service they receive.

Our Township continues to grow with approximately 18 working new subdivisions and 5 more subdivisions in the works.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAA
Hanover Township Assessor

**ASSESSOR'S STATISTICS
FOR HANOVER TOWNSHIP**

	2001 *	2002	2003	2004 *	2005
Number of Taxable Real Estate Parcels	28,904	29,399	29,976	30,995	31,853
Equalized Assesed Valuation	1,369,777,523	1,493,941,171	1,505,654,757	1,797,732,378	N/A
Township Governmental Units Tax Rates (Total Rates)					
Highest	14.003	12.746	13.711	11.717	N/A
Lowest	6.275	6.035	7.017	5.524	N/A
Average	6.578	8.86	9.273	8.314	N/A
Building Permits Processed by Township Assessor's Office	3,547	3,713	3,755	7,164	5,717
Incoming calls to Assessor's Office	7,471	6,626	4,335	4,607	4,902

* - Triennial Reassessment Year
N/A - Not available at this time

**OFFICE OF THE
TOWNSHIP COLLECTOR**

**156 TH ANNUAL TOWN MEETING
REPORT**

**WILLIAM T. BURKE
TOWNSHIP COLLECTOR**

APRIL 11, 2006

2005-2006 Annual Report - Collector

After being vacant for several years I assumed the Collector's office on January 1, 2006, though I was officially elected in the 2005 Township election. It is my goal to reactivate this office for the taxpayers of Hanover Township. While the Township Collector does not collect taxes, similar to the Township Assessor that does not assess property, I believe there is a role to play on behalf of the Township residents.

Currently, I am communicating with other Cook County Township Collectors and reaching out to various Cook County officials to research programs that can be provided by this office for little or no cost. I am also working with the Township Officials of Illinois (TOI) to become familiar with what Collectors are doing outside of Cook County.

I believe that Township government serves an important resource to residents. Township government can best be defined as the level of government that prevents people, real people, from falling through the cracks. While Township government may not be at the forefront of peoples minds, it is often the place where many turn for assistance in times of need. Hanover Township certainly sets the standard when it comes to the number and level of services it provides its residents.

I am honored to be part of Hanover Township and look forward to not only being an advocate on behalf of its residents, but working closely with the staff and other official in restoring the Collectors office.

Respectfully submitted,

William J. Burke
Collector

**HANOVER TOWNSHIP
ROAD DISTRICT**

**156 TH ANNUAL TOWN MEETING
REPORT**

**TIMOTHY O. SCHNEIDER
TOWNSHIP HIGHWAY COMMISSIONER**

**MICHAEL E. KELLY
EX-OFFICIO TREASURER**

**BRIAN P. MCGUIRE
EX-OFFICIO CLERK**

APRIL 11, 2006

2005-2006 Annual Report – Highway Department

As we close out another year at the Highway Department, I want to thank the Township Board, Clerk's office, and township residents for the support of our Road District. We are thankful to have earned your trust and respect. I am pleased to report the Road District budget will remain the same in fiscal year 2006/7. This is the 8th straight year without an increase in the Road District budget.

As your Highway Commissioner it is my responsibility to establish and oversee the budget and levy of the Highway Department and spend your dollars as wisely as possible. The day-to-day operations are overseen by Highway Superintendent Steve Spejcher and Sam Santangelo. These two men are valuable employees with numerous talents that allow us to do most work in-house and limit outsourcing to private contractors. This year we re-sided and painted the Highway Department garage and painted the Senior bus garage. In addition to this staff provides tree removal, stump grinding, and asphalt repair generally done by outside contractors.

The general duties of the Road District include snow removal and salting, mowing, refuse removal, and brush pick-up on all unincorporated roads within the township. The Highway Department is always looking for opportunities to assist other governmental bodies. This past year we have provided services to the Northern Illinois Food Bank and the General Assistance Dept. in distributing food for needy families. We assist the Clerk's office in the "Support Our Troops" project. We provide snow removal and landscape services for the township Mental Health Bd. and Youth Services department. This year we spent hundreds of hours providing landscape and snow removal services for our new Senior Center. In addition to this my staff washes the Senior Center transportation fleet and is pleased to assist in other small projects whenever available.



Hanover Township Highway Department: Highway Commissioner Timothy O. Schneider (center), From Left: David Marcinek, Javier Baeza, Steve Spejcher (Foreman) and Sam Santangelo.

As your Highway Commissioner I have always been concerned with the outdated statute regarding the requirements and distribution of motor fuel tax funds (MFT). Currently the Road District must ask for a levy increase of .08 cents for each \$100 in assessed valuation each year to meet eligibility requirements for MFT funds. This law must be changed and I am working with the state legislature to rewrite this law.

I wish to thank the Village of Bartlett for their cooperation in allowing the Road District use of their salt barn, loading equipment, and fuel depot. This intergovernmental agreement saves taxpayers thousands of dollars each year.

Projects for the 06/07 fiscal year include work in the Magnolia Acres subdivision and the Cheviot/Bellingham roads adjacent to our township property.

In closing, I ask that you contact my office with any comments, questions, or concerns. My staff and I thank you for the opportunity to serve you and wish you well in the coming year.

Sincerely,

Timothy O. Schneider
Highway Commissioner

**OFFICE OF THE
ADMINISTRATOR**

**156 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE MARVIN KRAMER
LIAISON GENERAL SERVICES AND
ADMINISTRATION**

**MICHAEL MULCRONE
DEPUTY ADMINISTRATOR**

APRIL 11, 2006

2005-2006 Annual Report - Office of the Administrator

Honorable Marvin J. Kramer, Jr.
Liaison

The Administrator reports directly to the Township Supervisor and Board of Trustees, and acts as the liaison between the Board and all Township departments. The Administrator's primary responsibility is to ensure the efficient and effective implementation of the Board's policies, programs, and vision.

As the chief administrative officer, the Administrator is responsible for the coordination and management of the daily operations of the Township, including Finances, Human Resources, Building and Grounds, Administration, and other tasks as assigned.

Finances

The Township's financial condition continues to be strong. Revenues are in line with projections and expenditures are within the approved budgets.

Buildings and Grounds

The Township currently owns four buildings and provides maintenance for three. The fourth building is maintained and operated by the Mental Health Board.

The maintenance staff, **Mike Rundquist, Dolly Garcia, Raquel Garcia, and David Marcinek**, serve quietly in the background cleaning, fixing, arranging and re-arranging all the equipment and furniture in our buildings. Their behind the scenes work goes unnoticed by most, yet it is vital. They make our buildings clean, safe, and looking great for our staff and guests. We couldn't manage without them!

We are also grateful to **Highway Commissioner Tim Schneider, Foreman Steve Spejcher, and Sam Santangelo** for their commitment to keep our grounds and parking lots looking so well. In the summer they plant flowers, mow, and water the grounds, and in the winter they keep our parking lots clear of snow and ice. All this on top of their regular duties of maintaining the Township's road and bridges!

Administration

Stephanie Kalish, the Township's senior most employee with 25+ years of service, and **Martha Castrejón** serve at the reception desk at Town Hall, answering a myriad of questions and phone calls each day, and directing visitors and guests to the right departments.

Nanette LaJeunesse, hired originally as a part-time bookkeeper, has an expanded full-time roll assisting in accounts receivables/payables, payroll, and human resources. Because of her tenacity, the Township has saved thousands of dollars in unnecessary fees and expenses.

Bill Tiknis, our Veteran's Advocate since 2001, continues to work with veterans and their families who are seeking benefits or medical care and who struggle with the bureaucracy's red tape.

On a sad note, we said good-bye to Marcie Landschulz who retired from the Township in February 2006 after serving in various assignments for almost 26 years and finally as the Township's first Administrator. Originally hired as a social worker, Marcie became known as a dedicated, hardworking woman who would tackle any job she was given. Then as the Township operations became more complex and the needs of the organization changed, Marcie was asked to take over the responsibilities of managing the Township's day-to-day affairs. Needless to say, Marcie stepped up to the challenge and successfully ran the office until her retirement. We wish Marcie all the best!

As for the future, we look forward to building on what Marcie started by providing superior service to the Township Board and staff, managing the Township's financial matters with the utmost integrity, and making visitors and guests to our facilities feel welcome and safe. We look forward to serving you!

Respectfully Submitted,

Michael P. Mulcrone
Deputy Administrator

**HANOVER TOWNSHIP
MENTAL HEALTH BOARD**

**156 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE KATY DOLAN BAUMER
LIAISON**

RUTH BECKNER - CHAIRPERSON

**DANISE HABUN
DIRECTOR**

APRIL 11, 2006

HANOVER TOWNSHIP MENTAL HEALTH BOARD

RUTH BECKNER - CHAIR

RITA LOPIENSKI - VICE-CHAIR

LINDA FORESTOR - SECRETARY

KATIE DOLAN BAUMER - TRUSTEE

LIAISON

MARY ALICE BENOIT

GABRIELLE INFUSINO

STEVE LITCHFIELD

DANISE HABUN

DIRECTOR OF COMMUNITY MENTAL HEALTH SERVICES

APRIL 11, 2006

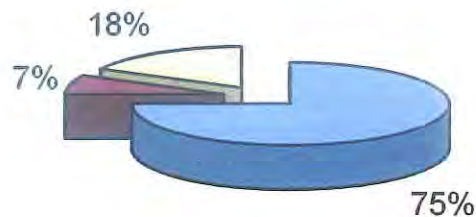
Hanover Township Mental Health Board FY06 Annual Report

Established in 1977, the Hanover Township Mental Health Board insures that services in the areas of mental health, developmental disabilities and substance abuse are available to township residents. The mission of the Mental Health Board is “to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all citizens of Hanover Township... Using local tax dollars, in accordance with Illinois law, as its funding base, the Hanover Township Mental Health Board has developed a continuum of services that are provided by area agencies to meet the needs of our most vulnerable citizens.”

Planning & Funding

The Mental Health Board provides ongoing planning and funding for appropriate services that meet the growing and changing needs of township residents in the areas of mental health, developmental disabilities and addictions.

Hanover Township Mental Health Board Distribution of FY06 Funds



■ Mental Health Fund \$447,000
■ Hanover Township Community Resource Center \$44,400
□ Administration \$104,567

During FY06, the Hanover Township Mental Health Board distributed \$447,000 in mental health funds to assist township residents. The following organizations received designated grants during FY05:

The Association for Individual Development
The Larkin Center
The Bridge Youth And Family Services
Catholic Charities Senior Services
Centro de Informacion
Children's Advocacy Center

Clearbrook
The Community Crisis Center
DayOne Network, Inc.
Ecker Mental Health Center
PADS of Elgin
Epilepsy Foundation

Family Services Association
Hanover Township Youth and Family
Jayne Shover Easter Seals
Journeys from PADS to Hope
Lutheran Social Services of Illinois-
Behavioral Health Services
Northwest Center Against Sexual Assault

Open Door Clinic
PACE Transportation
Renz Addiction Counseling Center
Senior Services Association of Greater Elgin
Summit Learning Center
TIDE Ticket to Ride

Mental health funds were distributed for the following services:

Youth Services	\$152,500
Adult Mental Health	\$141,500
Developmental Disabilities	\$82,000
Substance Abuse	\$56,000
Transportation	\$54,633.40
Prevention	\$7,000
Community Education	\$3,000

Please note there is an overlap in services.

Community Assessment

Through consumer, provider, statistical and research data, the Mental Health Board determines present and future needs for services, and acts to develop or enhance programs to meet the needs of township residents.

During FY06, the Hanover Township Mental Health Board continued the TIDE Project. TIDE stands for Transportation (keeps) Individuals with Disabilities Employed: Transportation Planning for Hanover Township. This planning process resulted in the creation of the TIDE Ticket to Ride subsidized Taxi Voucher Program whereby township residents who are disabled and need to get to work or job training can qualify for taxi vouchers to assist them with this transportation need. In FY06, eleven (11) township residents who are disabled were provided 701 rides to and from their work or job training sites.

In FY06, the Mental Health continued the coordination efforts of the Hanover Township Human Needs Task Force. Currently, this group is engaged in pre-planning to develop, coordinate and implement a partnership of social service agencies, township departments and area organizations to seek resources to identify and better meet the ongoing needs of our residents in a non-duplicative fashion. Two major areas of focus have been identified: 1) Development of an Federally Qualified Medical Center, or the expansion of a currently operating FQHC, to serve the needs of residents who are without insurance or who are underinsured. 2) Development of affordable and accessible housing options for residents with disabilities.

In September, 2005, Hanover Township became home to over 50 persons who relocated in the aftermath of Hurricanes Katrina and Rita. The Hanover Township Mental Health Board coordinated efforts within the township to address the basic (food, clothing, shelter, work) and the ongoing needs (psychological, emotional and medical) of persons who survived those storms. In addition, the Mental Health Board, in conjunction

with other township departments and the City of Elgin, coordinated a shipment of supplies to Baton Rouge, Louisiana.

Coordination

The Mental Health Board coordinates with local, state and national agencies to promote, enhance and create mental health services and strategies for funding them.

Being present “at the table” ensures that the voices of township residents are heard. Throughout FY06, the Hanover Township Mental Health Board has been an active and fully engaged member of the following coalitions, associations and networking entities representing social service and business partnerships and affiliations.

Association of Community Mental Health Authorities of Illinois
Legislative Committee
Training & Best Practices Committee
Reform Committee
Bartlett Chamber of Commerce
Disability Concerns Task Force
Family Violence Coordinating Council
Hanover Township Human Needs Task Force
Health and Welfare Consortium
Illinois Coalition on Mental Health and Aging
Jason Foundation Advisory Council- (Youth Suicide Prevention)
LAN 46 (Child and adolescent local area network)—Convener
Service Array Committee
Membership Committee
Metro Network Forum of the Illinois Dept of Human Services
North/Northwest Cook County and Lake County Work Group for Persons with Developmental Disabilities
NSACI (North Suburban Alliance of Commerce & Industry)—Women’s Forum Co-Chair
NSADV (Northwest Suburban Alliance on Domestic Violence)—Chair Education Com.
Northwest Suburban Coalition of Community Services
North Suburban Juvenile Officers Association
Safe From the Start Advisory Committee
Chair—needs assessment
Schaumburg Business Association
Streamwood Chamber of Commerce
TIDE Project (Transportation keeps Individuals with Disabilities Employed)

Consultation & Education

The Mental Health Board is available to provide information and referral, to coordinate program development, and to consult with other county, state and national organizations regarding all issues related to mental health.

In FY06 the Hanover Township Mental Health Board co-sponsored or participated in the following activities:

Faith Health Partnership for uninsured and underinsured persons

Centro de Informacion's Glendale Terrace Mental Health Fair
Representative Ruth Munson's Transportation Planning Forum
Recovery Matters Mental Health Fair co-sponsored with Elgin Mental Health Center
Hanover Township's Student Government Day
Streamwood Health Fair
Streamwood Summer Celebration
Hanover Township Human Needs Task Force
TIDE Transportation Planning
Community Forum on Adult Day Care with Senior Services Association
Undocumented Workers Forum Sponsored by Work Force Development Board
Elgin Health Fair-sponsored by Representative Ruth Munson
Easter Seals Jayne Shover Telethon
AID Telethon
Kane County Transportation Planning
Far Northwest Suburban United Way Needs Assessment and Planning
Community Forum on area Hurricane Katrina Relief Coordination Efforts
Special Olympics Golf

In addition to community education activities and networking carried out by the staff and board members of the Hanover Township Mental Health Board, prevention programs are offered through funded agencies. From April 1, 2005-February, 28, 2006, 1215 middle and high school students attended 125 programs related to the prevention of substance abuse. These 125 programs resulted in 469 hours of prevention services offered to Hanover Township youth. The chart below compares prevention program information from FY03-FY06.

FY Year	FY03	FY04	FY05	FY06 (11 mos)
# of programs	120	166	167	125
Number of students	1,912	2,430	3772	1215
Total Hours	267	685	943	469

Monitoring and Evaluation

The Mental Health Board works to ensure the highest quality of services in the most cost effective manner. Ongoing evaluation of funded programs is an integral part of the Board's quality assurance program.

Throughout FY06, the Hanover Township Mental Health Board closely worked with each of its funded agencies. Monitoring and evaluation occurred through the gathering of monthly statistical reports from each organization. Listed below is a demographic and residential analysis of program participants based on statistics from April 2005-February, 2006. These are unduplicated numbers and do not reflect the participants attending prevention programs.

Clients by Ethnicity:			Clients by Gender		
#	Percent		#	Percent	
African-American	229	9%	Male	1013	41%
Asian	34	1%	Female	1444	59%
Biracial	18	1.0%	Total	2457	100
Caucasian	738	30%			
Hispanic	1362	55%			

Native American	2	1%
Additional Groups	34	1.0%
Unknown	40	2%
Totals	2457%	100

Clients by Age	#	Percent
0-5 years	252	10%
6-9 years	210	8.5%
10-12 years	176	7%
13-17 years	336	14%
18-20 years	103	4%
21-30 years	462	19%

31-40 years	432	18%
41-50 years	267	11%
51-60 years	132	5%
61-64 years	22	1%
over 65 years	51	2%
Unknown	14	--.5%
Total	2457	100

Clients by Residence	#	Percent
Streamwood	739	30%
Hanover Park	1103	45%
Bartlett	192	8%
Schaumburg	27	1.5%
Elgin	377	15%
Hoffman Estates	1	19
Total	2457	--100%

Advocacy

The Mental Health Board works closely with mental health advocacy organizations in order to further their causes. The Board also advocates by encouraging the location of services within the township boundaries.

Throughout FY06, the Hanover Township Mental Health Board has advocated with local and state legislators about the multiplicity of needs of our residents and the impact that actions taken in Springfield have on local communities. In addition, the Mental Health Board has provided technical assistance to community members who are in the process of establishing 708 Boards in their communities.

Hanover Township Community Resource Center

During FY 06, 6 social services agencies offered their programs within the boundaries of Hanover Township. These agencies offered offsite services at the Hanover Township Community Resource Center, located in Streamwood, which is managed by the Hanover Township Mental Health Board. An average of 148 clients per month walked through the doors of the Resource Center and accessed programs related to sexual assault, mental illness, substance abuse, financial counseling, domestic violence and child abuse. The following agencies operated at the Hanover Township Community Resource Center during FY06:

**Community Crisis Center
Epilepsy Foundation**

**Ecker Center for Mental Health
Family Service Association**

Epilepsy Foundation **Family Service Association**
Renz Addiction Counseling Center **Safe from the Start (CACNCC)**
Staff and Board of the Hanover Township Mental Health Board FY06

Ruth Beckner-Chair
Rita Lopienski-Vice-Chair
Linda Forester-Secretary
Katy Dolan Baumer - Trustee Liaison
Mary Alice Benoit
Gabrielle Infusino
Steve Litchfield
Danise Habun-Director of Community Mental Health Services



2006 Swearing-In Ceremony
Reappointment of Members of the Hanover Township Mental Health Board
Left to Right: Mike Kelly (Hanover Township Supervisor), Ruth Beckner (2006 Mental Health Board Chair), Danise Habun (Director of Community Mental Health Services), Gabrielle Infusino (Member-at-large), Rita Lopienski (2006 Mental Health Board Vice-Chair), Brian McGuire (Hanover Township Clerk), Mary Alice Benoit (Member-at-large)

**SENIOR SERVICES
DEPARTMENT**

**156 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE MARY ELLEN (MEL) RUNZEL
LIAISON**

**KARLENE SUHRBIER – CHAIRPERSON
SENIOR CITIZENS SERVICES COMMITTEE**

**BARBARA KURTH SCHULDT
DIRECTOR**

APRIL 11, 2006

HANOVER TOWNSHIP
SENIOR SERVICES CITIZENS COMMITTEE

KARLEEN SUHRBIER - CHAIRPERSON
CHARLENE AHLIN - VICE CHAIRPERSON
MARY LOU ELDER - SECRETARY
DOLORES JOHNS - TREASURER
BOB SALVESON - LIASION TO BOARD OF
TRUSTEES

APRIL 11, 2006

**Hanover Township Senior Services
Annual Report 4/1/2005 - 3/31/2006**



**Hanover Township Senior Center
240 South Illinois Route 59
Bartlett, IL 60103
(630) 483-5600
Fax (630) 483-5690
Dial-A-Bus (630) 483-5656**

Email: seniors@htonline.info

Hours of Operation: 8:30 a.m. – 4:30 p.m. Mon.-Fri.

February 14, 2006 marked the first anniversary of our move into the new senior center. A major transition has taken place in the growth of our services, how we operate in this new space and the responsibility for care and maintenance of this beautiful new building.

Just like any new home we had our share of glitches to work through. The professionals taught us how to use the new systems – phones, security, door access, and the computer operated HVAC. We were also trained to operate the new coffee urns and kitchen equipment. Window coverings were purchased and some carpeting replaced & floors sealed. More importantly we realized that help was needed in coordinating the day to day operations of this building. The Hanover Township Board approved the position of Operations Manager and the position was filled in August.

About the same time we hired a full time Visual Art Coordinator and part time Computer Instructor. Our Visual Art instructor offers classes in ceramics, hand built clay, water color painting, tole painting and crafts. Her classes are very popular and seniors love the opportunity for their creative expression. Our computer training program for seniors consists of the following classes:

- Introduction to the Computer
- Computer Tips
- Introduction to the Internet
- Spreadsheet Basics
- Computer Holiday Cards

- Introduction to eBay
- Introduction to Adobe 7.0 Photoshop

There is also lab time where seniors get the chance to work on the computer while the instructor is available to problem solve.

Other staff positions filled were Social Worker and Administrative Assistant. The open Volunteer Coordinator position was filled from within. By November 2005 we were completely staffed.

If you build it they will come. And they did. 352 new seniors made contact with us this year and were invited to join our activities. You will find many of them playing cards, mah jongg, pool, and line dancing or going on one of our many exciting out trips. The total number, unduplicated, of seniors participating is 1,648. Our newsletter, *Club 59*, is sent to approximately 3,000 seniors.

Volunteers have donated over 12,000 volunteer hours performing many functions like receptionist, greeter, Meals-On-Wheels driver, library aide, kitchen aide, friendly visitor, SHIP (Senior Health Insurance Program) counselor, AARP Tax Aides etc. The Senior Services Committee is made up of residents who represent the senior population of the Township on issues and concerns of interest to seniors. The Committee meets the 2nd Monday of each month at 12:30 to discuss programs

LIHEAP (Low Income Home Energy Assistance Program), Circuit Breaker, Illinois Rx and Medicare Part D is keeping our Social Services Liaison busier than ever before. She now receives over 300 telephone calls per month and has 500 active cases. We offer information and assistance on housing options, home and personal care, Medicare and related aging issues. We loan wheelchairs, walkers bath chairs and other medical equipment. This past year we helped out 300 individuals during health care crises.

We are proud of the growth in our Dial-A-Bus services. 17,900 one way rides were given to seniors and disabled in our Township this year. That is the most rides given in the history of our Township. Hanover Township is participating in a pilot project called, TRIP, Township Riders Initiative Pilot. This Northwest Suburban Cook County service is for medical purposes only. It is the first intertownship transportation. Eligibility is age 60 or age 18 and over with a disability and a resident of Hanover Township. One may go anywhere within seven townships: Barrington, Elk Grove, Hanover, Maine, Palatine, Schaumburg and Wheeling. The service also transports to Stroger Cook County Hospital, Hines Veterans Hospital in Maywood and the Veterans Administration Hospital in Elgin.

Our hardworking volunteer Ethnic Lunch Committee has brought new lunch options to our seniors. Starting this spring, CNN, Community Nutrition Network will also provide a catered meal twice a month. Our daily luncheon served Monday-Friday is also delivered to about 50 individuals per day through the Meals-On-Wheels program.

Partnering with other community leaders from Poplar Creek Library, Streamwood Park District, Alexian Brothers Hospital, Cook County Sheriff's Police Department, CEDA, Sherman Hospital, AARP, Hauser Ross and Representatives Terry Parke and Randy Ramos enriches our senior programming.

We appreciate the ongoing support of the Officials of Hanover Township and the excellent effort put forth by the Senior Services staff:

- Susan Sinitean, Operations Manager
- Carol Lutzow, Administrative Assistant
- Carolyn Lemkow, Program Coordinator
- Judy Nash, Trip Escort
- Jennifer Triumph, Social Services Liaison
- Pat Wharton, Volunteer Coordinator
- Resha Oylear, Transportation Supervisor
- Kathy Varsalona, Dispatcher
- Char Wakefield, Bus Driver
- Mick Hart, Bus Driver
- Louis Easton, Bus Driver
- Char Hunter, Bus Driver
- Tom Moshis, Bus Driver

The following are members of the Senior Citizens Services Committee who graciously donate their time and talent to our Senior Services Department:

- Charlene Ahlin, President
- Lillian Henschel, Vice President
- Bob Salvesen, Treasurer
- Dolores Johns, Secretary
- Robert Greene
- Mary Lou Elder
- Karleen Suhrbier
- Patti Loomis

Respectfully submitted,

Barbara Kurth Schuldt,
Senior Services Director

Senior Services Fiscal Year 2005/2006 Report

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
Transportation													
Rides Given	1598	1368	1446	1209	1392	1521	1543	1468	1236	1369	1452	1758	17,360
Individuals Served	329	216	222	176	200	229	223	192	198	194	231	232	2,642
New Passes Issued	6	1	2	6	10	15	8	12	8	9	6	12	95
Individual Refusal Of Services	33	19	7	11	25	30	23	51	35	36	19	25	314
On Waiting List	15	20	24	10	17	23	13	35	16	29	12	16	230
Rides Under 60	242	159	224	197	232	220	234	187	180	207	135	145	2,362
Rides by Disabled	300	230	280	260	287	274	294	274	215	239	176	213	3,042
Rides w/wheelchairs	93	81	85	84	92	87	88	106	41	49	35	40	881
Rides to Dialysis	152	135	139	128	139	124	146	132	130	125	124	166	1,640
Individual Disabled Riders	35	39	34	31	34	36	42	36	31	28	27	31	404

Social Services

Active Cases	422	422	423	n/a	n/a	487	503	515	517	517	522	526	4,854
Contacts with Active Cases	188	149	161	n/a	n/a	120	152	88	192	191	347	396	1,984
Home Visits	5	1	9	n/a	n/a	0	1	0	0	0	0	1	17
Referral to Other Agencies	39	32	42	n/a	n/a	25	1	1	1	13	23	26	203
Elder Abuse Referrals	1	0	2	n/a	n/a	0	0	0	0	0	0	0	3
Outside Resources Contacted	90	70	68	n/a	n/a	25	5	3	4	17	11	13	306
Office Appointments	83	70	55	n/a	n/a	98	41	62	39	37	18	59	562
Lending Closet Transactions	33	41	34	n/a	n/a	30	30	35	30	24	33	49	339
Number of Telephone Calls	185	136	161	n/a	n/a	116	141	141	153	154	329	337	1,712

Recreation

Planned Programs:													
SC/Outside SC	78	83	81	86	71	131	212	146	155	108	164	217	1,532
Program Participants	1491	1669	1499	1654	1911	2452	3319	3041	1862	2802	3117	3226	28,043
Names Added to Newsletter	81	34	40	34	80	30	60	96	22	80	60	81	698
Trips Taken	5	4	5	3	5	6	4	4	1	3	4	4	48
Participants On Trips	151	98	172	73	159	163	277	108	33	81	134	126	1,575

Volunteers

New Volunteers Assigned & W	n/a	6	3	16	15	5	14	5	5	15	6	8	98
Volunteers Reporting Hours	n/a	49	62	76	81	80	95	73	69	107	125	135	952
Newcomers Luncheon Particip.	n/a	n/a	41	n/a	34	n/a	19	0	0	0	26	n/a	120
New Requests for Volunteers	n/a	3	15	7	20	12	18	16	10	25	41	10	177
Volunteer Requests on Waiting	n/a	2	0	0	1	0	0	0	0	0	0	0	3
Volunteer Hours Reported	n/a	796	874.5	1054	1320.5	1231	1323	1307	1175	1649	1396	1562	13,688
Meals Delivered by Volunteers	n/a	896	894	879	888	820	823	889	931	994	981	693	9,688
Congregate Meals Served	n/a	352	472	470	526	498	569	401	433	471	597	1127	5,916

**VETERANS AFFAIRS
DEPARTMENT**

156 TH ANNUAL TOWN MEETING REPORT

**WILLIAM TIKNIS
VETERANS ADVOCATE**

APRIL 11, 2006

2005-2006 Annual Report – Veterans Affairs Department

If you have been reading the newspapers on a regular basis along with your morning coffee or on your daily commute, you realize that our military veterans are having a difficult time getting their benefits from the VA and consideration from our society in general.

Hopefully everyone is getting in line to help to do a better job of seeing that they get the benefits and jobs they are entitled to.

The Cook County sheriff announces that he has opened up his hiring process to include more veterans. The Governor has ordered new initiatives to help our veterans get jobs and retain them after they return from active duty. We need more of this attitude and consideration for our veterans.

I think it is important that all of us write to our Elected Officials about this situation. We should urge them to do all that is possible to help our veterans. Everyone should get involved. If you are an employer or if you know any, encourage them to employ a veteran who needs a job.

Our veterans office in Hanover Township is only a small segment in this vast veterans society, but we are doing all we can to help our veterans. We will continue to do all that we can to help. This situation needs everyone to get involved from Washington to Springfield, within our tri-village area and to your front door. Won't you please take a moment to write or contact your representatives in government to adopt a program to see that our veteran's needs are met?

Thank you for your support.

Bill Tiknis
Veterans Advocate

**WELFARE SERVICES
DEPARTMENT**

**156 TH ANNUAL TOWN MEETING
REPORT**

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

**AUREA PICASSO
DIRECTOR**

APRIL 11, 2006

DEPARTMENT OF WELFARE SERVICES

MISSION

To improve the welfare of needy residents; to serve them promptly with dignity and with fairness.

One of the mandatory functions of the township government is to provide assistance to the needy. In order to manage funds in a fair and effective manner, there are guidelines and regulations that determine eligibility and offer temporary assistance to those who are experiencing financial difficulties.

In addition to the township funded programs we offer the convenience of applying for other programs that might provide some financial relief to residents of Hanover Township.

Events 2005-2006 for General Assistance (GA) and the Food Pantry were as follows:

- January 2005 we prepare for all the upcoming events and calendars for the year. We continuously serve the residents with LIHEAP, General Assistance, and the Food Pantry.
- February 2005 was Valentine's Day and all needy families who came to the township the children received Valentine's Day treats.
- March 2005 - Plant a Row Program kicks-off . All township gardeners start planting their fruits and veggies.
- April 2004 - Easter Program. Baskets/Bags of Goodies were prepared by our Senior Citizens, Volunteers and Staff for the needy children of the township area. Harris Bank of Bartlett sponsored our first Northern Illinois Mobile Food Pantry for the year of 2005 which served over 600 families. Volunteers were recognized for volunteer week the end of April.
- May 2004 – Yearly Postal Drive was done the day before Mother's day and the local Post Office collected over 15000 pounds of food. Mother's who came into the Food pantry were treated to Beanie Babies by TY Corp which were donated by a local Hallmark store and a township resident.
- June 2004 - Donut Day. Our Food Pantry Staff and Volunteers out collecting over \$1200 for the Salvation Army Program. 100% of the funds were given to the township. Clients who came into the Food Pantry the Friday before Father's Day received baked cookies which were donated by the Pierre's Bakery in Chicago.
- July 2005- Participation in the Streamwood Village Festival we collected monies.
- August 2005 - We participated in Bartlett night out and collected monies for our Department Hanover Township Back to School Fair held at the Mental Health Fair with Centro de Informacion at Glendale Terrace. Township staff offered information regarding their departments. Back Pack Buddies, Communities that Care, and Hanover Township provided over 1500 filled

Service Extension Units are organized by villages and a family or individual who resides in a community is served by the Service Extension unit. Volunteers interview families and individuals requesting assistance. They assess the needs and develop a Service Plan with the family or individual. They collaborate with community agencies in implementing the Plan and make referrals as part of the Service Plan.

This program is funded by the Tri-Village United Way and helps people who do not qualify for financial help through township programs. Residents can only qualify once every 12 months.

Access to Care – 96

Access to Care is a non-profit primary healthcare program for low-income, uninsured residents of Suburban Cook County and Northwest Chicago. To be eligible to join the program a person must:

1. live in Suburban Cook County or the Chicago demonstrated area;
2. have a family income under 200% of the federal poverty level; and
3. be ineligible for Medicare, Medicaid, KidCare, KidCare Assist., KidCare Share and have no private health insurance.

Low Income Home Energy Assistance Program (LIHEAP)

Emergency – over 150

Regular – over 880

The Low Income Home Energy Assistance Program (LIHEAP) is designed to assist eligible low-income households pay for winter emergency services.

LIHEAP will provide for a one-time benefit to eligible households to be used for energy bills. The amount of the payment is determined by income, household size, fuel type and geographic location.

Emergency Assistance may be available if your household is disconnected from any emergency source needed for heating and/or a delivered fuel supplier who has refused to deliver and the tank contains 10% or less.

Assistance for reconnection will only be provided to households that have made a good faith effort to maintain their energy services or can pay a portion of the amount owed for reconnection.

Residential Fire – 5

In cooperation with the Red Cross, the Township assists victims with food and relocation.

Referral Services

Hanover Township has established a strong networking relationship with many other Suburban Cook County Agencies. Therefore, our Welfare Services Department works extensively with all individuals to see that they are given every

resource above and beyond our referral program to assist them in their individual situations. *For example: (Average this year)*

- Job Training - 360
- Job Counseling - 360
- Homelessness and Low Income Housing - 128
- Domestic Violence - 28
- Legal Aid - 45
- LIHEAP - 38 (clients in other counties)
- Substance Abuse - 24
- Community Assistance - 185
- Mental Health - 33 (to other agencies)
- Senior Services - 62
- Youth and Family Services - 15 (for family counseling) – 22 (for tutoring)
- ESL - 180
- Immigration - 105
- Clerks Office - 10 (passport & parking cards)

Incoming Calls: Answered 8,220 Messages – 3,500

Referrals are made and information is dispensed to callers, depending on individual case status.

Food Pantry

Hanover Township's year round priority in our General Assistance area is to keep the Food Pantry well-stocked. The Food Pantry is open to Hanover Township residents who are experiencing financial hardships. The Pantry provides food for emergencies that arise. Food is provided by a very caring and generous community.

Donations of food and funds are always needed on a regular basis.

Food Pantry hours are as follows:

- **Monday thru Friday, 11am to 3pm**
- **Every second and fourth Tuesday until 11am to 7pm**
- **Every second Saturday 9am to 11am**
(Hours are subject to change at any time.)

Statistics for Food Pantry

Average families in one month – 785

Service Units: Monthly 3,140 (Average of 4 per family)

Yearly monthly - 9,420

Service Units Yearly – 37,680 (Average of 4 per family)

Donations

Yearly average on donations was over 100,000 pounds of food.

Pick ups

Yearly - *over 5,000*

We are still making changes in our department and we have a great staff and many ideas to make it even better for our township residents. We are still growing and basic needs become even more a daily factor.

As we prepare for the new fiscal year we look forward to all of the joys that your donations bring to many needy families. Let us be mindful that the true gift of giving is the ability to give. The best gifts that we can give are not material ones but those that give of ourselves. I hope that all of you will consider the many ways you can give back, not only to your families, but to your communities.

A Big thank you to all Donors, Staff and Volunteers for their generosity, kindness and commitment to our mission.

Aurea Picasso

Director of Welfare Services

**YOUTH AND FAMILY
SERVICES DEPARTMENT**

**156 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE ROBERT J. GOFFINSKI
LIAISON**

CRAIG A. ESSICK – CHAIRPERSON

**KATHY FOX
DIRECTOR**

APRIL 11, 2006

HANOVER TOWNSHIP COMMITTEE ON YOUTH

CRAIG A. ESSICK- CHAIRPERSON
WILLIAM H. PETERSON - SECRETARY
GREG HERBERT – TREASURER
JUDY WALSH - MEMBER
RICHARD CLYBURN - MEMBER
PETER SHAKRO - MEMBER
NIRALA SHAH - MEMBER
ASHLEY TYSZKIEWICZ - MEMBER

APRIL 11, 2006

HANOVER TOWNSHIP YOUTH AND FAMILY SERVICES
ANNUAL REPORT
2005-2006

Our *mission* is to prevent juvenile delinquency and to promote positive development in young people by providing services which help:

- to strengthen families
- to outreach to children and teens at risk of school failure and delinquency
- to contribute to the building up of a healthier community for all Township youth

Our *strategic plan* calls for:

- 1) strengthening our presence in the community,
- 2) maintaining staff satisfaction in light of decreasing resources, and
- 3) strengthening our internal system.

This past year the Youth and Family Services department worked hard to maximize its positive impact on the community, without increasing staff positions, and in fact, while struggling with the effect of some key staff members leaving.

In terms of *“strengthening our community presence”* we focused attention on getting the word out about our services, and working to expand our services. In Spring we held a luncheon for school administrators, deans, and social workers. We increased our visibility, and laid groundwork for new, in-school services. Our family therapy services continue to be well-known and sought by the community. That we now have two full-time and two part-time bilingual therapists on staff is an asset that Latino families are telling others about. We will expand our outreach services thanks to the diligence of our Internship Coordinator in establishing a bachelors internship program which will debut this Fall. The Astor Avenue Community Center site passed all its renovation inspections, and applicants are currently being interviewed for the Site Director and Program/Volunteer Coordinator positions there. This summer the dream of the Community Center will actually start to become a reality. Lastly, our community presence has been greatly improved by our Office Manager’s spearheading of a comprehensive email list for our many community partners, and an efficient procedure for press releases/informational flyers. Our staff contributed resources and recommendations for improvement of our website and technology needs, a Township-wide goal for FY07.

Our goal of *“maintaining staff satisfaction in light of stress associated with decreasing resources”* has been addressed in several ways. We have joined with three schools to develop joint services this year. At Laurel Hill Elementary, one of our bilingual therapists provided two, eight-week parenting groups with the school’s social worker. Later this month we will cohost a community resource fair at Laurel Hill. Our high school liaison therapist contributed ideas and support to Bartlett High School who requested help to develop a project designed to reduce underage drinking; a website was created with students’ help. Another therapist is working with Streamwood High School to cofacilitate

a support group for students. The Director and Clinical Director are working with the clinicians to evaluate the clarity and effectiveness of our attendance and fee policies for clients. This year we will also be looking more closely at who is/is not appropriate for traditional therapy services. We will seek to develop services more appropriate for families who are having difficulty meeting very basic needs.

The third goal of our strategic plan is to “*strengthen systemic perspective.*” It is here that we have been giving additional time and discussion in light of our losing staff, as we mentioned earlier. We are a small staff. When several colleagues left this year, our team experienced a sense of loss and disruption. We are in the business of strengthening family and other interpersonal relationships. Like the families in crisis we serve, we were in a crisis as a team. We realize that the trend in social services is that fewer staff remain in jobs for long periods of time. Factors including economic, family responsibilities, and job pressures all play a part. We are determined to do more to retain good staff, and at the same time continue to provide quality services, when the team goes through inevitable transitions. To that end, this year we identified and defined our department’s core values, and revised our Statement of Team Commitment which spells out how we pledge to handle interpersonal conflict. Our core values (Integrity, Trust, Honesty, and Respect) are operationalized in our policies and procedures, and will be integrated into our brochures and written materials.

Another strategy we were successful in accomplishing was in recruiting diverse and bilingual persons to our staff and Committee on Youth. In addition to our bilingual therapists, our Office Manager and one evening Secretary/Receptionist are fluent in Spanish. In terms of the larger Township system, we are pleased to be building on relationships through department head meetings, and township-wide events such as Student Government Day, and the community resource fair at Laurel Hill.

Highlights of 2005-2006:

- Family Therapy:
 - 100 face-to-face screening appointments
 - 400 families served
 - 4,400 attendance

- Tutoring Services:
 - 180 students served
 - 950+ attendance
 - We had a long waiting list, and many requests for bilingual services.

- Outreach Services:
 - 600 students/average served monthly
 - Bachelors internship program starts Fall 2006.

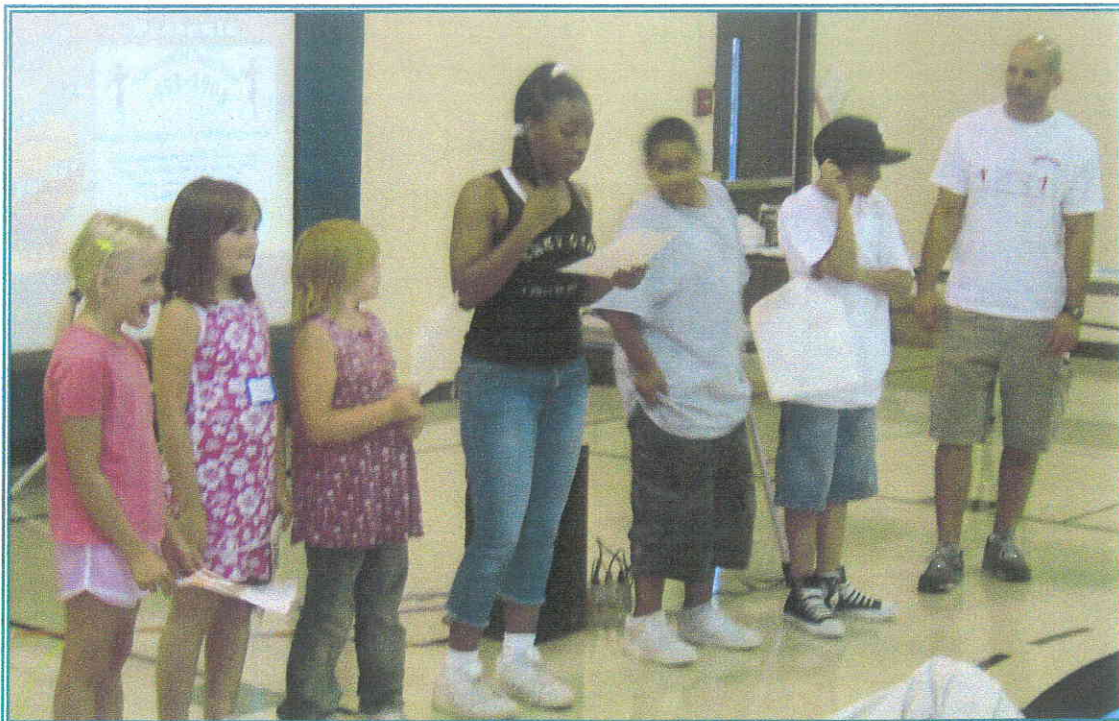
- Open Gym Program:

2,600 total attendance for summer, winter, spring

We celebrated our 10th anniversary with extra doses of fun and festivity!



CLERK BRIAN P. MCGUIRE (CENTER) WAS HONORED FOR HIS LEADERSHIP IN SPEARHEADING THE OPEN GYM PROGRAM. HE WAS APPLAUDED BY KIDS AND ADULTS AT THE APPRECIATION WEEK CEREMONIES. IN ATTENDANCE TOO WERE (FROM LEFT) TRUSTEES KATY DOLAN BAUMER, MEL RUNZEL, AND MARVIN KRAMER; DIRECTOR OF YOUTH AND FAMILY SERVICES KATHY FOX; VETERANS ADVOCATE BILL TIKNIS, AND COLLECTOR BILL BURKE.



YOUTH OF ALL AGES LINED UP TO READ THEIR "WHAT OPEN GYM MEANS TO ME" ESSAYS AT OPEN GYM APPRECIATION WEEK. LINDSAY ANDERSON CAPTIVATED EVERYONE WITH HER ESSAY. MICHAEL COHEN (FAR RIGHT), OUTREACH SERVICES COORDINATOR, WAS HONORED BY THE TOWNSHIP FOR HIS OUTSTANDING SERVICE IN HEADING UP OPEN GYM SINCE 1996.

- Community Networking:

- 225 meetings attended with community partners
 - 4,200 contacts

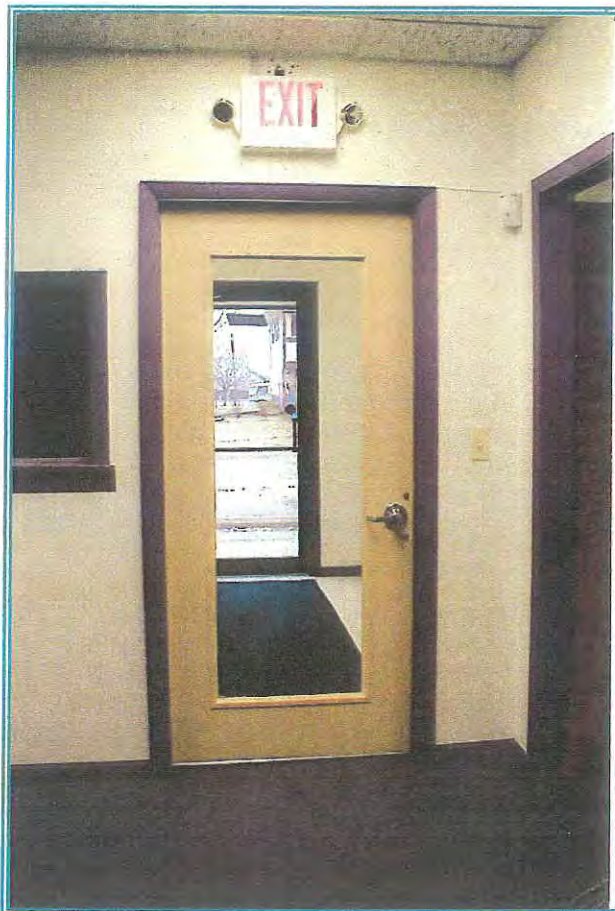
- We are active members of the Association of Illinois Township Committees on Youth, LAN 46 Child and Adolescent Local Area Network, MHB Human Needs Task Force, and the Streamwood Human Relations Commission.

Expanded Space/and New Hours:

We gratefully inherited and renovated the former seniors' space. Now we can offer more staff hours at popular 5:00 pm and 6:00 pm slots. Effective 4/3/06 we will close at 9:00 pm (Mon-Thurs.), and 4:30 pm on Fridays.

Highlights for 2006-2007:

- Student Government Day is scheduled for 5/3/06.
- Astor Avenue Community Center will open this summer and develop needed services with the assistance of neighborhood residents of all ages.



A COMPUTER LAB AND COLORFUL PAINT SCHEME AWAITS TOWNSHIP RESIDENTS AT THE ASTOR AVENUE COMMUNITY CENTER, WHICH IS DUE TO OPEN THIS SUMMER. SERVICES IN THE WORKS INCLUDE AFTER SCHOOL PROGRAMS, TEEN ACTIVITIES, ESL CLASSES, PARENT GROUPS, AND NEIGHBORHOOD EVENTS TO BE PLANNED WITH AN ADVISORY COMMITTEE. YOUTH AND FAMILY SERVICES IS EXCITED TO JOIN WITH THE HANOVER TOWNSHIP COMMUNITY IN THIS NEW VENTURE DESIGNED TO EMPOWER RESIDENTS.

- Based on some of this year's demographics of the youth referred for **Family Therapy**, we will consider possibilities for additional services/resources:
 - ◆ Females (53%); Males (47%)
 - ◆ Ages 6-12 (51%); Ages 13-17 (40%)
 - ◆ Caucasian (49%); Hispanic (40%); Biracial (5%); African American (3%)
 - ◆ Both Parents (43%); Single Parent (40%); Step Family (15%)
 - ◆ Presenting Problem: Acting Out Child (27%); Family Life Cycle Adjustment (16%); Post Divorce/Separation Adjustment (12%); School Adjustment (11%); Emotional Disorder (10%)

Although we lost staff this year, we also hired new, enthusiastic members to our team, and continued to uphold our mission in serving youth and families. We barely missed a beat. We anticipate exciting things for next year as we work closely with our Elected Officials, Committee on Youth, and community partners to develop new, expanded services for residents. We really look forward to integrating our clinical and outreach services, Spanish-speaking services, and Astor Avenue services so that youth and families can be served in a very comprehensive way.

We thank **Trustee Bob Goffinski** for his leadership and support as Liaison to Youth and Family Services. He also did a wonderful job as a volunteer in upgrading the electrical system at Astor Avenue.

We thank the **Committee on Youth** for its consistent dedication and guidance: **Col. Craig Essick** (Chairperson), **Bill Peterson** (Secretary), **Greg Herbert** (Treasurer), **Judy Walsh**, **Richard Clyburn**, **Peter Shakro**, **Nirali Shah**, and **Ashley Tyszkiewicz**.



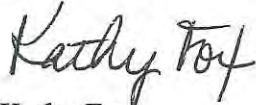
COMMITTEE ON YOUTH MEMBERS ENJOYED THEIR APPRECIATION DINNER. FROM LEFT ARE SHAKRO, SHAH, PETERSON, CLYBURN, ESSICK, KATHY FOX, WALSH, HERBERT, AND TRUSTEE GOFFINSKI.

We thank our wonderful certified teacher-tutors in **Tutoring Services** who worked with students in grades 2-9: **Debbie Swiatek, Rich Olivarez, Patricia Maynard, and Maria Petrov.**

We thank 2005-06 **Open Gym Program** staff: **Beth Emody, Katie Hammond, Matt Wood, Eric Noeske, Beth Nilson, and Lisa Minarczyk.** A special thanks to the police officers of Bartlett, Hanover Park, Streamwood, and Elgin; Renz Addiction Counseling Center staff; and our volunteers.

My humble gratitude goes to our fantastic staff who have a passion for helping kids and families and integrity in the way they do the work: **John Parquette** (Clinical Director); **Carmen Chavez** (Office Manager); **Susan Alborell**, Internship Coordinator; **Brian Fask, Karen Low, Hereri Contreras, Suellen Shively-Mack, Irene Jimenez-Figueroa, Becky Kaufman,** (Family Therapists); **Michael Cohen** (Outreach Services Coordinator); **Mary Beahan** (Administrative Assistant); **Eric Ford and Didi Perez** (Secretary/Receptionists).

Respectfully submitted,

A handwritten signature in cursive script that reads "Kathy Fox".

Kathy Fox
Director
Youth and Family Services

