



*Annual Report*  
*2009-2010*

# *Hanover Township Meeting Schedule*

The Hanover Township Board of Trustees will meet on the following dates in 2010:

May 4

May 18

June 1

June 15

July 6

July 20

August 3

August 17

September 7

September 21

October 5

October 19

November 2

November 16

December 7

December 21

Meetings are generally held at the Senior Center in Veterans Hall, 240 S. Route 59.

Meetings start at 7:00 p.m. and are open to the public.

Check the website for location updates or changes.

Board Workshop and Committee Meetings are posted on the website, as well as at other areas around the Town.

[Hanover-Township.org](http://Hanover-Township.org)

# *Annual Report of Hanover Township 2009-2010*

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*Trustee Mary Alice Benoit*

*Trustee Howard K. Krick*

*Clerk Katy Dolan Baumer*

*Supervisor Brian P. McGuire*

*Trustee Sandra Westlund-Deenihan*

*Trustee William T. Burke*

## Your 2010 Hanover Township Board and Elected Officials

*Assessor*



*Thomas  
Smogolski*



*Collector  
Frank  
Liquori  
appointed  
2/17/10*

*Road Commissioner*



*P. Craig Ochoa*

*Hanover Township is committed to providing an array of quality, cost effective, community-based services; and to acting as a dynamic and responsive organization that delivers services in a responsible and respectful manner.*

# *Hanover Township Directors*

James Barr, Township Administrator

Bernadith Crespo, Deputy Clerk

Danise Habun, Mental Health Board Executive Director

Mary Jo Imperato, Welfare Services Director

Barbara Kurth-Schuldt, Senior Services Director

Cathy Mikulski, Chief Deputy Assessor

Robert T. Page, Emergency Management Agency Director

John Parquette, Youth and Family Services Director

Trish Simon, Community Health Director

Steve Spejcher, Facilities & Maintenance Director

Bill Tiknis, Veterans Advocate

## *Facilities*

### **Hanover Township**

Administration

Assessor

Clerk

Downey Hall

Mental Health Board

Veterans Advocate

250 S. State Route 59

Bartlett 60103

(630) 837-0301

### **Hanover Township Senior Center**

Activity Room

Senior Services

Veterans Hall

240 S. State Route 59

Bartlett 60103

(630) 483-5600

### **Hanover Township**

Youth & Family Services

250 S. State Route 59

Bartlett 60103

(630) 483-5799

### **Astor Avenue Community Center**

Welfare Services

Township Food Pantry

7431 Astor Avenue

Hanover Park 60133

(630) 540-9085

### **Hanover Township Community**

Resource Center

1535 Burgundy Parkway

Streamwood 60107

(630) 837-6445

### **Hanover Township Road District**

(Highway Department located behind

Township building.)

250 S. State Route 59

Bartlett 60103

(630) 837-0960

**Hanover-Township.org**

*Letter from the*  
*Township Supervisor*  
*Brian P. McGuire*

It is my honor and privilege to write this report for the 160th Annual Town Meeting of Hanover Township; I hope you find the information both informative and useful. The past year has seen many changes in Hanover Township, as we welcomed new officials and staff members while we said good-bye to others.

With my election as Township Supervisor, Ms. Katy Dolan Baumer was elected to the position of Clerk. Clerk Dolan Baumer served as a Township Trustee and Trustee of the Popular Creek Library District prior to becoming Clerk. Assisted by her staff, the department provides excellent service to the residents and others seeking information or wishing to review records. The office continues to process passport applications, take voter registration and issue handicap parking permits.

The residents elected Mr. P. Craig Ochoa to his first full term as Highway Commissioner. In addition to the outstanding job he and his team do maintaining the unincorporated road system, the Commissioner helped underwrite a portion of the operational cost of the Senior Services Dial-A-Ride program this past year. Under his leadership, the Road District and Township work cooperatively to service township residents.

Assessor Thomas Smogolski was re-elected to his third term by Township residents. Over the past year, his office has assisted many residents appeal their tax assessments, file for correction of errors and apply for various exemptions. With the economic downturn and the decision by Cook County to close its Rolling Meadows satellite County Assessor's office, the Township has seen a dramatic increase in the number of residents looking for help with their property taxes. Assessor Smogolski and his dedicated staff have more than plugged the gap in service created by the closing of the county office.

Hanover Township recently welcomed a new Tax Collector, Mr. Frank Liquori. Mr. Liquori was appointed by the Board in February 2010 to fill the position that was left vacant after the 2009 consolidated election. A resident of Streamwood, Collector Liquori comes with vast experience in youth sports and community service. While this post is ceremonial and receives no compensation, he has already shown that he intends to be an active and dedicated public servant.

Three new Township Trustees were elected to serve our residents this past year: Mr. Howard Krick, Ms. Mary Alice Benoit and Mr. William Burke. They joined Ms. Sandra Westlund-Deenihan who was elected after serving an appointment to finish the unexpired term of Trustee Mary Ellen Runzel, who resigned in mid term.

Trustee Sandra Westlund-Deenihan is a resident of Streamwood and currently serves as the liaison to the Committee on Youth. This past year, at her urging, the Board established an Environmental Task Force to make recommendations on how we can operate in a more eco-friendly way. As the owner of a manufacturing company in Schaumburg, she brings a needed perspective on behalf of the residents and business owners of our Township. Trustee Westlund-Deenihan was awarded the prestigious honor of "Township Friend of Youth Award" by AITCOY. Each year one official is selected from the state for their dedication to the youth of their township.

Trustee William Burke is a life long resident of Hanover Township and before being elected as Trustee he served as the Collector where he used his office to host several home buying/selling seminars to help residents caught off-guard by the sudden turbulence in the real-estate market. He serves as the liaison to the Mental Health Board and the new Public Health & Safety Committee. As a lieutenant on the Streamwood Fire Department and long time paramedic, his knowledge and understanding of the issues his committees deal with has proven invaluable.

Trustee Mary Alice Benoit is a resident of Bartlett and was elected after many years of service on the Hanover Township Mental Health Board. In addition to being an attorney, she has worked as a reporter, served as the athletic director for a local school and is very active in local theatre productions. Trustee Benoit serves as the liaison to Senior Services Committee and brings a great passion to her role as Trustee.

Trustee Howard Krick joined the board after serving on the Streamwood Park District Board of Commissioners. Trustee Krick serves as the chairman of the Township Finance Committee. Building upon his relationship made while serving as a Park Commissioner, he has worked quietly, but tirelessly, to establish areas of cooperation between the Township and the Streamwood Park District.

Three former officials moved on this past year. Trustee Robert Goffinski, who did not run for re-election as Trustee, and resides in Streamwood, left the board. Trustee Goffinski served the Township for several years and we wish him well. Trustee Marvin Kramer Jr., who resides in Elgin, is now serving as a member of the Township Mental Health Board. Michael Kelly was elected the Village President of Bartlett.

The Township lost one of its former Trustees last year with the passing of Mary Ellen Runzel. Trustee Runzel had served as a Trustee for many years before becoming the Director of Welfare Services and then returning to the board as Trustee. In recognition of her service to the residents of Hanover Township, the Board dedicated the Runzel Reserve area in her memory. It was an honor to have worked with her in township government and a privilege to call her a friend.

In addition to the elected officials, the residents are served by members of the community who donate their time to serve on the various boards and advisory committees. Members of the Committee on Youth, Senior Services Committee, Mental Health Board, Public Health and Safety Committee and the Supervisor's Community Service Award Committee, dedicate countless hours to helping insure that our services reflect the needs of the community. Thank you to all who serve and a list of their names appear later in this report!

I was sworn in as Township Supervisor on May 18, 2009 and with that office I also assumed the statutory roles as Supervisor of General Assistance and Township Treasurer. Shortly after assuming my position and after replacing the previous administration's Director of Welfare Services, it was discovered that there appeared to be several irregularities in the distribution of welfare service funds. This matter, in accordance with Illinois State Statutes, was turned over to the Cook County State's Attorney's Office, Public Corruption and Financial Crimes Unit. At this time this is all I can report on this matter.

I can share with you that many changes have been made to the operation of Welfare Services to insure those that receive aide from Hanover Township qualify for it and that it is distributed in accordance with the law and in a dignified manner. I will publish a special report later this year giving more details.

Each of the Township departments and offices and committees has prepared detailed reports on their activities and accomplishments this year. I do want to call attention to the work of each of them.

The Welfare Services Department is now under the direction of Ms. Mary Jo Imperato who accepted the position on May 19. Prior to serving in her current position, she served as my Chief Deputy Clerk and has worked tirelessly to professionalize and humanize the welfare services of our Township. With the assistance of Ms. Lori Orozco, Food Pantry Manager, the Food Pantry now operates in compliance with standards issued by the Northern Illinois Food Bank and other various standard setting organizations.

I am very pleased to report that the Township enjoys very generous support of our community. The residents not only donate food to the pantry, as do many businesses, but they provide financial donations to the Hanover Township Foundation, a 501c3 charity that has existed since 1995. The Foundation is overseen by a three member board of directors that serve without compensation. With me, members are William Tiknis and Marvin Kramer Jr,

The Youth and Family Services Department under Director John Parquette has continued to be a force for building positive families, preventing juvenile delinquency and reducing violence among our youth. The department was instrumental in responding with law enforcement, education officials and others to a serious of shootings that rocked the Township in 2009. The department continues to actively work with the neighbors in the community in response the violence.

Senior Services continued to see increased utilization of its transportation, social services and recreational programming. Director Barbara Kurth Schuldt with her staff worked hard to maintain their department's standing as one of Illinois premier senior service organizations. Partnering with agencies like CNN, Catholic Charities, AARP and many others to bring important services that allow residents to continue to live active and independent lifestyles, the department lives up to the Township tag line of "where great service happens."

The Community Health Office saw demand for services surge this year as more and more residents learned of this unique Township service. Director Trish Simon continues to partner with area law enforcement and EMS providers to work with residents to access care and better manage chronic conditions. Staff expanded community-screening offerings and sponsors a children's vaccination clinic. The Township Board approved an additional staff position and a part time receptionist position to meet the increased demand for service; these positions have been filled and I look forward to reporting on the department's progress in the 161st Annual Report.

Under the leadership of Director Steve Spejcher, the Facilities & Maintenance Department continued to keep the Township buildings, vehicles and systems running smoothly. The position of mechanic was added in the final months of this fiscal year allowing most routine repairs and preventive work to be done in house. Not only does this save money, but considerably reduces vehicle down time. The department staff instituted an office modernization program that insures staff offices are updated in a timely and cost-effective manner.

Hanover Township's Veterans Affairs Advocate William Tiknis provided another year of outstanding support to Township veterans and their families. Often partnering with local veteran's organizations, Mr. Tiknis works tirelessly to assist veterans in receiving the benefits that were promised to them for their service to our country. We once again hosted the annual Township Operation Support Our Troops festival in June to encourage donation of items to be sent to our men in women on active duty. The Township also serves as the meeting location for the Bartlett Veterans Memorial Foundation, which is raising funds to build a memorial in the Village of Bartlett. Mr. Tiknis, Trustee Westlund-Dennihan and I are proud to serve on this board, as well. I am proud to say that all of our officials have donated both time and money to this worthy cause.

This past year brought several changes to the membership of the Hanover Township Mental Health Board. Brian Gorcowski was elected to serve as chairman and has worked with me, along with the entire board to ensure that the Township continues its long history of financial support to the various agencies that service the mental health needs of its residents. In addition, the board recently adopted an ordinance that places the staff of the board under the supervision and day-to-day direction of the Township Administrator. It is hoped that this change will allow for greater accountability of staff time and lead to more effective cooperation between the board and Township as a whole. I remain committed to working with the members of the board to reduce administrative expenses allowing even more funds to be allocated to service agencies.

Township Administrator James Barr picked up a few additional duties this year as a result of changes instituted. The Welfare Services Department Director now reports to the Administrator, as do other department heads. This change required Mr. Barr to attend General Assistance Training and become familiar with overall welfare services provided by the Township. Director Imperato, Administrator Barr and I instituted many new systems to guard against fraud, employee theft and allow for overall case management to assist clients in improving their situation. Congratulations are extended to Mr. John Acardo of the Administration staff on winning the Republican Nomination for DeKalb County Clerk; while we would hate to lose him, we wish him all the best in November.

Under the leadership of Director Robert Page, the Hanover Township Emergency Management Agency has become operational as a functioning Emergency Services Unit. The unit, made up of volunteers, has spent most of this year receiving training, purchasing vehicles, training, acquiring equipment and more training. The unit has already proven to be a great ambassador for the Township, having already assisted several neighboring communities. Beginning this year, the unit will be available to respond when requested to assist public safety agencies within the Township and unincorporated area. They will also be able to assist residents by pumping out flooded basements and serving as weather spotters to give residents warning should severe weather strike.

I would be remiss if I did not thank all of the men and women who volunteer at Hanover Township throughout the year. Some serve in our Auxiliary Staff program others help at the Senior Center, they prepare tax returns, run the gift shop, deliver meals-on-wheels, and the list goes on and on. Without their help Hanover Township would not be able to deliver the services it does. We are lucky to have such a group of people that readily gives its time in the service of others. Thank you to each and every one of you.



Due to the efforts of our volunteers and the diligence of the Township Board the Township has been able to continue to provide excellent services, and even expand some at a time when many other local governments have had to make drastic cutbacks. The overall financial situation of Hanover Township is very strong. This did not occur by accident, but through thoughtful planning and sound decisions of previous boards. For the past six years those decisions were guided in large part by former Trustee Kramer, who chaired the Township Finance Committee.

Hanover Township continues to be a leader among townships, and a very professional and dedicated group makes up the township staff that serves you. They take pride in what they do, which is serving the residents of Hanover Township. Each day they strive to be better than yesterday and learn something new to improve tomorrow.

In 158th Annual Report I mentioned as Clerk the work of the Township Trustees but it deserves to be revisited. The Trustees serve as the legislative arm of township government and their contributions often go overlooked. They put in countless hours not just at board meetings but committee, community and neighborhood meetings, as well. Each of our Trustees takes their oaths of office seriously and are passionate in what they are doing. Trustees Benoit, Westlund-Deenihan, Krick and Burke serve you well.

I would like to close this report by thanking my family and the families of our staff and other officials. While we have all chosen to serve Hanover Township often our families miss our presence at family meals and activities. Thank you for your support and understanding.

Lastly, I would like to thank the residents of Hanover Township for giving me the opportunity to serve as your Township Supervisor. Having had the opportunity to serve you as Trustee and Clerk prior to my election as Supervisor, I arrived with an in-depth knowledge of Hanover Township operations and history. I believe it is important to understand and respect our history, but I remain committed to innovative approaches and new ideas.

Respectfully submitted



Brian P. McGuire  
*Supervisor*

***Food Pantry  
Manager  
Orozco,  
Welfare  
Services  
Director  
Imperato,  
and  
Supervisor  
McGuire  
during a  
recent  
Township  
function at  
the Bartlett  
Fire Barn.***



# Office of the Clerk

*The Clerk's Office is continuously striving to provide fast, courteous and efficient services to the Township residents, Board, other departments, and other citizens through the most modern and cost-effective methods available, and to maintain the Township records in a systematic, orderly, logically organized, and accessible manner.*

The Clerk's Office has been a very exciting place to be these past months of FY10. It started back in May with Clerk Katy Dolan Baumer taking her first meeting minutes! Maybe not a very auspicious start, but one to be proud of: during my campaign, I promised to provide the Township with comprehensive records - records that will reflect the history and environment of our times, and I am enjoying providing this service.

Immediately, we started sending the Board packets to the Trustees, Supervisor, and other elected officials and interested parties via e-mail. This seemingly small change in our procedures has saved the Township thousands of dollars in supplies and staff time. In addition, it provides the Board a way to review their materials much sooner and print only what they need to print. This action not only helps us go green, but it also creates a seamless availability to our actions, files, and records. We also uploaded a backlog of minutes to the website and now are excited to work on the new website, which has files for archives of minutes, resolutions, ordinances, and proclamations made by the Board. We now send as much information as we can to the media and other agencies that make requests via e-mail, as well. This also has produced a savings in this office.

We are learning fast in our office and taking as many opportunities to learn as we can. To date, I and my staff have completed online FEMA training, notary certification, passport agent training, grant opportunities training presented by Elgin Community College, FOIA and Open Meeting Act training presented by the Attorney General's Office, Registrar training, online training for FOIA, training at Township Officials conferences and meetings, peer group training, and more.

I have joined the Board for meetings, up to three a month, and also joined them during committee member candidate interviews and Executive Sessions, CDBG Hearings, committee meetings, Board Planning Retreats, and many other meetings. The popular Breakfast with the Board workshop has been a success and has been held eight Saturdays in 2009-10. This unique opportunity gives the officials a chance to talk one-on-one with many residents.

The following is a snapshot of our office's activities since May 2009. It is through participation at many of these events that we are able to share information and develop new ideas for serving you better.

## *May 2009*

- Unity Dinner
- Student Government Day
- Swearing-In Ceremony at Streamwood Village Hall
- AITCOY Meeting at the Township
- TOCC Spring Conference

## *June 2009*

- Township Officials of Cook County Meeting
- Streamwood Behavioral Health Tour/Meeting
- Township Clerks' Association Meeting

## *July 2009*

- Bartlett Parade
- New Township Officials Training
- Swearing-in Ceremony for Senior Citizens Services Committee
- Welcomed Home Battalion B
- Streamwood Summer Celebration Expo Booth and Parade

## *August 2009*

- Swearing-in Ceremony for COY
- Swearing-in Ceremony for MHB
- Victory Center on-site Voter Registration

## *September 2009*

- Road District Bid Opening
- Swearing-in Ceremony for Senior Citizens Services Committee

## *October 2009*

- Mini Passport Day at Hanover Township
- Community Shred

**Community Shred - March 27, 2010 - the highest number of pounds of shredded material and number of people served since this program's inception! Hanover Township EMA assisted the Shred Day volunteers as over 80 people dropped off their paper to be shredded.**



**November 2009**

- Township Officials of Illinois Conference
- Elgin Hispanic Network Meeting
- Clare Oaks on-site Voter Registration

**December 2009**

- Senior Citizens Services Committee Appreciation
- County Election Training

**January 2010**

- Lowered price for passport photos
- Open Office one Saturday per Month
- Conducted massive scan effort to make ordinances and proclamations available on the website (ongoing)

**PASSPORT DAY IN THE U.S.A. 2010**



*Mrs. Stade, Deputy Clerk Crespo and Clerk Dolan Baumer chat with the first applicant on Passport Day.*

*Trustee Westlund-Deenihan looks on as Clerk Dolan Baumer administers the oath of office to Deputy Clerk Crespo on November 3.*



On November 3, 2009, it was my pleasure to administer the Oath of the Office of Deputy Clerk to Bernadith Crespo. She joined our staff last year and continues to work on creating innovative and cost-efficient methods of recordkeeping and service delivery to our residents. In addition, her responsibilities include assisting with minutes, FOIA requests and Board business. In early March, Silvia Stade joined our team. She has added a sparkle to our office. Silvia handles the day-to-day operations at our front counter, which includes handicap placard issue, hunting and fishing license sales, passport processing, and maintaining those records.

**February 2010**

- Hosted Cook County Elections Dept. for Gubernatorial Primary (packet pick-up, polling place, receiving station)
- Info Exchange at Bartlett Library
- Equipment Manager on Election Day
- Township Officials of Cook Clerk's Meeting
- Administered Oath of Office: Collector Liquori

**March 2010**

- Hired Assistant to the Clerk
- Passport Day in the USA
- Community Shred
- Extend Hours for Passport Services on Thursdays
- Swearing-in Ceremony - Public Health & Safety Committee members

Our office is starting to work with the Road District to help organize his records and maintain them in a more readily accessible manner. Hanover Township is missing records/minutes from the years 1884-99 and 1909-34 and our office is actively searching archives and records depositories throughout the state for that missing information. If you know any information regarding these missing years, we would love to hear from you. Oftentimes, a verbal account of history can lead us in the right direction toward finding what we are missing.

For those who are interested, we have a most remarkable set of records from the 1850s to today; this is good information for anyone in this area doing a genealogical research project.

Listed below are some statistics about our operations in the Clerk's office. We welcome your input and ideas. Feel free to stop by and see our famous magnet board display, our fishing owl and our "Where in the World?" photo board. Many thanks to the Auxiliary Staff for their help this year at the Shred and during Breakfast with the Board thanks to volunteers Shirley and Tom. Also kudos to the NHS students and honors students from South Elgin, Streamwood, St. John, and Larkin - your assistance during our National Passport Day was terrific!

Respectfully submitted,

Katy Dolan Baumer  
Clerk

### **PASSPORT DAY IN THE U.S.A. 2010**



*Serving over 180 people in 5 hours!*

#### **Hanover Township Clerk's Office - 2009-10 Statistics**

	<i>Passport Processing</i>	<i>Fishing/Hunting Licenses</i>	<i>Vehicle Licenses Sales (for CC)</i>	<i>Temp Handicap Placard Issue</i>
May 2009	133	27	0	32
June	122	29	388	23
July	118	12	0	29
August	109	9	16	34
September	103	0	4	29
October	105	3	3	26
November	64	3	1	24
December	99	0	0	39
January 2010	174	4	0	52
February	158	2	1	27
March	314	17	1	31

# Office of the Assessor

This year our office faced multiple challenges, mainly due to the closing of the Cook County branch office at Rolling Meadows. As a result of the closing we've seen an influx of new taxpayers who weren't aware we even existed, let alone were so convenient. Our challenges started with:

1. The mailing of our special assessment notices, (which reduced residential properties 7% in their assessments, as well as changing the assessment level from 16% to 10% of value);
2. The 2009 first installment tax bills went out a few days later (with the estimated amount of taxes at 55% of last year's total instead of the usual 50%), resulting in our taxpayers confused as to why their assessments went down and their taxes went up;
3. Then the County sent out the Senior Tax Freeze applications.

These mailings over one week's time caused an increase in traffic to our office. January through February brought in over 1,700 in-person visits, 1,200 telephone calls, and we processed over 600 Assessment Appeals, filed 460 Senior Freeze applications, and filed 200 Certificate of Errors for exemption refunds.

Our office held several well-attended seminars and outreaches. On June 4 we held an outreach with the County Board of Review during which more than 900 residents attended. This was a record-breaking

turnout for the Assessor's Office, as well as for Hanover Township. Our Office helped process over 1,000



*People lining up in June to attend the Board of Review Outreach*



*Assessor Smogolski assisting taxpayers one-on-one.*

appeals for the Board of Review, showing that taxpayers are voicing their concerns over high taxes.

As we look to the coming year, we're anxious to see what improvements the new Cook County Assessor-Elect will offer to the Hanover Township residents.

Our Office continually strives to be the best taxpayer's advocate, and to provide personalized service to the public.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO  
Assessor

## Hanover Township Assessor's Office Statistics

	2005	2006	2007*	2008	2009	
Number of Taxable Real Estate Parcels	31,853	33,225	33,953	34,143	N/A	
Township Governmental Units Tax Rates (Total Rates) { Equalized Assessed Valuation	1,997,584,086	2,120,188,975	2,500,789,640	2,655,449,288	N/A	
	Highest	11.257	11.565	10.201	10.061	N/A
	Lowest	5.338	5.473	5.058	4.82	N/A
	Average	7.963	8.042	7.533	7.300	N/A

# Office of the Collector

The Collector's office is a unique elected post. In the early 70's an injunction was placed upon Collectors in Cook County forbidding them from carrying on their appointed duties, while in several other counties Township Collectors continue to actively collect taxes. Since that time the Cook County Township Tax Collectors Association has worked to have this injunction lifted and to date has been unsuccessful. The position of Township Tax Collector receives no annual salary and is elected ready to assume the functions if and when the injunction is lifted.

In February, I was appointed to the Collectors position by the Township Board and I am anxious to continue to bring informative seminars and homeowner programs to the residents of Hanover Township at little or no cost. For the past fourteen years, I have been an active participant in youth sports as a coach and board member. I have tried my best to inspire the children in our community to become good citizens and inspire those around them to do the same. Therefore, it is my goal to bring our youth community together with our seniors, and try to create an appreciation for one another.

I look forward to serving and meeting as many of the Township residents as I can. I invite all of you to send me an email at [fliquori@hanover-township.org](mailto:fliquori@hanover-township.org) with any topics you would like to know more about so I can bring that information back to you.



On March 19, Frank had an opportunity to tour the Senior Center and met pinochle players and many artists. He looks forward to Breakfast with the Board and other opportunities to interact with Hanover Township residents.

Best Regards,

Frank T. Liquori  
*Collector*



# Road District

As I sit here at my desk preparing to write the Hanover Township Road District annual report, it seems like just yesterday that I was writing this for last year. Where has the time gone? The first things that comes to mind is “Hard work, dedicated staff, loving what we do and commitment to excellence = SUCCESS.” What we’ve been able to accomplish over these past 12 months has been wonderful for Township residents.

- Resurfaced four roads and a bridge project: Rohrssen, Sayer and the roads within the Glen Echo subdivision;
- Implemented a joint relationship with the City of Elgin Public Works for storage of our winter salt supply.
- Developed and maintained our relationship with Cook County Highway Department, as well as the longstanding relationship with the Bartlett Public Works Department.
- Developed a working relationship with the State of Illinois to purchase our winter salt at a much discounted rate than what we were paying.
- Co-Sponsored and funded the Hanover Township Senior Services bus transportation.
- Purchased a new dump truck to help serve our Township more efficiently.
- Implemented a staff development training program in conjunction with CAMO, and a training program with the Township Facilities & Maintenance Department.
- Hired a new laborer who replaced a departing team member.
- Continued the “Highway To Feeding The Hungry” program with the Bartlett Fresh Market to help stock the Township Food Pantry.
- Started a road sign replacement program in unincorporated areas of the Township to bring them up to 2012 high resolution and reflective standards.
- In conjunction with the Facilities & Maintenance Department, a full-time mechanic was hired to maintain our fleet of vehicles.
- We continue to use our staff cross training program so that our staff can assist other departments.
- Participated in all the local chambers and continued to work closely with School District U-46 School District’s Driver’s Education Program.
- Maintained membership in the Township Highway Commissioners Assoc. of Cook County.

As I mentioned, none of these accomplishments could have happened without the wonderful support and cooperation of the team Foreman Sam Santangelo, Ed Raska and Matt Victor. These fine men are the core of the Highway Department. These are the individuals who are out snow plowing at 2 o’clock, 3 o’clock and 4 o’clock in the morning on holidays, birthdays, family days, and weekends to be sure the unincorporated streets are clear and free of snow and ice.

As I look over this above list, I am reminded of all the areas where we either have saved money or not spent money because of our fiscal obligation to our Township Board and to you, our tax payers. For example, buying salt through the State of Illinois bid is a tremendous savings, hiring a full time mechanics to work on all 20+ Township vehicles



and other department equipment saving on repairs and high labor costs.

We are proud to represent you, our Hanover Township residents in the jobs we do within our community. We all love what we do and strive for excellence and promise to do the best job we can for you and us!

Respectfully submitted,

P. Craig Ochoa  
*Commissioner*

# Office of the Administrator

The Office of the Administrator's primary responsibility is to ensure effective implementation of Township Board policies through efficient professional management of all aspects of the township government. The Township Administrator serves as the organization's Chief Administrative Officer and in this capacity is responsible for the administration, coordination, and management of all township services and employees, except those reporting directly to an elected official.

Additional responsibilities of the Administrator's Office are Township Board support, staff leadership, financial management, human resources, communications including the resident newsletter and website, information technology, intergovernmental relations, capital improvement planning, and strategic planning.

A number of accomplishments occurred within fiscal year 2010. Last Spring new Township officials were elected with new ideas and priorities. Soon after they took office a Strategic Planning retreat was facilitated to establish a shared vision and update priorities and goals. The newly elected Supervisor, Brian McGuire, transferred the management of the Welfare Services Department under the purview of the Township Administrator, in alignment with other departments. A reorganization of the department was undertaken to include a much-needed full-time Food Pantry Manager and the first MSW educated Case Manager.

In FY10 administration identified over \$25,000 in cost saving by reducing contracted information technology support and securing a variety of new vendors. A revised Township Purchasing Policy was developed and adopted by the Town Board emphasizing accountability and efficiency. The Human Resources Information System was fully implemented with digitization of human resource forms, documents, and functions including an intranet HR site for employee use. The Township has also been in the process of developing a completely redesigned website with more interactive and e-government features and enhanced navigability.

In the year ahead, the Office of the Administrator is planning several major initiatives. These include researching alternative general liability and special liability insurance options and recommend preferred alternatives to the Township Board for consideration, continued implementation of the Capital Improvement Program with a focus on planning the build out of the lower level of the Senior Center, and implementing a comprehensive communications and community relations plan as adopted by the Township Board.

Hanover Township, our officials, staff, and many volunteers, continue to strive to meet the changing needs of the community and live the motto, Hanover Township - where great service happens. The Office of the Administrator is excited to provide leadership in this endeavor.

Respectfully Submitted,

James C. Barr, MPA, SPHR  
*Administrator*





# Community Health

*The mission of the community health program is to focus on the health and well being of the residents of Hanover Township. Services are offered to assist individuals in making decisions to achieve optimal functioning within their environment and to provide choices for our residents to maintain and build a healthier community for all of Hanover Township.*

The Office of Community Health has seen many changes over the last fiscal year. We have added a full-time staff nurse and a part-time administrative assistant, allowing us to expand our services and programs.

The increase in staff members has allowed us to expand our wellness screening services, and home visits, as well as other programs, to our residents. Dr. Daniel O'Malley continues to serve as the Medical Director for the program. Dr. O'Malley has volunteered his services to Hanover Township in this capacity since the program's inception. He operates a successful family practice located in Bartlett and is an invaluable resource to the program.

The program continues to focus in three service areas:

1. Preventative health screenings;
2. Home visits and crisis response; and
3. Vaccines for Children.

Furthermore, the Office is a resource for residents to obtain health and disease management information and referrals to local agencies, as deemed necessary.

To date, we offer wellness screenings by appointment through our Office located in the Senior Center, and weekly at our Astor Avenue Community site. Additional community sites offered on a monthly basis include Glendale Terrace apartments, Elgin East Side Recreation Center and Victory Centre Senior Apartments. These screenings are free and open to the public. Some small fees may apply for added screening services.

This year, we were also excited to partner with Alexian Brothers Medical Group for a free Prostate Cancer Screening clinic. We look forward to future clinics and programs with ABMG.

Once again, our "Just for the Health of It!" Health and Wellness Expo was a huge success! With more than 800 participants and 124 vendors who offered free screenings including cholesterol, anemia, diabetes, kidney, and osteoarthritis to name a few. Flu clinics were available and a plethora of educational information and resources were available to all attendees. Raffle prizes, entertainment and excellent food made the event enjoyable and well received. Planning is underway once again for our third annual event!

Respectfully submitted,

Trish Simon RN, BSN  
*Director*



# Emergency Management Agency

*The mission of the Emergency Services Unit is to provide all the residents of Hanover Township with trained volunteer service in times of emergencies or disasters, whether natural or man-made. The Township will use an "all hazards" approach to protect lives and property throughout the Township. To accomplish this mission, each volunteer will be trained in up to date emergency management training both in-house and through organizations such as FEMA, IEMA and local County and City Emergency Management Agencies.*

Hanover Township's Emergency Management Agency (EMA) is prepared to respond to a wide range of calamities by assuring the continuity of Hanover Township Government and by serving as a support and coordination post for emergency aid personnel. While Emergency Services' primary area of concern is all of Hanover Township, it has cooperative agreements in place with several surrounding municipalities such as Milton Township, Maine Township, the American Red Cross, and Cook County Sheriff's Department and can provide assistance for any area in Illinois.

The Hanover Township EMA is staffed by one part-time Director and currently, 15 dedicated volunteers. All EMA staff and volunteers are trained in Weather Spotting, Traffic Control, CPR and AED, Community Response Team



Training (CERT), and the National Management Incident System, to name a few. Our volunteers come from all walks of life: retirees, veterans, managers, computer operators, real estate professionals, students, and more, and their ages range from 19 to 74. Volunteers are trained to respond to events such as:

- Fires, in a supplemental role to the local fire departments
- Natural Disasters: Floods, Tornados, Snow Emergencies
- Rail and plane emergencies
- Downed power lines
- Other problems that require search and rescue, assistance with evacuation, severe weather spotting, lighting or other supplemental equipment, vehicle or personnel needs.

EMA volunteers have worked at local events in 2009-10 within Hanover Township, such as Operation Support our Troops, Community Shreds, IEPA Hazardous Materials drop-off, and Village of Bartlett Police Open House. We have also provided support to agencies such as in Manhattan, Illinois for parade/crowd control; in Oak Forest, Illinois for traffic control, and in the city of Chicago for traffic control during the Toys for Tots motorcycle run.



EMA is part of numerous EMA groups including the Suburban Mutual Aid Response Team. (S.M.A.R.T.), a group that consists of 19 EMA organizations throughout Cook County.

EMA has five vehicles: three SUVs and two light rescue trucks. The trucks are equipped with generators, traffic cones, chain saws, water pumps and other items necessary to provide emergency service.

The EMA budget for 2009-10 was \$36,000 and allowed for training, equipment purchases, uniforms, communications (radios), and other items for response capabilities.

EMA's plans for 2010-11 are to partner with the Streamwood Park District to assist in an extended Neighborhood Watch by checking parks throughout the summer helping keep vandalism to a minimum. EMA also plans to have more township municipalities' work with our unit to provide services such as lighting and traffic control when needed, as well as actively engaging in weather spotting activities.

Respectfully submitted,

Robert T. Page

*Director*

*Where great service happens!*

# *Facilities & Maintenance*

Facilities and Maintenance continues to complete as many in-house projects as possible. With the completion of the remodeling of the old Welfare Services/new Clerk's Office completed in early FY10, the Department has focused its construction sights on upgrading the offices in the Administration department.

We completed the installation of insulation to the exterior walls, installation of new Energy Star lights, insulated ceiling tiles, and the sanding and painting of walls, and installation of new carpeting and trim. We then moved the Facilities staff over to the Supervisor's office for a complete reconstruction with a new dropped ceiling, repaired walls and installation of hardwood flooring.

The in-house construction and repairs that we have been able to accomplish over the last year would have been impossible without the outstanding skills of our Operations Manager/Construction Associate Rick Nelson. Rick's background in the field has given us the ability to do as much as we have been able in-house. His willingness to work different shifts gives us the flexibility to work on many of these projects with little or no interruption to the Township's daily activities. From one day to another you will often find Rick one day on a ladder installing ceiling tiles, the next in a snow plow truck pushing the snow back from our parking lots. Often, our office receives compliments from the Town Board as a result of Rick Nelson's ability to "do it all!"

In other areas, we continue with ongoing preventive maintenance on our equipment from our HVAC systems, boilers, fire sprinkler systems, elevators, refrigerators, and the Locknetics lock system. We complete monthly testing of our security systems and panic buttons, and clean and service of all the smoke detectors and alarm systems.

With the three Township buildings and grounds we maintain (250 S. Route 59, 240 S. Route 59, and the Astor Avenue building), we are faced with new and exciting challenges on a daily basis, and now those include the responsibility for the preventive and daily maintenance of the Township fleet of vehicles. Working with the Transportation Manager and the vehicle drivers, we work daily on the safe operations of those vehicles.

Many thanks to Maintenance Associate Mike Rundquist and Maintenance Associate David Marcinek for their continued dedication to their positions. Mike and David continue to prove day in and day out why Hanover Township is "where great service happens."

Respectfully,

Steve Spejcher  
*Director*



# Veterans Affairs

In my annual report last year, I reported that the operation of the VA, as it pertains to offering benefits to our veterans was changing. And, the change was all for the better. I am happy to say, that this change for the better is still going on. Our President has proposed a \$125 billion budget for the Department of Veterans Affairs for next year. This will expand health care for the veterans, reduce the number of homeless veterans, and to process the increasing number of new disability claims. The Secretary of Veterans Affairs, Eric K. Shinseki, has followed through on his promise that “the best days of an organization supporting veterans are ahead of us.”

Today, there is a “Feds Hire Vets” program, which is the main source for Veterans employment information. This new program will help veterans and their families find employment in the Federal Civil Service.

He has instituted a program where veterans and service members can recover advance payments for those who have applied for education programs. And, incidentally, this is a great program for our young veterans who want to pursue their educations. If you know of any young veterans, please be sure to tell them about this program, it is a good one.

The VA has unveiled a comprehensive plan to end homelessness among veterans, by marshalling the resources of government, business, and the private sector. This is a new program and is sorely needed. Women veterans, who served in the Viet Ham war, have become a centerpiece program to explore the effects of their military service upon their mental and physical health. These are some of the new programs, which are being developed, which along with previous programs will help our returning veterans and their families. And, no one can question, that our veterans are entitled to, and deserving of these benefits.

This is all well and good. These benefits are just a small way of helping those veterans, who “all gave some, some gave all” for their country. But, wouldn't it be great, if we had no wars, no police actions, and no terrorist threats - nothing but a world of peace?

Many years ago, perhaps over 30 years ago, I was asked to make a speech during the village of Bartlett's Memorial Day celebration, which was held in the little cemetery in Bartlett. I felt then, and I still feel that, we, as humans, as citizens of this earth, should consider these words, and live by them according to our beliefs, and by doing so, we would not need to consider the problems our veterans have today. And, perhaps, our own lives, and our families' lives would be richer. This is what I said, over 30 years ago.

“Mr. Chairman, distinguished guests, friends, ghosts of all the yesterdays, and spirits of tomorrow. As we stand here in the tranquil sunshine of today - we also stand in the shadows of yesterday. As we listen to the rumbling of a poor peoples march on Washington we listen, also, to the charge of valiant men, fighting to victory at Argonne.

As we listen to the anguish and the sorrow in Viet Nam, we hear the cheer and jeer of victory at Guadalcanal. As we try to understand and rationalize the take over of college campuses, we know the pain and the pity of Korea. As we watch the burning and destruction of the soul of a city, we remember the courage, bravery, and unbending of a Corregidor.

As snipers bullets whine throughout our downtown canyons, we also hear the first fusillade fired at Bunker Hill. As we look upon our flag unfurled to a friendly, freedom-filled breeze, we realize that our sunshine, our happiness, our future is because of men and women in the past, some of them dead, some of them lying here, some of them still fighting, some of them still dying.

We are here to honor these men and women - these men and women who lost their lives for their country not for class power, not for racial power, not for personal power but for their country. But, how do we honor them? With platitudes and placards? With parades and pomp? Or do we honor them in a more fitting and meaningful way?

By living in a way that God has tried to teach us. It has been said that no man is an island. Symbolically, I take this to mean that each of us cannot live alone. That we must become a part of that great sea of humanity, a sea, that is today, turbulent and treacherous. A sea that is tossed by the winds of discontent, churned by the currents of hate, fear, and prejudice, and boiling with the whirlpools of suspicion, and ignorance.

I feel that each of us must become a symbolic island that each of us must redefine our attitudes, that we must redevelop our thinking, that we must reshape our ideas, and that we must rephrase our pronouncements. And we must do this as individuals, and as individuals we can overcome the discontent, we can erase the hate, the fear, and the prejudice, and we can eliminate suspicion and ignorance.

And as individuals we can calm the sea, and by living as He would have taught us, we can honor these men and women we have come to honor today. And we will honor them in a far more fitting way than anyone has ever imagined.

And let us not forget that someday, someone else will stand in this same place, and talk about the clouds of his day, and the gray shadows of his past. Only, let each of us, each and every one of us live our lives in such a way that today will be tomorrow's sunshine, not shadows."

If I can help you, please give me call.

Bill Tiknis  
*Veterans Advocate*



In October, Hanover Township hosted a Candlelight Bowl to benefit the Food Pantry. Items for the food pantry are all donated with no tax dollars being used for food purchases. This event is the largest fund raising event through Hanover Township to benefit the Food Pantry. Without the support of our sponsors we would not be able to meet the need in the community. This year's Bowl allowed us to purchase holiday meal boxes distributed during the holiday season.

Here Supervisor McGuire helps Town Board Trustee Howard Krick carry some of the dollars collected throughout the evening.

Food Pantry Manager Lori Orozco, Welfare Services Administrative Assistant Lissette Bonilla and Facilities & Maintenance Associate David Marcinek, who often switches hats to pitch in to help the Food Pantry operations, were at the Bowl helping to insure it's success.

During the Twilight Bowl, donations were also taken of childrens' toys and clothing/gifts for distribution during the holidays later in the fall. Collection boxes were also placed at strategic locations throughout the Township.

Donations of canned and dry goods, as well as paper goods, were also taken during this event.



# Welfare Services

*Improve the welfare of needy residents; to serve them promptly with dignity and fairness.*

Welfare Services saw many changes in 2009 as a result of a complete evaluation and reorganization of the department. In June, we began a redetermination of eligibility for all general assistance recipients, resulting in a significant reduction in the number of eligible cases. It is required that redetermination of eligibility be done for all clients on an annual basis.

The Community Center has seen some changes, including the purchase of new chairs, which brought changes to the waiting area making it more family-oriented. The television and the addition of the play area helps keep the children, as well as the adults, occupied while waiting for service. Our children's library continues to grow through donations; we encourage children to read and allow them to take and keep any books they want.

Food Pantry procedures have been streamlined and currently it operates primarily with Auxiliary Volunteer Staff. Difficult economic times have caused the demand for the Pantry to increase with numbers reaching nearly 1,000 families per month. With demand high and the increase in donations, the Pantry has been expanded, allowing more space for storage of larger amounts of food so we can continue to serve our residents during peak months, as well as carry us through when donations are less.

Food Pantry Manager Lori Orozco implemented the use of the Visual GA program to monitor and track Pantry usage. The process of redetermination of eligibility for the food pantry began in February and continues as all patrons are asked to complete a new application and show residency in the Township. These changes allow us to operate within the guidelines set by the Northern Illinois Food Bank. We continue to develop and grow new business relationships so Hanover Township can continue to meet the demands of our community.

Additional programs offered through Welfare Services include the Low Income Home Energy Assistance Program (LIHEAP) with more than 400 applications processed since October 1. Training for the weatherization program was completed in November and we have a strong interest by homeowners wishing to process applications. Other programs available include Access-To-Care, All-Kids and ComEd Hardship.

In August, with the help from Backpack Buddies, Communities that Care and Maryville Academy, more than 1,000 backpacks were distributed during the Open Gym Program in collaboration with Hanover Township Youth and Family Services. Many of our families struggle to get their children the supplies they need for school and this program allows children from needy families to enter school at the beginning of the year with new backpacks filled with supplies.

The Sponsor-A-Family program provided gifts for more than 15,00 children this past holiday season. Holiday magic was apparent with gifts stacked against every available wall of the Senior Center as well as other rooms filled with toys and bikes for children of the Township. The snowy night did not stop the sponsored families from picking up their packages at the Senior Center or the others from participating in the Toy Drive. Special thanks to Streamwood Kiwanis, Bartlett and Streamwood Lions Clubs, Bartlett and Streamwood Woman's Clubs, Streamwood Key Club, VFW Post 5151 and the many others for your support - you make it all possible!

The economic crisis many families are facing brought them to the Township in search of winter wear for their families. In cooperation with Streamwood Kiwanis, coats were collected and distributed at the Community Center through the end of December. It is only through the generosity of others we are able to provide assistance to our families experiencing difficult times.

Administrative Assistant Lissete Bonilla, Food Pantry Associate Brandon Bucaro, Case Manager Kristin Cumbo, Food Pantry Manager Lori Orozco, and I are dedicated to serving the residents with dignity and respect, and will continue to strive to meet the needs of our community.

Respectfully submitted,

Mary Jo Imperato  
*Director*

*The Auxiliary Volunteer Staff put in countless hours at the Astor Avenue Community Center, keep the Pantry running seamlessly, and three are LIPHEAP trained. Thank you to these individuals who donate endless hours and make it all possible.*

Arleth Carvajal, Mike Chudzik and Terrie Kuenker\*  
Richard and Doris Bayer  
Mike Chudzik and Mirva Diaz  
Ken and Gloria Francesconi  
Laren Frasier, Carol Frykman & Ruth Geils  
Tom and Terrie Kuenker  
Patti Loomis, Norma Smith, and Larry Zisman  
Evie and Richard Nelson

*\*LIPHEAP trained*

# Youth and Family Services

*The mission of Hanover Township Youth and Family Services is the prevention of juvenile delinquency and the promotion of positive development in young people. This is accomplished by providing services which help to strengthen families, to provide outreach to children and teens at risk of school failure and delinquency, and to contribute to the building up of a healthier community for all Township youth.*

This year Hanover Township Youth and Family Services expanded services offered in the Township community. Michael Cohen, MA, Outreach Service Coordinator was promoted to the Outreach and Prevention Services Manager. With this promotion came a shift in focus at the Astor Avenue Community Center to outreach in the community. Stephanie Kossler, BS, Prevention Specialist, has been providing multiple small groups at various elementary schools to assist with social skill development and emotional support, and a Girl Power Group at Canton Middle School. Stephanie is also providing skill-building activities at the Open Gym Program. Our Open Gym Program expanded to a yearly format in September. This expansion includes several new components including fitness, homework help, and leadership development. Open Gym continues to provide recreational, arts and crafts, games, and special events, as well.

Andrea Freerksen, BA, Outreach and Prevention Program and Volunteer Coordinator has been building a volunteer pool for various Youth and Family Services programs and events as well as assisting at Open Gym. Andrea has also been working closely with the Neighborhood Leaders United (NLU). NLU is a group of 77 community residents of different generations and cultural backgrounds that meets weekly in a safe environment where people meet their neighbors. Their objective is to share the strengths of the community, create positive change, and promote safety, fun, and connections. They plan activities and events to help reach goals and encourage individuals to be leaders in the community. NLU has hosted several events this year including a block party, community caroling, cultural and holiday parties, and they adopted the Kiddie Corner Park in Streamwood.

Susan Alborell, LCSW, Clinical Manager, spearheaded and assisted with securing a partnership with Loyola University, Chicago, School of Social Work to conduct research at Streamwood High School with students, staff and parents. The research is titled: Assessing Needs, Designing interventions: Understanding the Streamwood High School Community. Our hope is that the findings from the research will aid in programming offered at school and in the community. We are excited to work closely and in partnership with Loyola University and Streamwood High School.

Our Tutoring Program piloted a successful summer program in 2009. 24 students met weekly over the summer break. Parents reported that their child had an easier time starting school in the fall and stayed fresh in reading, writing, and math subjects. The Tutoring Program continues to be full throughout the school year.

Family Therapy Services continues to have a wait list. Therapy Services is offered in both English and Spanish. 1,930 family therapy sessions were provided and 175 families were seen in ongoing therapy. Families seeking Therapy Services have experienced stressors related to foreclosures, job loss, underemployment, finances, family and marital adjustments, and various difficulties with their children and teens.

Thanks to Trustee Sandra Westlund-Deenihan for her passion, commitment, and energy in serving as Trustee Liaison to the Committee on Youth. We are also thankful of all of our elected officials for their ongoing support. Thank you to James Barr, Township Administrator, for his support and leadership. To the Committee on Youth Members, thank you for your time, energy, and knowledge in advising the Town Board on programs and services. Thank you to the other Township departments for their support and collaboration in providing great service to the residents of Hanover Township. Thank you to the many volunteers for their contributions of time, energy, and talents in making a difference in the life of children and teens. To the staff and interns of Hanover Township Youth and Family Services, who work hard at meeting our mission and providing professional services, I am thankful for your hard work, dedication, and efforts to advance knowledge, skill, and practice. I am honored to serve as your Director.

Respectfully Submitted,

John Parquette, LCSW  
*Director*



**It's all about the food!**

**Having fun in the sun at an end of summer sock hop.**



**Senior/Youth Sock Hop 2009**



**Gathering around to have fun at Astor.**

**Bellydancing during the Health Expo 2009**



**ZUMBA®  
Gold for Seniors**



**B.I.N.G.O. in the new Veterans Hall**

Intergovernmental agreements exist between Hanover Township and many other entities, including the Streamwood Park District, which offers fitness classes in the Activity Room at the Senior Center.





# Senior Services

*Mission: to act as an advocate for seniors; to empower older adults by providing information, emotional support, social opportunities, nutrition and transportation to maintain an independent lifestyle within the community. Our foremost goal is to offer an additional support system in which a senior feels a sense of belonging and can grow through choices which enhance the joy of living as he/she adapts to the continuum of life changes.*

The Township Board retained Dr. William Gingold, PhD, MHA, CHE, CSA, LP, Director of Family Medicine, Research and Aging Services, University of Illinois and President, Active Senior Options, Inc., and Roland Garton to work with the Senior Services Department to evaluate the most efficient and effective way to provide senior services in the Township. Five unique surveys were developed to obtain feedback from the taxpayers. One was published in the Township newsletter, "Hanover Happenings" and another in the senior newsletter, "Club 59." The Senior Center solicited responses on various days of operation for a walk-in survey. In addition, a mailer survey was sent to a sampling of 2,000 seniors. A survey was also sent to senior centers throughout Illinois. Four focus groups were held to engage stakeholders, as well as participants in a discussion about the Center. A complete report will be presented during a Board Workshop in 2010-11.

The business plan presented to the Board identified that the senior population of Hanover Township has increased 26% since 2000, but since 2008 the participation in the Center has increased 65%. The Senior Center is now open on Saturdays from 8:30 a.m.-12:30 p.m., and offers evening supper clubs. Additional staffing would be required to increase the service level. At this time there is a goal to partner with outside organizations to better coordinate our efforts and to increase public awareness of the Center's impact and value in the community. The transportation evaluation resulted in recommendations, which included the use of dispatch software to improve efficiency. Hanover is reaching out to other Townships to see if joint purchasing is a possibility. The possibility of a purchase of a hybrid bus for the Dial-A-Bus service is also on the horizon.

## Hanover Township Senior Services FY 2009 Annual Statistics

Transportation		Social Services		Recreation		Volunteers	
Total Rides	18,370	Contact w/Active Cases	6,439	Program Participants	20,927	Hours Reported	16,407
Rides w/Wheelchairs	3,065	Program Participants	993	Trip Participants	2,241	Active Volunteers	295

We cannot thank the Senior Citizens Services Committee and many other volunteers enough for their support of our program. The caring staff works diligently to offer the 55+ population a variety of activities, health and wellness opportunities and up-to-date information in the aging network.



Having Fun

## Learning



Where great service happens!

We pride ourselves in making the Senior Center a place "Where Great Service Happens!"

Respectfully submitted,

Barbara Kurth Schuldt  
Director



Serving

2009-2010 Annual Report

# Mental Health Board

The mission of the Hanover Township Mental Health Board is to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all residents of Hanover Township.

The Mental Health Board strategic objectives ensure that the strategic plan is aligned with the Mental Health Board mission and vision and that all action items are specific, measurable, achievable, and relevant and time bound.

*Objective 1 - Impact:* The Mental Health Board has a proven record of judicious distribution of funds.

## **Distribution of Funding**

<b>Cost Center</b>	<b>FY10</b>	<b>% FY10 Budget</b>
Mental Health	\$784,040	70%
CRC	\$204,000	18%
Administration	\$146,165	12%
Total:	\$1,134,205	100%

*Note: there may be an overlap in service categories and FY10 numbers reflect the time period of April 1-2009-January 31, 2010.*

## **Distribution of Funds by Need**

<b>Service</b>	<b>FY10</b>	<b># Served</b>
Mental Health	\$346,518.49	2,706
Devel. Disabilities	\$109,347.26	375
Substance Abuse	\$84,960.00	120
Prevention	\$26,000.00	15,699
Transportation	\$45,000.00	23
Community Education	\$2,762.00	278

The Mental Health Board allocated funds toward the operation of the Hanover Township Community Resource Center (CRC), located at 1535 Burgundy Parkway in Streamwood. Six funded organizations (Community Crisis Center, Society for the Preservation of Human Dignity, Renz Addition Counseling, Ecker Center, Family Service Association, and Safe from the Start (CACNCC)), offered offsite services at the Resource Center in 2009-10.

As an identified need, the Mental Health Board created the TIDE Ticket to Ride Subsidized Taxi Voucher Program to address the transportation/work needs of Township residents with disabilities. In FY10, 13 disabled residents took 1,447 rides to their work or training sites and have been able to be productive members of our community.

*Objective 2 - Advocacy:* The Mental Health Board acts as a strategic advocate at the local, state and federal levels for all mental issues.

*Objective 3 - Stakeholders:* The Mental Health Board has strong relationship with all stakeholders. Being present “at the table” ensures that issues related to mental health are acknowledged and the voices of Township residents are heard. Evidence of strong relationships has been demonstrated by the inclusion of the Mental Health Board at various local and state public forums related to mental health issues. Community stakeholder meetings are held annually. Throughout FY10, the Hanover Township Mental Health Board has been an active and fully engaged member of many coalitions, associations and networking entities representing social service and business partnerships and affiliations.

*Objective 4 - Communication:* The Mental Health Board ensures that there is an effective and efficient communication strategy that informs, inspires and engages all stakeholders. Throughout FY10, staff and members of the Township Mental Health Board have been instrumental in communicating the mission and vision of the Mental Health Board to the stakeholders within the Township and in communicating the missions and visions of potential partner organizations back to the Mental Health Board. In FY10, activities have included:

- A faith community/mental health outreach campaign during which leaders from congregations serving Township residents met with the staff, Board and area mental health providers to discuss the role of clergy in responding to issues related to mental health.
- The Mental Health Board, in collaboration with Easter Seals of the DuPage and Fox Valley Region, Greater Elgin Family Care Center, Out of Box Parenting, and C&H Counseling, held the second annual “Life Changes Disabilities” Expo for families with family members with developmental disabilities. 97 residents took part in the Expo.

- The Mental Health Board continued its resource sharing through the Network of Care site, the web based community resource guide. Residents are now able to access the Network of Care website at [networkofcare.org](http://networkofcare.org) to obtain information on critical resources related to mental health, including substance abuse and developmental disabilities. FY10 to date 720,451 hits have been made on the site.
- The Mental Health Board awarded a grant to the Community Crisis Center to provide a 24-hour crisis line to residents of the Township. Residents can call 847-697-2380 to talk directly with a professional on issues ranging from suicidal ideation to I&R to domestic violence or sexual assault intervention. Since September 2009, 63 township residents have received a total of 50 hours of hotline assistance. Help is truly only a phone call away.

*Objective 5 - Allocation Strategy:* The Mental Health Board demonstrates an openness of mind and flexibility for future service needs, as they relate to mental health issues. The kinds of programs funded continuously reflect the needs of the community as they relate to mental health. During FY10, the Township Mental Health Board distributed \$784,040 in funds to assist Township resident. 28 organizations received designated grants during FY10. Visit [hanover-township.org](http://hanover-township.org), Hanover Township Mental Health Board, to download the list of grant recipients.

*Objective 6 - Valued Resources:* The residents of Hanover Township and other stakeholders view the Mental Health Board as a valued resource for the community. In FY10, staff received 10 to 15 requests per week for mental health resource information. These requests for assistance ranged from transportation, connection to domestic violence shelters and programs, suicide prevention, help with substance abuse and addictions, connections with resources for persons with developmental disabilities, connections for persons with severe mental illness, and therapy services. In addition to requests for this information, staff has been requested as speakers for a variety of community mental health-related activities.

*Objective 7 - Mental Health Board Diversity:* The Mental Health Board reflects the diversity and perspective of the Hanover Township community, which includes demographics, geographic, socio-economic, and mental health field knowledge. Staff and the all-volunteer members of the Hanover Township Mental Health Board come from a variety of backgrounds including business, law enforcement, firefighters, community-based not-for-profit organizations, and other area organizations. The communities of Bartlett, Streamwood and Elgin are represented by staff and board.

In FY10, the Hanover Township Mental Health Board thanked long time board members Mary Alice Benoit, Ruth Beckner, and Rita Lopienski for their many years of service; the Board also bid adieu to Mel Runzel and Gabrielle Infusino, and thanked Trustee Katy Dolan Baumer for her service as Town Board Liaison. Their dedication and commitment reflected well on the work of the Hanover Township Mental Health Board.

### Mental Health Board

Julie Runzel  
 Linda Best  
 Chris Van Herick  
 Trustee William T. Burke, Liaison  
 Brian Gorcowski  
 Marvin Kramer  
 John Sampey\*  
 Danise Habun, Executive Director  
 Shirley Bassett, Community Resource Specialist\*

*\*Not in photo.*



Respectfully prepared and submitted by:

Danise Habun  
 Executive Director

# Committee on Youth

*It is the mission of the Committee on Youth (COY) to aid in upholding Hanover Township's Youth and Family Services (YFS) statement of combating juvenile delinquency and strengthening families.*

Over the past year, COY experienced a shift in leadership due to the retirement of several long-time members and the graduation of student members. We have recruited new members and expanded membership to include a broader diversity represented by the population of the Township. It has been an exciting transition and we are looking forward to our upcoming team building retreat in May to develop a strategic plan to help COY expand our outreach to the Township over the next year.

## **Committee on Youth**

Dawna Watson, Chairperson

Katelyn Mucci, Vice Chairperson

Nicole De Falco, Secretary

Robert Wojtowicz

Kinjal Dave

Alex Mamach

Ed Burnham

Trustee Sandra Westlund-Deenihan, Liaison

John Parquette, Director YFS



*COY Swearing-in Ceremony August 2009*



*COY Swearing-in Ceremony November 2009*

## *Key Accomplishments and Upcoming Events FY10*

- New School Principals' Welcome Reception (Fall 2009)
- COY Appreciation Dinner (February 2010)
- Ambassadors Meeting at Canton Middle School - Social Emotional Learning Partnership Workshop (April 2010)
- Open Gym Rummage Fundraiser (April 2010)
- Principal of the Year Award to be presented at Hanover Township Board Meeting (May 2010)
- Combating Teen Obesity: COY will be posting nutritional information and health tips to the website in FY10.

Report by:

Sandra Westlund-Deenihan

*Trustee, COY Liaison*

# Senior Citizens Services Committee

*The Senior Committee is made of up appointed individuals who meet on the second Monday of each month (except December) at 12:30 p.m. in Veterans Hall. This group of citizens advises the Township Board and staff on the needs of the senior citizens in our community and establishes subcommittees to help plan events and raise money for senior needs.*

As a first year elected Trustee of Hanover Township, I was excited when Supervisor McGuire appointed me to be the liaison to the Hanover Township Senior Citizens Services Committee. I cannot tell you what a pleasure it has been to work with and get to know the dynamic group of people that volunteer for our Committee and the subcommittees.

The Senior Fundraising subcommittee meets quarterly and plans raffles and other events to raise monies for the needs of the Senior Center. This year, the Senior Committee was able to purchase various items for the Center, including a Volunteer Center workspace, composters and rain barrels for the Township vegetable garden (which is planted by volunteers and then harvested for use by the Hanover Township Food Pantry), and plates and silverware for use at Supper Club Luncheons. This reusable tableware will eliminate the need for disposable plates and silverware, helping the Township to live up to its pledge to “go green.”

Additionally, the Senior Committee voted to donate \$1,200 worth of gift cards to the Township’s Christmas in July program aimed at bringing cheer to low-income seniors midway through the year.

The Programming subcommittee meets monthly and helps the staff to think of new and exciting activities for seniors to participate in. This busy group is responsible for helping to plan our bi-annual weekend trips, as well as our numerous day trips, luncheons and events. Want to know what are the best places to eat and the most exciting things to see in the area? Just ask one of our Programming Committee members; they come up with new and exciting things each and every month.

Of course the good works of the Senior Citizens Services Committee and its subcommittees are supported by our wonderful and dedicated staff, who lovingly take the needs and wisdom of our Committee members to heart in everything they do.

I am proud to serve as the Hanover Township Senior Committee Liaison. Whoever said the Golden Years were meant for “slowing down” apparently never spent the day at the Hanover Township Senior Center, where my biggest challenge as Trustee is just trying to keep up with everyone!

Respectfully submitted,

Mary Alice Benoit  
*Trustee, Senior Citizens Services Liaison*

## **Senior Citizens Services Committee**

Opal Waldman, Chairperson  
Nellie Lannin, Vice Chairperson  
Joseph Cesarz, Treasurer  
Patti Loomis, Secretary  
Kathleen Donaldson  
Richard Nelson  
Roberta Pizzimenti  
Peggy Reinhardt  
Trustee Mary Alice Benoit, Liaison  
Barbara Kurth-Schuldt, Director Senior Services

# Public Health and Safety Committee

*A committee created to advise Township Board, the Community Health Office and Emergency Management Agency on health and safety issues for the residents of the Township.*

The newly formed Public Health and Safety Committee held its first meeting on March 18. Supervisor Brian McGuire opened the meeting by making introductions of the members and staff and Trustees who joined the meeting. He explained that the members were chosen based on their knowledge, experience and education related to healthcare or public safety matters.

During that first meeting, committee officers were selected and voted upon. In addition, Director Simon and Director Page each had an opportunity to give an overview of their respective departments and some expectations of this committee.

Dates for the committee to meet were set and are June 17, September 16 and December 16, 2010. The meetings will be held in the Senior Center conference room.

## **Public Health and Safety Committee**

Eric Shipman, Chairman  
Tim Marracco, Vice Chairman  
Joanne Lorkowski, Secretary  
Rick Brogan  
Terri Lozier  
Bhavani Shah  
Trustee William T. Burke, Liaison  
Trish Simon, Director Office of Community Health  
Robert T. Page, Director Emergency Management Agency

*Clerk Dolan Baumer administering the Oath of Office to PHS Committee members Tim Marracco and Joanne Lorkowski, and Rick Brogan and Eric Shipman who are not shown in this photo.*



# *Hanover Township Events*

Student Government Day  
Hanover Township Fallen Veterans Remembrance  
Operation Support Our Troops  
“For the Health of It!” Expo  
Township Community Shred  
Twilight Bowl  
Open Gym Program  
School Supply Drive  
Community Caroling  
Sock Hops  
Passport Day in the U.S.A.  
Food Drives for the Township Pantry  
Community Center Block Party  
Homeowner’s Seminars sponsored by the Assessor’s Office  
Art Expo sponsored by Senior Services  
Veterans Honor Roll Recognition Dinners  
Breakfast with the Board Workshops  
After Hours Events with area Chambers  
Supervisor’s Community Service Awards  
Hanover Township Human Services Council Meetings  
Election Polling Site

New and exciting events are always happening at Hanover Township. Please check the calendar on our website at [Hanover-Township.org](http://Hanover-Township.org) to see what else is going on.



