



Annual Report
2010-2011

Hanover Township Meeting Schedule

The Hanover Township Board of Trustees will meet on the following dates in 2011:

May 3

May 17

June 7

June 21

July 5

July 19

August 2

August 16

September 6

September 20

October 4

October 18

November 1

November 15

December 6

December 20

Meetings are generally held at the Senior Center in Veterans Hall, 240 S. State Route 59.

Meetings generally start at 7:00 p.m. and are open to the public.

Check the website for location or time updates and changes.

Board Workshop and Committee Meetings are posted on the website, as well as at other places around the Town.

Hanover-Township.org

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2010-2011

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Trustee Mary Alice Benoit

Trustee Howard K. Krick

Clerk Katy Dolan Baumer

Supervisor Brian P. McGuire

Trustee Sandra Westlund-Deenihan

Trustee William T. Burke

Your 2011 Hanover Township Board and Elected Officials

Assessor

*Thomas
Smogolski*



Road Commissioner

P. Craig Ochoa



*Collector
Frank
Liquori
appointed
2/17/10*



Hanover Township is committed to providing an array of quality, cost effective, community-based services; and to acting as a dynamic and responsive organization that delivers services in a responsible and respectful manner.

Hanover Township Directors

James Barr, Township Administrator

Bernadith Crespo, Deputy Clerk

Mary Jo Imperato, Welfare Services Director

Barbara Kurth-Schuldt, Senior Services Director

Cathy Mikulski, Chief Deputy Assessor

Dan Palmer, Emergency Services Director

John Parquette, Youth and Family Services Director

Suzanne Powers, Mental Health Board Coordinator

Sam Santangelo, Highway Foreman

Trisha Simon, Community Health Director

Steve Spejcher, Facilities & Maintenance Director

Bill Tiknis, Veterans Advocate

Facilities

Hanover Township

Administration

Assessor

Clerk

Downey Hall

Mental Health Board

250 S. State Route 59

Bartlett 60103

(630) 837-0301

Hanover Township Senior Center

Veterans Hall

Activity Room

240 S. State Route 59

Bartlett 60103

(630) 483-5600

Astor Avenue Community Center

Township Food Pantry

Welfare Services

7431 Astor Avenue

Hanover Park 60133

(630) 540-9085

Hanover Township Community

Resource Center

1535 Burgundy Parkway

Streamwood 60107

(630) 837-6445

Hanover Township Road District

located directly behind the Township building

250 S. State Route 59

Bartlett 60103

(630) 837-0960

Hanover Township

Youth & Family Services

250 S. State Route 59

Bartlett 60103

(630) 483-5799

Hanover-Township.org

Letter from the
Township Supervisor
Brian P. McGuire

It is my honor and privilege to submit this report for the 161st Annual Meeting of Hanover Township. Much has happened in the year since I submitted my first report as Supervisor in 2010.

Hanover Township residents are served by a very dedicated and passionate group of township officials. The township officials are committed to make sure that Hanover Township remains a place Where Great Service Happens. Our township remains a leader among Illinois townships in services it provides, transparency and strong fiscal controls.

Ms Katy Dolan Baumer, Township Clerk, has continued to run an active office. She and her staff have registered hundreds of high school students to vote, sponsored quarterly community document shreds and offered free informational programs to township residents. The passport program in the Clerk's office remains an important service to those applying for or renewing this vital travel document.

Highway Commissioner Mr. P. Craig Ochoa and his staff undertook one of the largest road resurfacing projects in recent history of the Hanover Township Road District. Half of all the streets in the Sherwood Oaks subdivision were completed, under budget and on time. Due to the stewardship of both Commissioner Ochoa and his predecessors, this project was paid for in full with existing road funds. This pay-as-you-go approach saves the taxpayers of Hanover Township money each and every year.

The Commissioner and his staff were put to the test this year by Mother Nature as the township was hit by a blizzard this past winter. Township roads were kept open throughout the storm and unincorporated residents were very happy.

Township Assessor Mr. Thomas Smogolski's office continued to serve as an important local resource for residents appealing their property taxes. In addition to the tax appeal outreach hosted by his office, this year a special program was hosted for residents who must consider short selling their homes. With the closing of the Cook County satellite offices, the township Assessor's office has proven once again how important it is to have a local office in the community.

Township Tax Collector Mr. Frank Liquori completed his first full year of service having been appointed to the office just before my last report. During the past year Collector Liquori has served as an ambassador for Hanover Township and has worked tirelessly to promote the services that the township provides. He has also sponsored service days, organizing volunteers to do service projects throughout the township and in cooperation with the Streamwood Falcon's Youth Football Association. He initiated a senior citizen appreciation day where senior citizens are given the VIP treatment, complete with special seats and refreshments while watching our township's youth compete on the field.

Hanover Township is served by four of the most energetic, caring and competent individuals involved in local government. Serving as the legislative arm of township government, they are the work horses that keep Hanover Township striving to do better. While they may not always agree on the path to get there, they are united in making sure township residents receive the best possible services, delivered by the most professional staff and in the most cost efficient way. Each of them brings a special skill set to the position they hold which allows Hanover Township to continue to improve and raise the bar for excellence in local government.

I often tell residents and other township supervisors, that my job as Hanover Township Supervisor is made easy because I have the pleasure of serving with Trustee Sandra Westland-Deenihan, Trustee William Burke, Trustee Mary Alice Benoit and Trustee Howard Krick. They take their responsibility seriously without being pretentious, always putting the interest of the township first and foremost in their decisions.

Hanover Township is very fortunate to have three citizen advisory committees, a community mental health board and foundation board to help it provide service to its residents. Members of the Committee on Youth, Senior Services Committee, Public Health and Safety Committee, Hanover Township Foundation Board, and Mental Health Board donate many hours of service to their missions. We are grateful for their dedication and service.

It has been a good year for Hanover Township overall. I am happy to report that the Township was recognized by the Township Officials of Illinois as its Mighty Message Award winner for our website. I am pleased to report that I was honored to receive two awards this year, as well: Supervisor of the Year and the Township Friend of Youth Award; it was a humbling and extreme honor to receive both awards. I must thank my fellow officials and the staff of Hanover Township for all they did to make such an honor possible.

I am happy to report that three of our staff members were chosen to lead their state professional associations. Congratulations to Administrator James Barr, Senior Services Program Manager Tracey Colagrossi and John Parquette, Director of Youth and Family Services. We are extremely proud that our staff are regarded as leaders throughout the state in their chosen fields.

Last year I mentioned that immediately after taking office I discovered several irregularities in the distribution of Welfare Service funds and that the matter had been turned over to the Cook County State's Attorney Office, Division of Public Integrity. Since then the former director of Welfare Services has been charged with theft of government funds, a class X felony. My office turned over \$500,000 in questionable checks to the State's Attorney. In addition, a letter from the Salvation Army, which was sent to my predecessor questioning the use of relief funds, was also given to the prosecutor's office. The case is set to go to trial later this year. I have instituted many reforms in an effort to prevent this from occurring in the future. After the trial I will issue a comprehensive report to the public.

Township Departments have each prepared detailed reports on their efforts and accomplishments this year. I would like to share some highlights with you as part of my report.

The Welfare Services Department under Director Mary Jo Imperato continued to set records this year for number of residents served. In addition, new collaborated programs were formed with CEDA, and a summer lunch program was administered out of the Township's Astor Avenue Community Center in Hanover Park. The food pantry is staffed with the use of our auxiliary staff program and we continue to work with both the school district and Village of Hanover Park to expand the reach of our program.

The Township continues to receive an outpouring of financial support from our community. These funds are deposited with the Hanover Township Foundation, a 501 C (3) charity that has existed since 1995, and allow staff the flexibility to help more people in need within our township and keep many families from hardship because of unforeseen and often tragic economic challenges. The Foundation is governed by a three member board of directors who serve without compensation. The current Directors are William Tiknis and Marvin Kramer, Jr. and I.

The Youth and Family Services Department under Director John Parquette has been very busy helping to strengthen families through family therapy and a wide range of preventative programs like open gym and tutoring. The department has reinforced its ties with Streamwood High School, hosted an impressive forum on reforming juvenile justice and continues to work with area universities on relevant studies.

Senior Services completed a study in cooperation with one of the leading professors from the University of Illinois on senior service delivery. The Senior Center has also moved to a computerized registration and participation system, and continues to make improvements to its overall service delivery model. Director Barbra Kurth-Schuldt will lead the department through a national accreditation process this year.

The Office of Community Health under the direction of Director Trisha Simon had many successes. The biggest one by far was the implementation of a colon cancer screening program. This program, in its second round of screenings, identified cancer in some of its participants and they were referred to medical staff to begin the necessary treatment. The office continues to provide many screenings to assist residents in gaining access to primary care for un-insured and underinsured, and works closely with our EMS and local police departments.

The Facilities and Maintenance Department under the leadership of Director Steve Spechjer has had a very busy year. The department took over the maintenance of the Mental Health Resource Center in Streamwood operated by the Hanover Township Mental Health Board. In addition, the department has been preparing for the installation of a generator at the Senior Center, the build out of the Senior Center lower level and the renovation of the Astor Avenue Community Center. The department also oversaw the renovation of the highway garage and the Emergency Services station.

Veterans in Hanover Township were provided with another year of support by Veterans Affairs Advocate William Tiknis. Mr. Tiknis continued his efforts to ensure our veterans receive the benefits promised to them for their service to our country. Mr. Tiknis and I also were pleased to sit on several panels this year hosted by area veterans groups.

The Hanover Township Mental Health Board, under the chairmanship of Brian Gorcowski, continued to make changes this past year. One of the most significant was the mid-year appropriation of emergency funds to help agencies affected by the State of Illinois budget cuts and delayed payment of funds. This action underscored the important safety net this board was created to maintain, and was a tremendous help to agencies that needed access to those funds. The Board also took a significant cost savings step when it eliminated the position of Executive Director; the position was replaced with a coordinator level position resulting in a considerable reduction in administrative expenses.

Administrative Services, under the direction of Administrator James Barr, saw many changes. Responsible for the day-to-day operation of the township, this department was granted permission by the Board to develop to meet the needs of administering Hanover Township. Ms. Katie Starkey joined the department as the Assistant to the Administrator, Mr. Tom Kuttner came on as the Community Relations Coordinator and Ms. Becky Schajda joined as a Management Analyst. The township said good-bye to Mr. John Acardo who won election as DeKalb County Clerk and Recorder.

The Emergency Services Department saw many changes, as well, this year. The department provided an extra set of eyes for the Cook County Sheriff's Police by patrolling unincorporated areas and reporting suspicious activity to the Sheriff. The department moved into its new station at 218 S. Main Street in Bartlett, began being dispatched by Du-Comm and responding to assist area public safety agencies. The unit conducted weather spotting during the spring and summer storm season, and was requested to respond to Westchester to assist with response to severe flooding. This dedicated group of 25 volunteers has provided countless hours of service at special events and emergency situations in and around the township.

The department said good-bye to Director Robert Page in February after the Board followed Director Page's advice to upgrade to a four day a week position. The Township welcomed former Bartlett Police Chief, Mr. Dan Palmer, who retired from the department to accept the position. Chief Palmer and Deputy Chief Forkin have hit the ground running and I look forward to reporting on their progress next year.

I would like to thank all of the township volunteers that help us be a leader in service and aid us in the township motto of "Where Great Service Happens." Each year, the township is assisted by hundreds of volunteers; we would not be nearly as successful as we are without them.

Hanover Township is in good financial shape and the envy of many other units of local government. We continue to budget conservatively on both the revenue and expense columns, and are able to maintain a healthy reserve that has allowed us to deal with slow tax collection and payment by Cook County.

I mentioned some of the awards and accolades the township received earlier, but I would be remiss if I did not mention the recognition we received for our efforts at transparency from the Illinois Policy Institute, Local Government Transparency Project. The township was the only unit of local government within the township boundaries to receive a passing grade on the amount of public information on its website. This was great honor and recognition of the efforts this Board has given to operating in an open and honest fashion. We look forward to continuing to explore new ways to use the web to connect people with Hanover Township.

Thank you to my family, the families of the officials and staff. They sacrifice much in order that we may serve.

Thank you again for allowing me the opportunity to serve as your Township Supervisor. You are served by a dedicated and professional staff. The officials take pride in serving you and are always pushing the township to new levels of improvement. As I have stated in my previous report, it is important to understand and respect our history, but I remain committed to finding new and innovative approaches to serving you, our residents.

Respectfully Submitted



Brian P. McGuire
Supervisor

Supervisor McGuire with Trustees Burke, Westlund-Deenihan, Benoit, and Krick looking on as tries out a little karate to break the plank during a 2010 Board meeting, during which the Chang Brothers Taekwondo Academy were thanked for their contributions to the Hanover Township Food Pantry in 2010.



2010 Supervisor's Community Service Award recipient Patti Loomis with Supervisor McGuire and Welfare Services Director Mary Jo Imperato



Hanover Township wins Awards at TOI!

Assistant to the Administrator Katie Starkey, Trustee Mary Alice Benoit, Clerk Katy Dolan Baumer, Assessor Tom Smogolski, Trustee Sandra Westlund-Deenihan, Trustee Bill Burke, Supervisor Brian McGuire, Trustee Howard Krick, Chief Deputy Assessor Cathy Mikulski, Collector Frank Liquori, Clinical Manager Susan Aborell, Commissioner P. Craig Ochoa, Director Barbara Kurth-Schuldt, Outreach & Prevention Service Manager Michael Cohen, Program Manager Tracey Colagrossi, Director John Parquette, Director Trisha Simon; in front Community Relations Coordinator Thomas Kuttentberg, Administrator James Barr, and Assistant Administrator John Acardo (now, DeKalb County Clerk).

Office of the Clerk

The Clerk's Office strives to provide fast, courteous and efficient services to the Township residents, Board, other departments, and other citizens through the most modern and cost-effective methods available, and to maintain the Township records in a systematic, orderly, logically organized, and accessible manner.

Dear Residents:

It has been a pleasure to serve you this past year. As a resident, I am amazed at the services and amenities that this township offers us. As part of this group that is bringing these programs and services forward, it gives me great pleasure to list some of our accomplishments for the fiscal year 2011.

One of the Clerk's main responsibilities at the Township is to maintain the records. To facilitate that, we have developed a new filing system that is accurately categorized and filed for easy access of information. In addition, we have scanned and created a searchable database for Township documents, such as contracts and agreements, ordinances, resolutions, proclamations, and board meeting agendas and minutes.

Our webpage on the Township website is updated almost daily providing much information on Board actions and Township events. Now, a browser can access and download minutes, agendas and much more directly from the website.

This effort of scanning, cataloging and uploading has allowed us to "go green" in a very dramatic way; requests for information can be accommodated with just the click of a button - saving time and money.

In an ongoing effort to provide best services, I, along with Deputy Clerk Bernadith Crespo and Administrative Assistant Silvia Stade, have become proficient in areas that we provide services, such as Passport Agent, Notary Public, Deputy Registrar, FOIA Officer, Open Meeting, and we are NIMS compliant.

Saving resident dollars is always top on our list of objectives and to that end, this year we purchased and implemented a new employee identification system, that allows us to easily, and inexpensively, provide identification badges to our employees and volunteers. The cost savings over the previous method is already remarkable.

April 2010

- Laurel Hill Elementary School Community Resource Fair
- Voter Registration: Streamwood High
- U-46 Science Fair Judging
- Emergency Services Meeting: Administer Oath to new Volunteers
- Streamwood Chamber of Commerce Scholarship Recognition
- Breakfast with the Board
- Streamwood Guns & Hoses

Deputy Clerk Bernadith Crespo, Chief Deputy Assessor Cathy Mikulski, and Administrative Assistant Silva Stade helped out during a 2010 BAH with area chambers.



May 2010

- Student Government Day
- Voter Registration: Bartlett & South Elgin High Schools
- Streamwood & Hanover Park Chambers: Business After Hours
- Township Clerks' Association Meeting
- Senior Citizens Services Committee: Administer Oath to new Members
- COY: Principal of the Year Reception
- Village of Hanover Park Veterans Breakfast
- Streamwood Memorial Day Service
- Bartlett Memorial Day Walk and Remembrance
- MHB Stakeholders Meeting
- Co-host BAH with Bartlett & Hanover Park Chambers

June 2010

- U-46 Reception
- Seniors Citizen Services Committee: Administer Oath to new Member
- Renaming Ceremony: Carl R. Hansen Grove
- Voter Registration: Lexington HC

July 2010

- Bartlett, Hoffman Estates & Streamwood Summer Parades
- Bartlett Citizenship Expo
- Streamwood Summer Celebration Expo Booth

August 2010

- Recycle Extravaganza & Community Shred
- Voter Registration: Victory Center

September 2010

- Township Clerks Association Meeting
- Villages of Hoffman Estates & Hanover Park 9/11 Remembrances
- Emergency Services: Administer Oath to new Volunteers
- Voter Registrations: Streamwood, South Elgin, & Bartlett High Schools
- “Just for the Health of It” Expo

October 2010

- Mini Passport Day Event
- Pumpkin Fest with Streamwood Park District
- MHB: Administer Oath to new Member
- New Leaders in Education
- Streamwood Chamber BAH
- Safely Trick or Treat with Streamwood Park District

November 2010

- Township Officials of Illinois Conference
- Illinois Treasurer’s Cash Dash
- Township Clerks Association Meeting
- Breakfast with the Board
- Veterans Honor Roll Dinner Attendee
- Streamwood Veterans Day Ceremony

December 2010

- Village of Streamwood Christmas Tree Lighting
- Streamwood & Hanover Park Chambers BAHs
- TOCC Fall Conference
- Township Clerks Association Meeting
- Citizens Services Committee Appreciation
- US Passport Training
- MHB: Administer Oath to new Member

January 2011

- Senior Holiday Review
- Breakfast with the Board
- YFS: Summit on Juvenile Justice
- Intergovernmental Meeting
- Secretary of State Mobile Driver Facility Services

February 2011

- Breakfast with the Board
- Community Leaders Forum
- Township Clerks Association Meeting
- State’s Attorney: Internet Safety Program
- Voter Registration: South Elgin

March 2011

- Elgin Mayor’s Breakfast
- Voter Registrations: Streamwood & Bartlett High Schools
- Voter Registration: Victory Center, Clare Oaks & Lexington
- Township Clerks Association Meeting
- Streamwood Women’s Flower Show
- Distributed Supply Judge supplies
- Hosted Election Receiving Station



The Clerk and Administrative Assistant Silvia Stade providing Voter Registration to Civics students at Streamwood High School.

In 2010, the U.S. Department of State Passport Services Agency established a new division: The Acceptance Facility Oversight, to assist Customer Service Managers in inspection of passport application acceptance facilities and agendas. Our office was visited in May by the Midwest Region Supervisor of the Office of Integrity and Internal Control; he audited our processes and knowledge and gave us very high marks and positive feedback. We developed marketing tools and increased the visibility of the Clerk’s office passport services by visiting schools, travel agencies and other facilities to let people know that “we are the place to process your passport application!”

The Cook County Department of Revenue has sent a letter that says that they appreciate our efforts in helping to sell Cook County vehicle stickers. They also said that they are pleased with the outstanding service we provide. In FY2011, we processed 222 stickers for Cook County.

As a service to our hunters and fishermen in our area, we created a mailing list and now send out reminder cards so that their enjoyment does not get interrupted by not having a license. Last year, and again in 2011, a local businessman, Mr. Rich Lowitzki of JIMRIC Enterprises, has donated custom fish hooks for us to distribute with the licenses. Thank you, Mr. Lowitzki.

We feel that offering voter registration is a valuable service we can provide to our residents. To that end, we have agreements with Streamwood High School, South Elgin High School and Bartlett High School, with Lexington Health Care, Clare Oaks and Victory Center, and with the Streamwood, Hanover Park and Bartlett Park Districts to provide on-site voter registration. We serve those who have just moved into our area, young people who just of age to vote, those who forgot to change their address, and those who would not normally seek out an opportunity to register.

To serve our clients, the Clerk’s office is open regular hours, 8:30 a.m.-4:30 p.m. during the week, and on Tuesdays, we stay open until 6 p.m. We are also open one Saturday per month to attract families to use our services who would normally not be able to make it during the week. We are also available by appointment, and each of us has a stack of voter registrations and passport literature in our car, if we need to quick drop information off for a resident.

I have joined the Board for meetings, up to three a month, and also joined them during committee member candidate interviews and Executive Sessions, committee meetings, Board Planning Retreats, and many other meetings. The popular Breakfast with the Board workshop has been a success and has been held nine Saturdays in 2010-11.

For those who are interested, we have a most remarkable set of records from the 1850s to today; this is good information for anyone



Spreading the Word of Township Services at the Streamwood Stride 2010.

in this area doing a genealogical research project.

We welcome your input and ideas. Feel free to stop by and see our famous magnet board display, our fishing owl and our "Where in the



Voter Registration at Clare Oaks

World?" photo board. Many thanks to the Auxiliary Staff for their help this year at the Shred, and during Breakfast with the Board thanks to volunteers Shirley Geils and Tom Kuenker. Finally, it is my pleasure to note that we decreased the office budget again for FY12. This decrease represents an effort to do more with less, while providing the finest services.

Respectfully submitted,

Katy Dolan Baumer
Katy Dolan Baumer, Clerk



Happy people during the 2010 Cash Dash Event at the Clerk's office. These people found money and were assisted by the State Treasurer's Office.



Clerk Dolan Baumer with her band, Mike Baumer, during the 2010 SPD Pumpkin Fest

Office of the Clerk - FY10 Statistics

	Passport Processing		Fishing/Hunting Licenses		Temp Handicap Placard Issue		Vehicle Licenses Sales (for CC)		Voter Registration		FOIA Requests	
	FY09	FY10	FY09	FY10	FY09	FY10	FY09	FY10	FY09	FY10	FY09	FY10
April	180	140	39	27	25	20	0	0	0	70	0	2
May	133	181	27	33	32	28	0	10	0	118	0	0
June	122	149	29	17	23	29	388	172	0	11	0	1
July	118	238	12	12	29	35	0	14	0	2	0	0
August	109	139	9	13	34	27	16	10	2	12	0	0
September	103	96	0	3	29	30	4	3	2	84	1	2
October	105	93	3	4	26	29	17	5	3	15	3	1
November	64	92	3	5	24	27	4	1	10	3	1	2
December	99	115	0	2	39	20	1	2	15	1	1	3
January	174	192	4	4	36	38	0	2	4	2	1	2
February	158	154	2	2	27	25	1	3	3	72	1	2
March	314	189	17	7	31	19	1	0	5	104	3	2

Office of the Assessor

The Assessor's office was busy this year, especially in January and February. The 2010 Real Estate Tax Re-assessment notices, 2010 first installment tax bills, and the Senior Exemptions, were all mailed around the same time. This resulted in record breaking numbers: 2,260 office visits, 1,238 phone calls, 757 tax appeals, 684 exemptions, and 240 Certificate of Errors. We did this all without breaking stride and winning the appreciation from many of our taxpayers. The increase in office visits is also contributed to by the closing of the Cook County satellite office in Rolling Meadows.

A large majority of our Township residents realized a -9% to -10% reductions in their Assessed Valuations, but many were surprised when they received their 2010 first installment tax bill. Many homeowners' experienced an increase from last year's first installment bill. The main reason for the increase in the first installment tax bill is the homeowner exemption was reduced. The maximum allowed deduction of \$26,000 in equalized assessed valuation (EAV) in 2008 was reduced to a maximum deduction of \$20,000 EAV for 2009. The tax cap known as the "7 percent tax cap law" is to expire in 2012, according to Cook County Assessor's office.

Hanover Township 2010 Re-Assessment result:

There were 959 home sales in 2007 with the median price of \$255,000. In 2008 activity declined to 471 sales with a median sale price of \$234,000. In 2009 sales declined to only 364 units, down to median sale price of \$220,000. There were 612 foreclosures in Hanover Township Triennial period. The foreclosure rate has nearly doubled every year during the last Triennial. The foreclosure rate and short sale rate is expected to peak in 2011 according to Realty Trac and NAR.

Our office hosted several seminars this year that were all well-attended, the latest being a "Distressed Homeowner Seminar" to which we had a great response and thanks from the residents for offering resources in such a difficult time. Our guest speakers were a Cook County Circuit Judge, a Certified Public Account, and a Realtor CDPE, (Certified Distressed Property Expert). We are planning on having more seminars this coming year to address the concerns and economic hardships our taxpayers are facing.

Assessor Smogolski talking to residents during a recent outreach program.



Supporting Mr. Smogolski during the event was Cook County Commissioner Timothy O. Schneider.

Office of the Hanover Township Assessor - 2010-11 Statistics

	2006	2007*	2008	2009	2010*
Number Taxable RE Parcels	33,225	33,953	34,143	34,237	N/A
Equalized Assessed Valuation	2,120,188,975	2,500,789,640	2,655,449,288	2,750,959,751	
Township Governmental Units Tax Rates (Total Rates)					
Highest	11.565	10.201	10.061	9.568	N/A
Lowest	5.473	5.058	4.82	4.961	N/A
Average	8.042	7.533	7.300	7.183	N/A
Building Permits Process	4,567	4,926	3,392	3,162	10,558
Incoming Calls to Office	4,488	4,532	4,403	4,618	4,551
Resident Office Visits	2,197	2,287	3,005	3,739	4,504

*Triennial Reassessment Year.

N/A: Not available at this time.

Mr. Joseph Berrios was elected our new Cook County Assessor in November 2010; we look forward to working with Mr. Berrios and his new staff.

Our office continually strives to give our taxpayers the best personalized service we can, and to help address all their needs.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO
Assessor



Office of the Collector

As Collector, I have had a wonderful time serving the residents of Hanover Township, having met many at our Breakfast with the Board meetings, and at various Township events.

I am especially proud of having met so many of our seniors. Visiting the Senior Center from time to time, and being able to sit down and listen to their needs and hearing stories of years' past has been inspiring, to say the least.

I have also had the unique pleasure of coordinating, with the help of Senior Services, Welfare Services and the Streamwood Falcons Youth Football and Cheer program, two very special events. Last May, I organized a Community Clean-up event in which boys and girls along with some of their parents visited a number of Hanover Township senior citizens who were in need of yard work. Together, we spent an entire day raking leaves, picking up winter trash, piling fallen tree limbs, and various other tasks. The seniors were very appreciative and the kids had a great time. The boys and girls also felt a great sense of pride knowing that they lent a helping hand to someone in need.

In October, I hosted a Senior Appreciation Day at Rice Field in Streamwood, where Hanover Township senior citizens, along with other visitors, were treated to a hospitality tent reserved just for them. The residents enjoyed coffee cakes, coffee and water, courtesy of the Streamwood Falcons Football and Cheer program. It is my goal to continue to bring our youth and our senior citizens together so that each generation can learn the importance of appreciating each other.

I would like to thank the staff and the Board for making my time here as Collector a fun and rewarding experience.

Best Regards,

Frank T. Liquori
Collector

*Collector Frank Liquori
with many of the
neighborhood boys and
girls who volunteered to
assist local senior citizens
with yard work.*



Road District

2011 has certainly started off in a unique fashion. For example, in February we saw the most snow fall for any one single month (since we've been keeping records). Needless to say, it's been quite a winter!

Since I last communicated with you, your Highway Department has accomplished some great goals and objectives. We completed our 5th road resurfacing project in October, 2010, basically, resurfacing one badly damaged unincorporated road every year since I became your Highway Commissioner in 2007.

Last August, we implemented a brand new recycling program within our Township, where residents are able to discard and bring their un-used items such as: worn out American flags, prescriptions and medicines, old shoes, hearing aids, reading glasses, propane tanks, car and marine batteries, paper and document shredding, books and magazines, metals and electronic equipment. We estimated approximately 1,500 residents over a five hour period came by the Township to participate. It goes without saying, this recycling program was a success and one that we will continue on an annual basis.

**On August 13, 2011
we will holding our
Recycle
Extravaganza
at the Township from
8 a.m.-1 p.m. Please
come out and join us.**

Our intergovernmental salt agreement with the City of Elgin Public Works has been an absolute and tremendous success. We are so appreciative for all their cooperation and help. We will continue to purchase our salt through the Illinois state bidding process, which saves taxpayers a lot of money. The business relationship with the Village of Bartlett's Public Work's division also remains strong and prosperous. They have been a key partner for our Highway Department for many years. We will continue to work very closely with our good friends at the Cook County Highway Department. Their guidance and expertise is a big advantage to our department and staff.

Our annual Brush Pick-Up program continues to be very popular with our unincorporated residents. This program runs from April through November every year. Community involvement with the various chambers of commerce remains strong. We try to keep our purchasing opportunities within our community and chambers keeping our money and employment within our own area. The business relationship we have with School District U-46 remains very active. This has, and will remain, a key part of our strategic planning agenda.

I will continue our financial relationship with our Senior Transportation department by helping fund the nine transport vans this group has to help serve the needs of our senior citizen population. Without this program our aging resident would have a much more difficult time getting to and from the doctor's offices, grocery store, etc. I continue our Highway To Feeding The Hungry program where donated food from local business and organization are given to our Township Food Pantry.

As your Highway Commissioner, I attend monthly meetings with the Township Highway Commission's Association of Cook County. This is a group of other Highway Commissioners where ideas are exchanged and thoughts on how



to serve our residents better and save all of us money in cost cutting measures. Our sign replacement program continues to move forward. We have to upgrade all our signs with new reflective material by 2012.

I am proud to have a great team working within our department. Forman Sam Santangelo, Ed Raska and Matt Victor are absolutely outstanding. These are the staff that are out at 2 o'clock in the morning salting your streets, so you can move freely and safely to and from your homes. Also, Dennis Gresiak, our Township mechanic has been very instrumental in keep all our vehicles safe and up to date with all our maintenance issues. This whole team is the main reason we have been so successful.

I eagerly look forward to our very fine working relationship with all the various departments within the Township. This is the B-E-S-T team and staff that any Township could ever ask for. Their dedication to you, our Township residents, is unbelievable. To say I am honor and proud to be your Highway Commissioner is an understatement. To be working with you (our residents), our Highway Department staff and all the Township and municipality personnel is an absolute job. I eagerly look forward to working with you for many years to come. Please don't hesitate to call with any questions, concerns or positive thoughts you might have. I am here for you 24 hours a day, seven days a week.

Best regards,
 Craig Ochoa
 Highway Commissioner

Commissioner Ochoa with Clerk Katy Dolan Baumer and members of the Hanover Park Chamber of Commerce and Industry and the Bartlett Chamber of Commerce members at a Business After Hours to showcase the Township services and Road District facilities and equipment in June 2010.



Supervisor McGuire and Trustee Howard Krick with some of the many gifts that were wrapped and presented to residents this past Christmas.



Resident Ed O'Connell chats with Supervisor McGuire during Breakfast with the Board, which offers a unique opportunity for residents to interact with Town Board members in a relaxed atmosphere. It is held generally on the first Saturday of the month; please check the website for the next BWTB!



Youth and Family Services Office Manager Sara Concepcion assisted a resident, explaining the many services available at the Township, during the 2010 Blackhawk Community Resource Fair.



Office of the Administrator

The Department of Administrative Services includes the Office of the Administrator, accounting, human resources, community relations, information technology, and grant coordination.

The Office of the Administrator's primary responsibility is to ensure effective implementation of Township Board policies through efficient professional management of all aspects of the township government. The Township Administrator serves as the organization's Chief Administrative Officer and in this capacity is responsible for the administration, coordination, and management of all township services and employees, except those reporting directly to an elected official.

Additional responsibilities of Administrative Services are Township Board support, staff leadership, financial management, communications including the resident newsletter and website, intergovernmental relations, capital improvement planning, and strategic planning.

A number of accomplishments occurred within Fiscal Year 2011. Last Spring the Mental Health Board adopted an ordinance appointing the Township Administrator to serve as the Chief Administrative Officer of the Mental Health Board. The initiative will create unity in staff management across the organization, better opportunities for constructive collaboration, and potential cost savings. The Township developed a new website with easy navigability and interactive features that was awarded the best Township website in the state by Township Officials of Illinois. Based upon a study conducted by the University of Illinois Chicago, launched the Hanover Township Human Services Coordinating Council to steer and develop human services delivery among agencies in the Township, in conjunction with the Department of Welfare Services.

Working in partnership with colleagues from across the region we have formalized the Illinois Association of Township Administrators by enacting bylaws and electing officers providing an effective venue for professional development and networking for professional administrative staff. I have been elected to serve as President of the Association.

Fulfilling FY11 Township Board strategic goals, we conducted management staff development utilizing the concepts of Patrick Lencioni emphasizing team building focused on positive conflict, accountability, and results. The FY2011 Capital Improvement Program was acted upon including the planning and design of renovations at the Astor Avenue Community Center, design of the Senior Center lower level build out, and the plans and bids for a biodiesel dual source emergency power generator for the Senior Center in conjunction with the Facilities and Maintenance Department. All three projects are expected to be completed in calendar year 2011. Department staff researched alternative general liability and special liability insurance options and will make a provider recommendation to the Township Board for implementation by June 1, when the current agreement expires.

An extensive communications and community relations plan was implemented which focused on educating citizens about the unique and comprehensive services offered by the Township through additional information in local publications, presentations at homeowners meetings, social media, and special outreach activities to the Elgin portion of the Township. Finally, all department directors and their deputies completed National Incident Management System 100 and 200 level training, helping to assure continuity of operations in the event of a major disaster and to increase qualifications for federal assistance.

In the year ahead, the Department of Administrative Services is planning several major initiatives. These include hiring a grant consultant and sending staff to advanced grant training in efforts to increase grant funding, reviewing and updating Township fee structures, identifying purchasing and process efficiencies, increased fundraising and donations, utilizing outcome based measures and metrics, taking initial steps to conduct a comprehensive organization-wide space study, and further explore opportunities to increase the Township's presence in Elgin.

Hanover Township, our officials, staff, and many volunteers, continue to strive to meet the changing needs of the community and live the motto, Hanover Township - where great service happens. The Department of Administrative Services is excited to provide leadership in this endeavor.

Respectfully submitted,
James C. Barr, MPA, SPHR
Administrator

Community Health

The mission of the community health program is to focus on the health and well being of the residents of Hanover Township. Services are offered to assist individuals in making decisions to achieve optimal functioning within their environment and to provide choices for our residents to maintain and build a healthier community for all of Hanover Township.

The Office of Community Health has seen many changes over the last fiscal year. We have added a part time nurse and part time administrative assistant, allowing us to expand our services and programs. The increase in staffing has allowed us to expand our wellness screening services, home visits to our residents. Dr. Daniel O'Malley continues to serve as the Medical Director for the program. Dr. O'Malley has volunteered his services to the Township in this capacity since the program's inception. He operates a successful family practice located in Bartlett and is an invaluable resource to the program.

The program continues to focus in three service areas: 1) Preventative health screenings; 2) Home visits and crisis response; and 3) Vaccines for children. Furthermore, the office is a resource for residents to obtain health and disease management information and referrals to local agencies as deemed necessary.

To date, we offer wellness screenings by appointments through our office located in the Senior Center and weekly at our Astor Avenue Community site. Additional community sites offered on a monthly basis include Glendale Terrace apartments, Elgin East Side Recreation Center, and Victory Centre Senior Apartments. These screenings are free and open to the public; some small fees may apply for added screening services.

Our Vaccines for Children Immunization clinics "Bee Wise, Immunize!" continue on a monthly basis. We continue to offer back to school physicals and sports physicals, occasionally. We attend kindergarten round ups and work with School District U-46 to be a resource for their families.

Office of Community Health continues to work with police and fire departments within our Township, as well as the park districts and many area physician groups. Dr. Ginsberg with Foot Mechanics of Lake County continues to hold a very popular podiatry clinic here every five weeks. We have participated in several health fairs over the past year which have been held in the community.

We have continued with our free Prostate Cancer Screening clinics. This year our clinic was sponsored by Northwest Suburban Urology. Fifty men were screened at our last clinic. We look forward to future clinics and programs with them. We also collaborated with Advanced Gastroenterology Associates and St. Alexius Medical Center for a Colonoscopy Initiative. After over 100 surveys were distributed, a group of individuals were identified as high risk and qualified for a free colonoscopy. 13 individuals were screened, one was identified with colon cancer, and several others had polyps removed. It was a very successful event and we hope to be able to work with them in the future for another lifesaving screening.

"Just for the Health of It!" Health and Wellness Expo was a great success with several hundred participants and over 100 Vendors offering free screenings including cholesterol, anemia, diabetes, kidney, osteoarthritis to name a few. Flu clinics were available and a plethora of educational information and resources were available to all attendees. Planning is underway once again for our 4th annual event to be held on Thursday, September 22, from 2-6 p.m.

Respectfully submitted,

Trish Simon RN, BSN
Director

"For the Health of It!" Health and Wellness Expo 2011 at the Township from 2 p.m.-6 p.m. on Thursday, September 22.

Where great service happens!



The Office of Community Health provides outreach at events, such as the Streamwood Park District's annual Health and Wellness Fair.



2010-2011 Annual Report

Emergency Services

The mission of the Emergency Services Unit is to provide all the residents of Hanover Township with trained volunteer service in times of emergencies or disasters, whether natural or man-made. The Township will use an "all hazards" approach to protect lives and property throughout the Township. To accomplish this mission, each volunteer will be trained in up to date emergency management training both in-house and through organizations such as FEMA, IEMA and local County and City Emergency Management Agencies.

Hanover Township's Emergency Services is a volunteer group dedicated to assisting other local agencies in times of emergency need. The Unit assists many regional groups such as Milton Township, Maine Township, the American Red Cross, and the Cook County Sheriff's Department. Most activity is concentrated locally, but we can assist anywhere we may be called. More recently we have provided assistance to augment local municipal police and fire services.

The Unit is staffed by a full-time director and 21 volunteers. Training provided to these volunteers include Weather Spotting, Traffic Control, CPR/AED, Community Emergency Response Training (CERT), and the National Incident Management System (NIMS). Volunteers bring many different life experience and training backgrounds.



Making sure that the equipment is in tip-top condition, these Emergency Services Volunteers are ready to serve our community. This equipment is housed at the Bartlett Fire Barn garage.

Our services include:

- Fire Scene Assistance
- Natural Disaster Assistance: Floods, Tornadoes, Snow
- Rail Disasters
- Plane Crashes
- Search and Rescue
- Traffic Control
- Security Patrols
- Assisting Local Law Enforcement and Fire Service Personnel.

The Unit has provided support to many community events by way of traffic control and security assistance. Some of these events are the Freedom Bash, Mobil Food Pantry, and Community recycling/shred events.

Hanover Township Emergency Management is part of a larger group of support organizations. The umbrella group for these 19 agencies is SMART, Suburban Mutual Aid Response Team.

With a budget of \$88,000, we own five vehicles. Two of the vehicles are light trucks capable of assisting late night crime/accident scenes. Our vehicles are equipped with generators, traffic cones, chain saws, water pumps and other miscellaneous items allowing us to respond and assist wherever we may be needed.



Respectfully submitted,

Dan Palmer
Director

Providing safe egress from the Village complex onto busy Irving Park Road, these Hanover Township Emergency Service Volunteers directed traffic during the Streamwood Tree-Lighting Ceremony in 2010.



Where great service happens!



Facilities & Maintenance

Throughout this past fiscal year it has been the constant goal of the Facilities and Maintenance Department to follow and secure the CDBG grants that the Township has applied for. This began with the grant for the Senior Center bio-diesel generator. The grant has been secured, Anchor Electric came in with the lowest responsible bid and I am happy to say construction will start in the last few weeks of March 2011.

Secondly, the Township has received a grant for the Food Pantry renovations. The grant has been secured and we are currently working on final approvals from the Village of Hanover Park and Cook County. As soon we receive those approvals, we will publish the announcement and start accepting bids. Our hope is to break ground the first week of May 2011.

Third, we have been diligently working on the grant for the Senior Center lower level build-out. There are currently two grants, one is secured and the other is soon to be. The design phase of the lower level build out is almost complete. We will be collaborating with the Director of Emergency Management Agency to make sure the EOC or multi-purpose room has the ability to use the latest technological equipment. We look forward to moving ahead with this project.

Our in-house construction projects have been challenging as well as rewarding. Our department has completed many projects throughout the Township, including the YFS tear off and installation of new 30 year shingles, as well as the replacement of the original windows in the YFS wing. In addition, we have repaired all the damaged lumber on the Township building, senior bus garage, as well as the Highway department, and have provided each of these with new caulking and painting of the wood siding.

With the Board's decision to move the Emergency Management Agency to the Bartlett Fire Barn, currently known as Station 1, the Maintenance Department had the rewarding challenge of renovating the old garage. With the installation of a skid-free epoxy floor, to the repair of a few walls and some fresh paint we have transformed the old garage into a clean, safe facility and home for Hanover Township's Emergency Services.

Lastly, I am pleased to report that with the addition of our in-house mechanic, Dennis Grzesiak, the Township's vehicle fleet is in good hands. Over the last year Dennis has worked aggressively to build up his work bay, giving him the ability to handle any type of mechanical challenges we give him. Dennis's ability to adapt and change from one day to another has given our Highway and Transportation Departments less headaches and the ability to prioritize the demand to fit what works best for the Township.

Without the dedication of the Maintenance staff it would be impossible to complete all the requests and projects that we have. David Marcinek, Mike Rundquist and Rick Nelson continue to prove to be great assets to the Facilities and Maintenance Department, as well as Hanover Township.

Respectfully,

Steve Spejcher
Director



Veterans Affairs

The climate for helping our veterans continues to improve. The Veterans Administration is in the hands of people who seem to be determined to help as many of our veterans as possible. Each day seems to bring a new program to our veterans, and improvements in existing programs are made on a regular basis. This is not to say, that there are not glitches in getting benefits, or that there are delays which seem to be uncalled for. But overall, our veterans are being helped on a regular basis.

At Hanover Township we continue to contact our veterans through the service organizations, the VFW and the American Legions. When a new program, or an improvement in an existing program, is announced, we try to get this information to our veterans. We have had great cooperation from our service organizations, and it is apparent that those in charge of these organizations are dedicated to their members.

We have made contacts with Congressman Peter Roskam's office, and have found that this is a great help in getting some situations or problems addressed. Hopefully, this will allow us to be able to help those veterans who have problems beyond our scope.

We continue to promote our Veterans Honor Roll. This simple program is truly a great way to thank our veterans and we encourage all of Township veterans to take advantage of the program.

Personally, I have tried to help those veterans who need some help, whether it is only advice, direction, a ride, a shoulder to lean on, or just someone to talk to.

Just, remember, I am here to help you.

Bill Tiknis
Veterans Advocate

The Hanover Township Veterans Honor Roll Member Dinner was held in two time slots this year to accommodate the many men and women who served our country. A good time was had by all!



Honor Guard at the Hanover Township 2010 Operation Support Our Troops. Honoring his flag, at the right, is U.S. Congressman Mr. Peter Roskam.



Welfare Services

Improve the welfare of needy residents; to serve them promptly with dignity and fairness.

Welfare Services continued to see growth and development in many areas during fiscal year 2011. The Community Economic Development Association (CEDA) provides employment, financial literacy, and housing counseling to residents at no cost to the township or residents. The summer lunch program and after school snack program, as well as many community events has increased our visibility in the community.

General Assistance programming has evolved during this past year, as well. Random audits are completed to ensure clients continue to meet the requirements of the programs. In September, the monthly grant was increased to \$650 per month, and can be used for shelter, utilities, food, clothing, personal essentials, or transportation.

Food Pantry usage has increased dramatically in fiscal year 2011, serving more than 8100 families. The Pantry continues to be open five days per week, including Saturday mornings and Tuesday evenings, and continues to operate with auxiliary volunteer staff.

Additional programs offered include the Low Income Home Energy Assistance Program (LIHEAP) with more than 600 applications processed in fiscal year 2011, as well as Weatherization, ComEd Hardship, Access-To-Care, All-Kids and Circuit Breaker.

The Human Services Coordinating Council was developed in April 2010 as a result of a University of Illinois study regarding Human Services. According to the UIC study, townships are uniquely placed to coordinate services, and the purpose of this council is to gather social services providers to share information and identify gaps in services.

Programs in fiscal year 2011 included:

- Spring bags filled were with candy and distributed;
- In August more than 1,000 backpacks were filled with school supplies and distributed to children in the community thanks to Backpack Buddies and Communities that Care;
- In October through January, in cooperation with Kiwanis Club of Streamwood, we held a winter-wear drive;
- During November and December, 900 children were sponsored for holiday gifts, and thousands of toys were collected for the annual toy drive, with thanks to the generosity of our residents, many local businesses, Knights of Columbus, Bartlett Woman's Club, Streamwood Women's Club, Neighbors to Neighbors, Streamwood Kiwanis Club, VFW Post #5151, and VFW Post #11018.
- The Bartlett Lions Club, with support from local grocers, helped to provide meal boxes to families in need.

It is only with the generosity from our residents, businesses and local organizations we are able to make a difference during these difficult economic times.



Welfare Services Director Mary Jo Imperato enjoys the day with the neighbors during the holiday season at the Astor Avenue Community Center.



Supervisor McGuire thanked volunteers who came out to help distribute food during a Northern Illinois Food Bank event in 2010.

We are committed to improving the welfare of Hanover Township residents experiencing hardship. Providing resources and support empowering residents in achieving self sustainability; to serve promptly with dignity and respect.

Lissete Bonilla, Administrative Assistant/Intake Coordinator, Food Pantry Associate Brandon Bucaro, Case Manager Kristin Cumbo, Food Pantry Manager Lori Orozco, and I are dedicated to serving the residents and will continue to strive to meet the needs of our community.

Respectfully submitted,

Mary Jo Imperato
Director

Auxiliary Volunteer Staff members Ruth Geils and Tom Kuenker also pitch in to serve residents during Breakfast with the Board.



The Auxiliary Volunteer Staff put in countless hours at the Astor Avenue Community Center. Thank you to these individuals who donate their time and make it all possible.

Richard and Doris Bayer, Donna Bowers
Arleth Carbajal, Sherry Craig, Mike Chudzik
Nick and Marie DeBrown, Mirva Diaz
Ken and Gloria Francesconi, Karen Frasier
Carol Frykman, Ruth Geils, John Koziol
Tom and Terrie Kuenker, Patti Loomis
Rodger McDowall, Evie and Richard Nelson
Jay Olriksen, Josephine Perrino
Peggy Reinhardt, Shirley Schrade
Henry Skogstad Jr., Norma Smith
and Larry Zisman

Youth and Family Services

The mission of Hanover Township Youth and Family Services is the prevention of juvenile delinquency and the promotion of positive development in young people. This is accomplished by providing services which help to strengthen families, to provide outreach to children and teens at risk of school failure and delinquency, and to contribute to the building up of a healthier community for all Township youth.

This year, Hanover Township Youth and Family Services has expanded services offered through various partnerships.

We have partnered with Streamwood High School to expand and offer our Tutoring Services Program at the Sabre Center, which has provided a larger, more comfortable and centrally located location for the program. Our tutoring services are now available for students in grades 2-12. The Open Gym Program continues to grow in its after school and school break format. This year we have partnered with the Northern Illinois Food Bank, to offer youth at each site nutritious lunches and snacks - at no cost. We have also started offering groups at Open Gym, including a social skills group which teaches and reinforces the participant's growth in positive behaviors and leadership. We have partnered with the Youth Division of Worknet to provide free, professional career path development services for youth who are out of school or who have graduated high school. These services offer youth one-on-one appointments to assess, develop, and encourage self-sustainability through employment and career success.

An expansion in our partnership with School District U-46 includes an Alternative to Suspension Program. This Program offers youth in middle and high school, and their families a comprehensive assessment, group work, and community-based service learning and leadership development opportunities. The goal of the Program is to provide youth with the resources needed to make better decisions, be accountable for their choices and behavior, and to succeed at school and in their community. This Program is being offered at Canton Middle and Streamwood High School. Currently, we are in negotiations with our partners, the Villages of Bartlett and Streamwood, to provide a Peer Jury Program. This Program will offer first time youth offenders the opportunity to be tried by their peers. Sentencing will include opportunities for balance and restorative justice, reflection on choices/behavior, and service within the community. Peer Juries have been found to be less expensive than traditional Juvenile Court costs and have proved to lower recidivism rates in youth crime.

This year we completed our research at Streamwood High School in partnership with Loyola University, Chicago, School of Social Work, "Assessing Needs, Designing interventions: Understanding the Streamwood High School Community." The findings have been shared with the Streamwood High School administration, teachers, staff, and PBIS (Positive Behavioral Interventions and Supports) team. The findings are being used to develop programming and supports for the Streamwood High School Community to improve the school community including academic performance, reduce drop out rates, and improve the connections between the school and families.

Our Family Therapy Services continues to have a wait list. Therapy Services is offered in both English and Spanish. 2,500 hours of direct service was provided and 176 families were seen in ongoing therapy. Families seeking Therapy Services have experienced stressors related to marital and family adjustments, school difficulties, unemployment and underemployment, parenting, and various difficulties with their children and teens.

Through volunteerism, we have achieved a beautiful addition to the Hanover Township Campus, the Committee on Youth Wildlife Habitat. With his expertise, time, and resources, Maurice Deenihan researched, developed and built the Habitat. Once an unused area on campus, the Habitat is filled with various native wild plants and flowers, a pond filled with koi fish, frogs and recycled rain water, and sitting areas for residents and staff to enjoy. We are forever grateful to Mr. Deenihan for his dedication in seeing this project through and for improving the campus with the addition of the Habitat.

Where great service happens!



*Thank you,
Maurice
Deenihan for
your work and
guidance on the
Committee on
Youth Wildlife
Habitat.*

We would like to thank Trustee Sandra Westlund-Deenihan for her service on the Committee on Youth as Trustee Liaison and Trustee Mary Alice Benoit for taking over as Trustee Liaison this year. Trustee Benoit has added commitment and skill in further developing the Committee. We are also thankful to all of our Elected Officials for their ongoing support. Thank you to James Barr, Township Administrator, and his staff, for their support, assistance and leadership.

To the Committee on Youth members, thank you for your time, energy, and knowledge in advising the Town Board on programs and services.

Thank you to our community partners who collaborate and share resources to expand services available, and to other Departments within the Township for their support and collaboration in providing great service to the residents of Hanover Township. Thank you to the many volunteers for their contributions of time, energy, and talents in making a difference in the life of children and teens of Hanover Township. To the staff and interns of Hanover Township Youth and Family Services, who work hard at meeting our mission and providing professional services, I am thankful for your hard work, dedication, and efforts to advance knowledge, skill, and practice. It is a great honor to serve as your Director.

Respectfully Submitted,

John Parquette, LCSW
Director

*Youth and Family Services
Director John Parquette,
Clinical Manager Susan
Aborell, Trustee Mary Alice
Benoit, State Representative
Randy Ramey visit during
the 2010 "Just for the Health
of It!" event.*



Trustee Sandra Westlund-Deenihan surrounded by Streamwood High School seniors during the 2010 Student Government Day, presented by Youth and Family Services. Trustee Westlund-Deenihan, along with the Township Board and staff, was able to help these Civic students learn about government at this one-day annual event.



Also listening intently is Mr. Bill Tiknis, Veteran Affairs Advocate. Standing behind Trustee Westlund-Deenihan is Supervisor McGuire with a thoughtful Administrator Barr.

Senior Services

Mission: With respect, innovation and a dedication to excellence, Senior Services is committed to facilitating programs and services that promote independence, a sense of community, and well being for mature adults in Hanover Township.

As a result of the evaluation of Senior Services completed by Active Senior Options, Inc. last year, it was recommended that the mission statement be rewritten. The new mission statement, "With respect, innovation and a dedication to excellence, Senior Services is committed to facilitating programs and services that promote independence, a sense of community, and well being for mature adults in Hanover Township," represents the dedication of the staff in their desire to maintain our reputation as one of the premier Senior Centers in the state. We pride ourselves on great customer service and innovative programming designed with the mature adult in mind.

A goal that will continue through 2012 is the pursuit of Accreditation through the National Institute of Senior Centers and the National Council on Aging. This process takes up to two years and will raise us to a standard of excellence that only six other Senior Centers in Illinois have attained.

Our Area Agency on Aging, Age Options, has funded a grant this year to purchase the "MySeniorCenter" software now implemented at our Center. This automated software check-in, scheduling and reporting system creates a revolutionary new way for us to collect statistics, helping us run more efficiently and fulfill our report requirements.

In addition, a 14-passenger bus was purchased as a result of a grant from Age Options. It was the second of two busses purchased this year to help us expand the Dial-A-Bus Transportation Service.

The Mental Health Board awarded a grant to the Senior Services Department for educational staff development videos. Another grant was received from Comcast as a result of their "Comcast Cares" technology event hosted by Hanover Township.

Watch for the new collaborative programs at the Streamwood Park District along with the Office of Community Health. Our joint efforts will fashion an event called "Passport to Wellness" and "Wellness for Life" program. Both are free for seniors 65 and older. Launching these joint programs and partnering with community agencies enriches our resources and leads to innovative programming.



Having fun is just as therapeutic as receiving services, as these senior citizens prove during the 2010 Halloween Party.

Hanover Township Senior Services FY10 Annual Statistics

Transportation		Social Services		Programming		Volunteers	
Total Rides, one-way	16,197	Persons Contacted	6,511	Participants	14,865	Hours Reported	16,989
Individuals Served, Unduplicated	1,004	Participants	1,401	Planned Programs	967	Active Volunteers	228

Thank you to our many volunteers, especially the Senior Citizens Services Committee who supports our program through their generous donations. As we work toward our goal of developing resources we have created a variety of sponsorship opportunities, planned giving and in-kind donations. If you are interested in learning more about us, please check our website hanover-township.org or drop by.

Respectfully submitted,

Barbara Kurth Schuldt
 Director
Where great service happens!

Mental Health Board

The mission of the Hanover Township Mental Health Board is to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all residents of Hanover Township.

In 2010, the Hanover Township Mental Health Board funded 35 area organizations and almost 50 different programs among them. Collectively, these organizations created access to mental health services for over 3,000 Hanover Township residents in FY11. In an effort to continue collaborating with organizations, the Mental Health Board funded a variety of new programs such as Destiny Keepers, a middle school girls prevention and education program run by Centro de Informacion.

The Mental Health Board also welcomed new member Kristen Cruthers who joined the Board in September.

In April, the Township Mental Health Board held its 4th Annual Community Planning Meeting with over 70 attendees from various community stakeholders. The goal of this annual meeting is to identify current priority mental health needs in our community. The results of the 2010 meeting indicated that mental health and substance abuse intervention and prevention continue to be a high priority need for people between the ages of 13-25 years. The meeting also identified significant gaps in services available to senior citizens and access to care. As a result, work groups were established to encourage collaboration between local resources. The Mental Health Board then uses this information to help direct funding to areas in our community most in need and to continue assessing the progress made in these particular areas.

Perhaps one of the greatest achievements for the Mental Health Board was the decision to make available emergency grant funding for the organizations. Following the State of Illinois FY11 Budget passage, the Mental Health Board began hearing from organizations regarding their financial situations as a result of late payments from the State and a general decrease of funding from other resources. In a unique position to help, the Mental Health Board voted in May to amend the FY2010-2011 budget to increase Emergency Contract Support funding by \$325,000. To date, the Mental Health Board has distributed roughly \$150,000 in emergency support to local organizations. This funding helps ensure that our organizations can continue running programs as well as ensuring that Hanover Township residents continue to have the access to mental health services in our community.

In the year ahead, the Mental Health Board is looking for ways to increase long term funding strategies. Our plan is to contribute to a community survey to better understand gaps in services and identify long term goals for the Mental Health Board. The next year presents many challenges as funding to some of the most vital services in our area will be cut significantly. The Mental Health Board is committed to finding new ways to provide support to the Hanover Township community and its agencies that provide so many important services to our residents.

Mental Health Board

Trustee William T. Burke, Town Board Liaison
Linda Best
Kirsten Cruthers
Brian Gorcowski
Marvin Kramer
Julie Runzel
John Sampey

Respectfully submitted,

Suzanne Powers
Coordinator



Committee on Youth

The Hanover Township Committee On Youth is a catalyst for promoting well being among Township youth and families through family education, outreach and the fostering of community connections with an emphasis on positive youth development.

Dawna Watson, Chairperson Dawna has been a Realtor for 14 years, currently with RE/MAX All Pro serving Chicago and the surrounding suburbs. She is a business partner with her husband Ray and they have been residents of Hanover Township for 13 years with their two daughters. In addition to her work with the Committee on Youth, she is on the Board of the Hanover Park Chamber of Commerce & Industry. Dawna's passion is promoting great real estate investment opportunities within Hanover Township and working with local business to increase their profitability.

Katelyn Mucci, Vice President This is Katelyn's third year on the Committee. In April, she represented Hanover Township while receiving the Volunteer of the Year Award in Springfield. In addition to volunteering for Open Gym, she organized and participates in the Neighborhood Leaders United (NLU) organization. Katelyn graduated from Elgin Community College in May with an Associate's in Art degree; she traveled abroad to Mexico to continue her studies in Spanish. Now, she attends Northeastern Illinois University in Chicago to pursue a degree in Sociology and Latino and Latin Studies.

Nicole De Falco, Secretary The owner and principal consultant of Write Influence, Nicole De Falco develops custom interactive training programs to help businesses improve employee performance. In addition to her position on the Committee, she serves on the Board of Directors for the Hanover Park Chamber of Commerce & Industry. She graduated from Northwestern University with a Bachelor of Science in Speech and earned her MBA from the University of Chicago's Booth School of Business. Nicole and her husband Gene have lived in Streamwood for sixteen years.

Ed Burnham, Member Ed graduated from Streamwood High School almost three years ago. Today, he works for FedEx. Ed started going to Open Gym in 1997. When he was in high school, he became a valuable asset to the program as one of their trusted volunteers willing to help in whatever capacity was necessary. During Summer Open Gym, Ed racked up 324 hours volunteering! He likes helping with children and has learned how to deal with many different situations from being the youngest in a family of five children. Currently, Ed is saving money to go to college.

Fernando Collazo, Member

Jenna Szabo, Member Jenna is a senior at Streamwood High School. She plays Varsity softball for Streamwood, as well as on the Fox Valley Renegades 18U travel softball team. Last summer, Jenna attended Illini Girls State. She is currently on the National Honors Society at school. In her spare time, Jenna likes to write and play basketball.

Officer Robert Wojtowicz, Member Officer Wojtowicz has been employed as a Police Officer by the Village of Streamwood since January 2005. He is a graduate of the University of Illinois at Urbana-Champaign and received his police certification from the Chicago Police Academy. For almost three years, he has been a Detective in the tactical section of the Special Operations Unit. Officer Wojtowicz is also assigned as an Investigator for the Major Case Assistance Team (MCAT), a task force comprised of detectives and officers from numerous suburban jurisdictions who investigate major violent crimes.

Trustee Mary Alice Benoit, Board Liaison

In May 2010, **Kinjal Dave** and **Alex Mamach**, both seniors graduating from Streamwood High School ended their involvement with the Committee on Youth. Though sad to see them depart; we are proud of their accomplishments and wish them the best of luck in their college experiences and future careers!

2010 Outcomes

Principal of the Year Award, Spring 2010

The first ever Principal of the Year award was presented to Principal Jennifer Bond-Stoeber of Heritage Elementary School on behalf of the Committee on Youth. The lovely reception, held at the Senior Center and catered by Streamwood High School's culinary students, was the result of a program initiated, designed, and administered by the Committee on Youth. The Committee developed and submitted a questionnaire to all U-46 schools in Hanover Township. Ms. Bond-Stoeber was selected from a pool of candidates carefully reviewed by Committee members. The awards ceremony included testimonials from Principal Bond-Stoeber's students and faculty. In addition to the culinary delights from the high school students, guests were treated to entertainment from a U-46 school's choir as well as a string quartet.

Rummage Sale, Spring and Fall 2010

Several members of the Committee on Youth helped Youth and Family Services with rummage sales to raise money for the Open Gym program. COY members supported the sales by sorting and organizing donations and providing assistance during the sales as well as during clean-up of both events.

Streamwood Summer Celebration Parade, 2010

Members of the Committee on Youth marched in the Streamwood Summer Celebration Parade to raise awareness for the committee as well as to support Youth and Family Services in the community.

Strategic Planning

COY Membership Retreat, Spring 2010: During this high energy thought-provoking team building event, the members of the Committee on Youth took an in depth look at juvenile delinquency and the many factors that impact this social issue. The team was introduced to research findings that identify 25-55 year old adults living above the poverty line as a segment of the Township population that could benefit from the Committee's efforts. This valuable insight helped the committee determine an appropriate focus for our initiatives and actions.



Committee on Youth with Trustee Westlund-Deeniban and Director John Parquette

Workshop, Fall 2010: With guidance from Youth and Family Services Director Parquette and Town Board Trustee Benoit, the Committee on Youth conducted a fall workshop to further refine the group's goals and areas of focus. The deliverables from the workshop included an updated set of by-laws and the newly crafted Mission Statement showcased at the start of this report.

The Spring and Fall strategic planning sessions have helped the Committee members coalesce as a team guided by a shared vision and clearly defined mandate for action.

Upcoming Initiatives

In order to recognize positive role models in the community, youth leaders, and leaders of youth, the Committee on Youth is currently working on the following initiatives:

- The 2nd Annual Principal of the Year Award
- The first-ever Youth Leadership Banquet
- A fund-raising game plan, as well as strategies for leveraging these funds to realize the Committee's mission within the community.

2010 Principal of the Year award was presented to Principal Jennifer Bond-Stoever of Heritage Elementary School on behalf of the Committee on Youth.





Emergency Services team with past Director Robert Page.



Township Mechanic Dennis Gresiak busy making adjustments to a Township vehicle.



Scenes of Breakfast with the Board in 2010-11.



Hanover Township

Events, Happenings and Programs

- Student Government Day
- Principal of the Year Recognition
- Youth Leadership Recognition
- Fallen Veterans Remembrance
- Low Income Home Energy Assistance Program (LIHEA)
- Operation Support Our Troops
- Relay for Life
- “For the Health of It!” Expo
- Township Community Shred
- “Recycle Extravaganza”
- Open Gym Program
- Prostate Cancer Clinics
- Community Caroling
- Wellness Screenings
- Sock Hops
- Brush Pick-up
- Passport Day in the USA
- Circuit Breaker Program
- Food Drives for the Township Pantry
- Community Center Block Party
- Assessor’s Office: Homeowners’ Seminars
- Illinois State Treasurer Cash Dash Program
- “Bee Wise, Immunize” Vaccines for Children
- Art Expo sponsored by Senior Services
- Veterans Honor Roll Recognition Dinner
- Weatherization Program through Welfare Services
- ComEd Hardship Program through Welfare Services
- Highway to Feeding the Hungry
- Podiatry Clinics
- After Hours Events with area Chambers of Commerce
- Access-To-Care
- Supervisor’s Community Service Awards
- All-Kids Program
- Human Services Council Meetings
- Illinois Secretary of State Mobile Drive Facility Services
- Election Polling Site
- Summer Lunch and After School Snack Programs
- Winter-wear Drive
- Holiday Toy Drive
- Adopt-a-Senior
- Adopt-a-Family
- Expanded Tutoring Services
- Alternative to Suspension Program with U-46
- Dial-a-Bus Transportation
- T.I.D.E.
- Historical Marker Program
- Community Planning Meeting with the MHB
- Spring & Fall COY Rummage Sale
- Legal Advice for Veterans
- Supper Club 59
- Oktoberfest (Food Pantry fundraiser)
- Riverboat Cruise on the Fox River Queen (Foundation fundraiser)
- Northern Illinois Food Bank Mobile Food Pantry
- Spring Sing
- Backpack Giveaway

New and exciting events are always happening at Hanover Township. Please check the calendar on our website at Hanover-Township.org to see what else is going on.



