





Services & Locations

Department of Administrative Services

Town Hall
 Hours of Service:
 Monday, Wednesday, Thursday and Friday 8:30AM – 4:30PM
 Tuesday 8:30AM – 6:00PM

The Department of Administrative Services provides key internal services to Hanover Township departments in the areas of human resources, information technology, accounting and planning.

Services provided:

- Passport services
- Temporary Handicapped Parking Placards
- Hunting and Fishing Licenses
- License plate vehicle stickers
- Free notary public services

Department of Aging Services

Township Senior Center
 Hours of Service:
 Monday, Wednesday and Friday 8:30AM – 4:30PM
 Tuesday and Thursday 8:30AM – 8:00PM
 Saturday 8:30AM – 12:30PM

Mission: Enriching Lives, Fostering Friendships, Promoting Independence. The Department of Aging Services offers programs to encourage socialization, healthy nutrition, information, and transportation to maintain their independence in the community.

Services Provided:

- Transportation services Monday through Friday from 7:30AM to 3:30PM
- Daily congregate lunch program and Home Delivered Meals for homebound individuals
- Life Enrichment programs including art and computer classes, group exercise, day trips, educational classes, card clubs among other programs.
- Social Services including information on housing options, Social Security and Medicare Services, Low Income Home Energy Assistance (LIHEAP), Senior Health Insurance Program (SHIP) and Benefits Access.
- C-HOPE Senior Therapy program
- Medical equipment Lending Closet
- Volunteer opportunities
- In-home care services for older adults

Office of the Assessor

Town Hall
 Hours of Service:
 Monday, Wednesday, Thursday and Friday 8:30AM – 4:30PM
 Tuesday 8:30AM – 6:00PM

The Assessor's Office is the local liaison to the Cook County Assessor's Office. The local Assessor's Office provides professional help and solutions to Township homeowners and residents needing assistance and answers concerning property assessments and tax related problems.

Services Provided:

- Access to Cook County Assessor's records.
- Help in preparing and filing "Certificate of Errors" (C of E's).
- Help in filing exemptions: Homeowner, Senior, and Senior Freeze.
- Name and address change with the Cook County Treasurer's Office.
- Staff communication and intervention on behalf of taxpayers with Cook County Assessor's Office and/or Cook County Treasurer's Office where problems require special attention.

Office of Community Affairs

Town Hall
 Hours of Service:
 Monday-Friday 8:30AM – 4:30PM

The Office of Community Affairs is dedicated to providing Township residents with accurate and timely information in regards to all services and programs offered by Hanover Township. The department edits the Township's newsletters and manages its social media channels.

Services Provided:

- Public information office
- Outreach to community organizations
- Township Heritage Marker Program

Office of Community Health

Township Senior Center
 Hours of Service:
 Monday-Friday 8:30AM – 4:30PM

The mission of the Office of Community Health is to provide education and health promotion, prevent the spread of disease and illness, and to assist in accessing quality health services.

Services Provided:

- In-office health and wellness screenings, assessments and labs
- Medical visits for homebound residents
- Medication Assistance
- Affordable Care Act Navigators
- Dental Access Network for qualifying residents
- Community based health screenings
- Referrals to primary care providers

Department of Emergency Services

Operations: Station #1
Administration: Town Hall
 Hours of Service:
 Monday-Friday 8:30AM – 4:30PM

The Hanover Township Emergency Services Unit is trained to respond to a wide range of emergency and non-emergency events, to either assist primary emergency responders, or operate independently in times of natural and man-made disasters. This dedicated group of professional volunteers exists to provide a properly equipped, trained, and ready unit to assist Hanover Township residents and the public safety agencies that serve them.

Services Provided:

- Disaster response and assistance
- Traffic control, scene security and lighting
- Residential flooding assistance
- Search and rescue
- Weather spotting

Department of Facilities and Road Maintenance

Town Hall Annex
 Hours of Service:
 Monday-Friday 7:00AM – 3:00PM

The Department of Facilities and Road Maintenance is responsible for maintaining the unincorporated roads along with the Township buildings and properties throughout the community. The department also coordinates unincorporated code enforcement with Cook County Building and Zoning.

Services Provided:

- Unincorporated snow removal and road maintenance
- Unincorporated brush pickup
- Unincorporated driveway permits
- Maintenance and custodial services for all Township buildings
- Construction management for capital improvements at Township facilities
- Maintenance of Township Reserves

Department of Human Services

Astor Avenue Community Center
 Hours of Service:
 Monday-Friday 8:30AM – 4:30PM

Food Pantry Hours:
 Monday 9:30AM – 3:00PM
 Tuesday 1:00PM – 6:00PM
 Wednesday, Thursday, Friday 9:30AM – 3:00PM
 Saturday 9:00AM – 11:30AM

Mission: Empowering Residents to Achieve Self Sustainability.

Services Provided:

- General Assistance: financial assistance for individuals who are not eligible for other state or federal assistance programs.
- Emergency Assistance: financial assistance for residents in life-threatening situations who have no income for 30 days.
- Food Pantry: food is provided by generous donations from the community to residents
- Employment counseling, resume writing and job search assistance.
- Access to Care: provides basic medical care and prescription help for those who meet income guidelines.
- All Kids Program: Intake Site. Provide insurance for families in the state.
- Low Income Home Energy Assistance: assists residents with gas and electric bills.
- Residential Fire Response: assists victims with food and relocation in cooperation with the Red Cross.
- Assistance with federal veterans programs; outreach to local veterans organizations

Mental Health Board

Town Hall
 Hours of Service:
 Monday-Friday 8:30AM – 4:30PM

The Hanover Township Mental Health Board ensures that services in the area of mental health – including developmental disabilities, addictions and substance abuse – are available to all residents of Hanover Township.

Services Provided:

- Planning and funding
- Coordination and collaboration between, and among, service providers
- Monitoring and evaluation of services
- Administers transportation program for residents with developmental disabilities
- Management of the Hanover Township Community Resource Center

Department of Youth and Family Services

Town Hall
 Hours of Service:
 Monday-Thursday 9:30AM – 9:00PM
 Friday 9:30AM – 4:30PM

Izaak Walton Youth Center
 Hours of Service:
 Monday-Friday 9:00AM – 5:30PM

The mission of Youth & Family Services is the prevention of juvenile delinquency and the promotion of positive development in young people. The department strengthens families, provides outreach to youth at risk of school failure and contributes to the building of a healthier township community.

Services Provided:

- Outpatient Family Therapy for families with at least one child (ages 0-19) in the home.
- Year-round Open Gym Program for youth ages 5-18. Free, supervised, social-recreational activities offered at school and community sites in collaboration with School District U-46, villages, police, park districts, and nonprofit agencies.
- Youth Outreach through Alternative Supports Programming for youth in grades 4-12 at risk of school failure and delinquency. Programming includes school-based group work, mentoring, homework help, advocacy and linkage to other programs.
- Tutoring Services for students in grades 2-12.
- Substance Abuse Prevention and youth leadership programming offered in schools and in the community for youth ages 5-19
- Bilingual (English/Spanish) Services offered include: Open Gym Program, Family Therapy, Alternative Supports Program, Tutoring Services and Linkage and Referral Services.
- Operate Izaak Walton Youth Center for teen programming and outreach

Hanover Township Facilities

Town Hall
 250 S. IL Route 59,
 Bartlett, Illinois 60103
 (630) 837-0301

Senior Center
 240 S. IL Route 59,
 Bartlett, Illinois 60103
 (630) 483-5600

Astor Avenue Community Center
 7431 Astor Avenue,
 Hanover Park, Illinois 60103
 (630) 540-9085

Izaak Walton Youth Center
 899 Jay Street,
 Elgin, Illinois 60120
 (847) 888-8329

Community Resource Center
 1535 Burgundy Parkway,
 Streamwood, Illinois 60107
 (630) 837-6445

Emergency Services Station #1
 218 Main Street,
 Bartlett, Illinois 60103

Hanover Township Reserves

Bridlewood Central Reserve
 Bridlewood Drive,
 Hoffman Estates, IL 60192

Bridlewood East Reserve
 Shoe Factory Road,
 Hoffman Estates, IL 60192

Bridlewood Northeast Reserve
 Morningview Drive,
 Hoffman Estates, IL 60192

Izaak Walton Reserve
 899 Jay Street,
 Elgin, IL 60120

Runzel Reserve
 240 S. IL Route 59,
 Bartlett, IL 60103

Shoe Factory Basin Reserve
 Shoe Factory Road & McDonough Road,
 Hoffman Estates, IL 60103

Walters-Lenoci Reserve
 735 Stowell Ave,
 Streamwood, IL 60107

