



### *Why is this program important?*

Hanover Township Senior Services operates a Dial-A-Bus program that provides transportation to residents, making over 1000 one-way trips each month. There is currently an unmet need of over 30 rides a month due to requests for out of boundary service or beyond service hours.

In order to better meet the need of Township residents, the Volunteer Express was implemented in March 2011.

The goal of the Volunteer Express program is to provide safe and reliable transportation for riders over the age of 55 and for persons with disabilities over the age of 18.

Volunteer Express is intended for riders who would otherwise not be able to attend their appointments or social engagements.

Volunteer Express is a supplemental service to our Dial-A-Bus transportation.



### **Hanover Township Officials**

Brian P. McGuire, Supervisor  
Katy Dolan Baumer, Clerk  
P. Craig Ochoa, Highway Commissioner  
Thomas S. Smogolski, Assessor  
Sandra Westlund-Deenihan, Trustee  
Howard Krick, Trustee  
Mary Alice Benoit, Trustee  
William T. Burke, Trustee  
Frank Liquori, Collector

### **Hanover Township Senior Committee**

George Hough, Chairperson  
Opal Waldman, Vice Chair  
Larry Zisman, Treasurer  
Patti Loomis, Secretary  
Mariana Barriga  
Gloria Cotton  
Kathleen Donaldson  
Naomi Lenoci  
Marilyn Perri

### **Hanover Township Senior Services**

240 S IL Route 59  
Bartlett, IL 60103  
(630) 483-5600  
[www.hanover-township.org](http://www.hanover-township.org)

## **Hanover Township's NEW Transportation Service**



### **Volunteer Drivers offer:**

- **Safe**
- **Reliable**
- **Courteous**
- **Curb to Curb Service**

**For the Residents  
of Hanover Township**



## Passengers

Riders must be over the age of 55 or a person with disabilities over the age of 18 and a resident of Hanover Township.

### *Why should I ride?*

- It will take you where you want to go!
- Utilize services available in the community to lessen your dependence on family and friends and broaden your support network.
- Meet new and interesting people.

### *Who do I call?*

- In order to create a more efficient system we are filtering all calls through the Dial-A-Bus Dispatcher,  
Char Borden, 630-483-5656.



## Drivers

Volunteer drivers must be over the age of 21 and have had a valid license for five years, be the owner of an automobile and show valid insurance.

Through a grant from the RTA and a generous contribution from the Senior Citizens' Service Committee, we are able to reimburse drivers for their mileage. This ensures that Volunteer Express remains a low-cost program for both the volunteers as well as the riders, many of whom are dependent on the Township's services.

### *Why should I volunteer?*

- Become more involved in your community
- Promote the independence of older residents, while offering some socialization
- Improve someone else's quality of life and meet new and interesting people

### *Who do I call?*

- Contact Kristine Cable, Volunteer Coordinator, 630-483-5667, to get involved or with any other questions related to Volunteer Express.

## Hanover Township Senior Services Mission Statement

With respect, innovation and a dedication to excellence, Senior Services is committed to facilitating programs and services that promote independence, a sense of community, and well being for mature adults in Hanover Township.

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"I wouldn't be able to get to my appointment without this! Each volunteer I've had has been so nice and gracious." VE rider

"I've met a lot of nice, nice people. Someday, I might be where one of these people are."  
Betty, VE driver since 2011

"Thank you for offering this service!"  
VE Rider

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To learn more about Volunteer Express please contact:

Kristine Cable  
Volunteer and Program Coordinator  
Hanover Township Senior Services  
240 S. Route 59  
Bartlett, IL 60103  
630-483-5667  
kcable@hanover-township.org